

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, July 13, 2026 11:24 AM
To: Peter Taylor
Cc: Consumer Contact
Subject: RE: "Docket No. 20250122-WS, Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities"

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Peter Taylor <peter.remax@gmail.com>
Sent: Monday, July 13, 2026 10:44 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: "Docket No. 20250122-WS, Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities"

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To whom it may concern at the Florida Public Service Commission

We have been residents and owners at Buttonwood Bay since 2018

We have chosen to never drink the water because of the horrible smell and taste.

There have been many boil water notices over this time period

We pay monthly fees for water and sewer even though we are not present for more than 6 months of every year
and use no water and no sewer during these 6+ months, for 8 years!

We did not receive a recent letter advising us of a proposed exorbitant increase in our water/sewer services. (We became aware of this through other residents)

This is an enormous increase in cost for us! This is a 219% increase in the water usage if under 5000 gal per month, and understand that the increase is higher the more used. It is a 141% increase in wastewater if we use less than 4000 gallons per month

We are seniors on fixed incomes and we do not have the resources to pay for this exorbitant rate increase

A rate increase of this magnitude creates a significant financial burden, particularly when the service being provided has been inadequate.

You should be aware that a couple years ago our water was brown/yellow for months and we understand that this forced Sun to spend money to fix a system that hadn't been maintained properly for years

We have never received an annual report on the water system (which we understand is required by law)

This utility should not be rewarded with a rate increase when it has failed to correct these many deficiencies. We feel that we have been paying a high cost for substandard service for years.

We would appreciate confirmation of receiving this email. I am unable to access your website directly www.floridapsc.com

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