

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, July 13, 2026 2:07 PM
To: Mark Appel
Cc: Consumer Contact
Subject: RE: Docket No. 20250122-WS, Sun Communities Acquisitions, LLC, d/b/a Buttonwood Bay Utilities

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Mark Appel <mappel518@gmail.com>
Sent: Monday, July 13, 2026 1:17 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>; Mark Appel <mappel519@gmail.com>; Rich Schott <rich@funmark.com>
Subject: Docket No. 20250122-WS, Sun Communities Acquisitions, LLC, d/b/a Buttonwood Bay Utilities

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Docket No. 20250122-WS, Sun Communities Acquisitions, LLC, d/b/a Buttonwood Bay Utilities

WE HAVE NOT RECEIVED A LETTER.

We just heard about it from friends.

We are Canadian Snowbirds and we own a home at 30 Kingfish Dr. Buttonwood Bay.

We spend 5 months a year there, and feel this increase is incredibly unfair.

The water quality has been poor at best.

We have had yellow, brown water. Several boil water incidents for weeks at a time.

We buy reverse osmosis water from a machine in the park to drink.

We already pay for water and sewer for the 7 months that we are not there, and not to mention the exchange rate Canadian money to American money.

Getting very expensive for us.

Mark & Tammy Appel
182-3033 Townline Road,
Stevensville, Ontario
Canada, L0S1S1