

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Monday, July 13, 2026 12:06 PM
To: bigk2629@aol.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, DONNA KILGO,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: bigk2629@aol.com
Sent: Monday, July 13, 2026 11:42 AM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 225

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: DONNA KILGO

Phone: 5864848086

Email: bigk2629@aol.com

Address: 566 SPOONBILLDR, SEBRING, , FL 33875

Submit Date: Monday, July 13, 2026 11:42 AM

Comment: We are longtime residents on a fixed income of Buttonwood Bay. I think it is terrible to change the policy at all let alone while the winter people are gone. This isn't fair to all of us. The water we have had has no pressure, discolored, cloudy and it smells!!! Or we have no water at all. We have to water our grass and keep our place cleaned and pay sewage on that water or get fined. How come we were never notified of the price increase I get my bill every month!!!! This is very frustrating for all of us