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Public Service Commission

July 13, 2026

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STAFF'S EIGHTH DATA REQUEST *via email*

Re: Docket No. 20250047-WS - Petition for an acquisition adjustment for a non-viable utility, by CSWR-Florida Utility Operating Company, LLC.

Dear Ms. Clark and Mr. Crabb:

By this letter, the Commission staff requests that CSWR-Florida Utility Operating Company (CSWR) provide responses to the following data requests:

1. Complete the following table with the number of customer complaints received by the Utility from July 2022 through June 2026, by year and category.

	Billing (e.g., high bills, billing accuracy, and payment disputes)	Customer Service (e.g., delayed responses, communication difficulties, and unresolved issues)	Wastewater Odor	Service Interruptions (e.g., outages, low pressure, sewer backups, loss of service)
2022				
2023				
2024				
2025				
2026				

2. Refer to the Utility's response to Question No. 1 above regarding the number of product quality complaints. For the product quality complaints identified, provide a further breakdown by type (e.g., taste, color, odor, sediment, or other) and year. (Note: The total number of product quality complaints referenced in this response should coincide with the total above in Question No. 1 for each year.)

Staff's Eighth Data Request

July 13, 2026

Page 2

3. Please refer to CSWR's response to Staff's Second Data Request, No. 2. For each system with a planned Remote Monitoring Hardware Upgrade project, please indicate whether the project has been completed. If so, please identify the actual cost and in-service date for each system. If not, please provide the updated estimated in-service date for each system.

Please file all responses electronically no later than Monday, July 27, 2026, through the Commission's website at www.floridapsc.com, by selecting the Clerk's Office tab and Electronic Filing Web Form. *In addition, please email the filed response to discovery-gcl@psc.state.fl.us.*

Please feel free to call me at (850) 413-6524 if you have any questions.

Sincerely,

/s/ Zachary Bloom
Zachary Bloom
Attorney

ZB/crv

cc: Office of Commission Clerk