

**Tristan Davis**

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**From:** Tristan Davis on behalf of Records Clerk  
**Sent:** Tuesday, July 14, 2026 8:10 AM  
**To:** Jennifer Bennett  
**Cc:** Consumer Contact  
**Subject:** RE: Proposed Rate Increase for Water and Wastewater Services - Docket No. 20250122-WS

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

**Tristan Davis**  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6121

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**From:** Jennifer Bennett <rockfishjen@gmail.com>  
**Sent:** Monday, July 13, 2026 5:54 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Proposed Rate Increase for Water and Wastewater Services - Docket No. 20250122-WS

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

This email is in reference to Docket No. 20250122-WS, Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities.

As a resident of Buttonwood Bay, I had not received any communication about this proposal and had to hear about it from other residents in the park. I have lived in Buttonwood Bay for almost 4 years and the notion of raising the water costs is absurd since we have never had consistently good water quality in the years I have been living here. Issues with the water have been the biggest problem about living in this community. The water quality has been fair at best. I have had severely discolored water coming out of my tap (brown to yellow), as well as malodorous water that is supposed to be fresh.. There have also been instances where we were advised to boil water for several days. As a result of these water quality issues, I have to purchase reverse osmosis water from a vending machine near the park for drinking. and cooking. I initially chose

Buttonwood Bay to call home as a result of their fair monthly rates and seemingly reliable utility services. However, our lot rents have increased several times and it is unacceptable to raise water related expenses when reliable service has never been guaranteed. As a result of continuing rate increases and being on a fixed income, the cost of living expenses in Buttonwood Bay are becoming a concern.

Jen Bennett  
467 Bobwhite Dr  
Sebring FL 33875