

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Monday, July 13, 2026 11:39 AM
To: bigk2629@aol.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, kenneth kilgo,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: bigk2629@aol.com
Sent: Monday, July 13, 2026 11:26 AM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 218

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: kenneth kilgo

Phone: 5864843114

Email: bigk2629@aol.com

Address: 566 SPOONBILL DR, SEBRING, , FL 33875

Submit Date: Monday, July 13, 2026 11:26 AM

Comment: We are long resident of Buttonwood Bay on a fixed income. I think this is a terrible idea to change the water policy let alone doing it while all the winter people are gone. This isn't fair to all of us. The water that we have had since we have been here has had no pressure, discolored, cloudy, with many water line breaks it has ruined our clothes and the tile in our bathrooms. We have to water our grass and wash our homes and be charged sewage or be fined!!!! We were never notified of the increase, but I get a bill every month