

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, July 14, 2026 8:12 AM
To: Pat Bishop
Cc: Consumer Contact
Subject: RE: Docket # 20250122-WS

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Pat Bishop <trishbish63@gmail.com>
Sent: Monday, July 13, 2026 7:29 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket # 20250122-WS

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Application for staff-assisted rate case in Highlands County by
Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities.

DOCKET NO. 20250122-WS

Name Patricia Bishop
Address 19 Mako Dr. Sebring FL 33875

To submit your comments about this docket to the Florida Public Service Commission, please
complete this comment form and return it by mail, or scan and email to the Commission Clerk at
clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

I do not feel this water increase is
warranted for the following reasons:
Water isn't drinkable from the tap.
I use bottled water for drinking, coffee,
and cooking. Washing clothes needs 'extra'
detergent and Oxy-Clean or bleach to
clean them. When using an outside
whole-house filter the filter clogs
in two days time and decreases the
water pressure due to that. I feel
we already pay plenty for the water to
be fixed, and it hasn't improved.
It's also very hard to keep the toilet
and sinks from staining.

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public
official and / or employee of the PSC, in the transaction of public business is considered a public record
and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC
to provide a copy of any such email or correspondence, upon request, for inspection and copying to any
Florida citizen or any member of the media.