

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Monday, July 13, 2026 01:10 PM
To: s55een@sbcglobal.net
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, Earnest and Susan Napier,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: s55een@sbcglobal.net
Sent: Monday, July 13, 2026 12:44 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 227

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Earnest and Susan Napier

Phone: 9372054433

Email: s55een@sbcglobal.net

Address: 232 Redwood Drive, Sebring, , FL 33875

Submit Date: Monday, July 13, 2026 12:44 PM

Comment: We have lived here for 4 years. Our water always had a terrible smell. We would have brown and then black water in our toilets for months at a time. We don't drink the water. Afraid to. We asked many times what the issue was never got a straight answer. We pay enough already. We are on a fixed income.