

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, July 13, 2026 9:44 AM
To: 'Nance Morrow'
Cc: Consumer Contact
Subject: RE: Message from "RNP583879C284A8"

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Nance Morrow <nancemorrow@gmail.com>
Sent: Monday, July 13, 2026 9:42 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>; nancemorrow@gmail.com
Subject: Fwd: Message from "RNP583879C284A8"

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

----- Forwarded message -----

From: <support@mrcpl.org>
Date: Mon, Jul 13, 2026, 9:33 AM
Subject: Message from "RNP583879C284A8"
To: <nancemorrow@gmail.com>

This E-mail was sent from "RNP583879C284A8" (IM C2510).

Scan Date: 07.13.2026 09:34:35 (-0400)
Queries to: support@mrcpl.org

Application for staff-assisted rate case in Highlands County by
Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities.

DOCKET NO. 20250122-WS

Name Oreg & Nance Morrow
Address 324 Skylark Dr., Sebring FL 33875

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS
We have lived in Buttonwood Bay for 5 years now. Our water smells like sulphur & sewage.
We continue to be told that they have fixed the problems, but nothing has changed. It stinks IT STINKS! I refuse to drink it!
I've ruined white T-shirts & a brand new white sweater!
Also, there are times that my bath water looks like iced tea!
I have a Culligan Water Cooler in my house that we drink from & cook with.
In my opinion, we already pay too much for water & sewer. Think about people on a fixed income!!

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and / or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or any member of the media.