

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Monday, July 13, 2026 02:31 PM
To: mappel518@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, Mark Appel,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: mappel518@gmail.com
Sent: Monday, July 13, 2026 02:00 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 229

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Mark Appel

Phone: 2899695913

Email: mappel518@gmail.com

Address: 30 Kingfish Dr , Sebring , Highlands, FL 33875

Submit Date: Monday, July 13, 2026 02:00 PM

Comment: Water increase is insane, water quality has been horrible since we purchased back in 2022.

We are only there 5 months of the year, yet we pay year round.

Water is so bad we boil it first then filter it.

Buy water from an R/O water machine in the park..

And we did not receive a letter, we found out about this from a friend.

Please turn this increase down!