

Nickalus Holmes

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**From:** noreply@psc.state.fl.us  
**Sent:** Tuesday, July 14, 2026 08:17 AM  
**To:** Jdshepherd@cox.net  
**CC:** Consumer Contact  
**Subject:** Docket Number - 20250122-WS

Good Morning, Billie Neely,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.*

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**From:** Jdshepherd@cox.net  
**Sent:** Tuesday, July 14, 2026 06:47 AM  
**To:** Florida Public Service Commission  
**Subject:** Docket Number - 20250122-WS

Description:

Customer Comment Id: 254

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Billie Neely

Phone: 9188158256

Email: Jdshepherd@cox.net

Address: 11 Mako, Sebring, Highlands, FL 33876

Submit Date: Tuesday, July 14, 2026 06:47 AM

Comment: I did not get a letter about docket meeting re Sun Communities wanting a rate increase for water, etc. I oppose this as their water system is horrible. It continually has problems, water brown, boil. I do not drink this water but buy bottled water. When I use the park water to do dishes, I rinse with boiled water. The excessive rate increase and skyrocketing cost puts a burden on me, I'm 80 yrs old on a fixed income. My husband is a Vietnam vet with COPD and other health problems. Please consider the residents of Buttonwood Bay, all senior citizens.