

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Tuesday, July 14, 2026 08:17 AM
To: donniemoraisey55@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Donald Moraisey,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: donniemoraisey55@gmail.com
Sent: Tuesday, July 14, 2026 12:14 AM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 253

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Donald Moraisey

Phone: 2079047117

Email: donniemoraisey55@gmail.com

Address: 543 Whippoorwill Dr, Sebring, Highlands, FL 33875

Submit Date: Tuesday, July 14, 2026 12:14 AM

Comment: We've had water problems as long as I can remember here. Boil water advisories, water totally shut off for hrs or longer. Couple of years back the water was brown! It was disgusting and stained our toilets badly. It went on for weeks and they want to raise the water and sewer, what a joke.

We aren't here year around and still get dinged for all the costs.

On a fixed income so this would be a hardship for me with this exorbitant increase. On a fixed income. They are really trying to hose us residents. Awful!