

Application for staff-assisted rate case in Highlands County by
Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities.

DOCKET NO. 20250122-WS

Name KATHY L. HOEFLE & JERRY L. JOHNSON
Address 532 BUTTONWOOD SEBRING FL 33875

2026 JUL 13 AM 9:08
COMMISSION
CLERK

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CUSTOMER COMMENTS

We have been residents of Buttonwood Bay for 14 yrs & in that time the water, in four estimation, has not improved to justify this large rates increase. We have been asked to boil our water numerous times, have had low water pressure & has been "smelly" quite often.

These issues have been discussed at numerous HOA meetings & the answer has been that it will be better.

Is a rate increase necessary for this poor quality --- perhaps a small increase but not double & triple as proposed.

Thank you for your consideration in this matter.

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