

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, July 14, 2026 8:12 AM
To: Rick Wyatt
Cc: Consumer Contact
Subject: RE: Docket No. 20250122-WS, Sun Communities Acquisitions,LLC d/b/a Buttonwood Bay Utilities

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Rick Wyatt <mail.wyatt@gmail.com>
Sent: Monday, July 13, 2026 6:29 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250122-WS, Sun Communities Acquisitions,LLC d/b/a Buttonwood Bay Utilities

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I have received the information about Buttonwood Bay Utilities rate increase. I am shocked at the amount of increase. I understand they cannot operate at an ongoing loss, but would like to see a comprehensive audit.

I see the reported losses in their 2025 Annual Report. I would like to see more data. Buttonwood had a few years of Utility mismanagement. For example, there were numerous complaints about the water quality after the filters were replaced. Months later it was determined that they were the wrong filters and that they needed to be replaced again. This is one example. How much have these bad management decisions cost?

In recent years, Sun has poured extensive money into the Utility while residents were pushing to tie into the city system. Are we now paying extra so that Sun can control our water and sewer rates?

Sun Communities owns the Utility, Buttonwood Bay Park and Lake Josephine Park. Are the parks also customers of the Utility? I'm sure the two parks with their pools, bath houses, community centers and watering have to be the Utilities largest customers. Is that water and sewer being properly metered and billed to Sun? Or are the other customers of the Utility subsidizing the parks?

Respectively,
Rick Wyatt
22 Snook Lane
Sebring FL 33875