

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Monday, July 13, 2026 03:56 PM
To: twocoasties@charter.net
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Afternoon, Robert Clark,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: twocoasties@charter.net
Sent: Monday, July 13, 2026 03:32 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 232

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Robert Clark

Phone: 9894926020

Email: twocoasties@charter.net

Address: 20 Snook Lane, Sebring, Highlands, FL 33875

Submit Date: Monday, July 13, 2026 03:32 PM

Comment: We think this water increase is completely ridiculous. We started leasing in Buttonwood Bay in 2021. Since that time the water has always been an issue. We to this day do not drink the water because of the prior conditions of it that we were exposed to. There were time periods when every single time you turned around they were having issues and had to withhold water until they were able to get it fixed which still happens at times. Boil water advisories became a common occurrence. The water usually always has a yellow tint to it and in the past has had a terrible odor. Water pressure, that's a whole other issue. We have several days where our pressure isn't what it usually is on a good water day. . Too many homes for their systems maybe ? Possibly due to the fact that they have squeezed so many of us in over the years? We cannot believe that because of their lack of upkeep and maintenance issues that we are being asked to suffer the consequences not only once but again with extremely high increase request. Increases are normal of course but let's be realistic. This appears to be more corporate greed trying to take advantage of consumers because of their poor corporate mismanagement.

We went year after year with horrible water conditions.

Please consider our comments when making your decision. We should not have to pay an increase that appears to be almost triple current bills. How can a company justify it and how can a state agency even consider it.

Sincerely Robert & Carla Clark