

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Monday, July 13, 2026 08:40 AM
To: Jerrybalmes@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Jerry Balmes,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: Jerrybalmes@gmail.com
Sent: Sunday, July 12, 2026 05:43 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 210

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Jerry Balmes

Phone: 9893905431

Email: Jerrybalmes@gmail.com

Address: 537 Spoonbill dr, Sebring, Highlands, FL 33875

Submit Date: Sunday, July 12, 2026 05:43 PM

Comment: I did not receive the informational letter that was sent out. I was just informed yesterday. I am told that a possible substantial raise in our water/sewer rates is being considered. Not knowing the details, I can only comment on what I personally know. I don't have any first hand knowledge of the waste water system issues, only the water service issues. I have heard of the past equipment upgrades and service issues the park relays to us. The service seems to have constant problems. Service interruptions, water clarity, odors etc. While I understand issues can arise periodically beyond the control of the operators, it seems our system has the too often. These problems obviously need to be addressed. I am not for seeing a substantial increase in our rates at this time. Why there is not an existing Capital improvement fund to cover major upgrades or emergency repairs is beyond me. My suggestion at this point is to place an operation and maintenance fee on the bill to build the fund. I am not sure why so much money is need immediately. Just for discussion sake, say a \$5.00 fee is added to our monthly bills per month. Not sure how many residences we have but I heard around 900. That would be a very substantial amount per month. Or what about a special assessment system. Not being totally informed at this point of the actual operation issues or financial position, I may be off base. Thanks for the opportunity to comment.