

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, July 14, 2026 8:11 AM
To: 'Diane Heimel'
Cc: Consumer Contact
Subject: RE: DOCKET NO. 20250122-WS

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Diane Heimel <heimdi@yahoo.com>
Sent: Monday, July 13, 2026 6:25 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: DOCKET NO. 20250122-WS

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To Florida Public Service Commission.

I am submitting my comments on the rate increase application submitted by Sun Communities Acquisitions, LLC.

Please submit my attachment concerning the rate increase.

Thank you for your time.
Diane & Darrell Heimel

Application for staff-assisted rate case in Highlands County by
Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities.

DOCKET NO. 20250122-WS

Name: Darrell & Diane Heimel
Address: 50 Kingfish Drive, Sebring, FL 33875
Michigan Address: 5798 Wacker Drive, Stevensville, MI 4912

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at psc.clerk@psc.state.fl.us. Correspondence will be Placed in the docket file.

CUSTOMER COMMENTS
We have received the packet for the increased fees on our water/waste utilities in Buttonwood Bay. We have been residents of Buttonwood Bay, purchasing in 2009. Even though we are considered year-round residents, we reside in Buttonwood Bay approximately four months out of the year. However, we still pay year-round for the water/waste. We have read the proposed increases for our water/waste. Since there has been so many issues, now, as in past years, with the water plant, boil notices and discolored water we do not drink the water. We feel an increase is not warranted. We understand the cost of everything is skyrocketing and times have changed, but we feel an increase is out of line with the service and quality we are receiving. We hope you will take this information into consideration. Thank you for your time. Darrell & Diane Heimel

