

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, July 13, 2026 11:25 AM
To: Sue Rizzo
Cc: Consumer Contact
Subject: RE: Water rate increase Buttonwood Bay

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Sue Rizzo <srizzo51@gmail.com>
Sent: Monday, July 13, 2026 11:09 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Water rate increase Buttonwood Bay

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please consider the attached

Application for staff-assisted rate case in Highlands County by
Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities.

DOCKET NO. 20250122-WS

Name James & Susan Rizzo
Address 597 Buttonwood, Sebring, FL 33875

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

I don't agree with rate increase on water. We already pay a lot for inferior water. The smell of the water, the color are bad. We pay for a lot of bottled water and also pay for reverse osmosis water at the clubhouse, as do many others. We don't even use the tap water in our coffee. We don't feel that a loss because of a hurricane should justify an increase - that should have been foreseen and covered by insurance. The projected cost of increase is very difficult for an over 55 population. The huge Sun Communities Corp could easily absorb any losses associated with the water.

Susan Rizzo 7/9/26

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