

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Tuesday, July 14, 2026 08:17 AM
To: jah432004@yahoo.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Jody Hanson,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: jah432004@yahoo.com
Sent: Monday, July 13, 2026 11:19 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 249

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Jody Hanson

Phone: 5073587962

Email: jah432004@yahoo.com

Address: 418 Skylark Dr, Sebring, Highlands, FL 33875

Submit Date: Monday, July 13, 2026 11:19 PM

Comment: I am opposed to a large rate increase for Buttonwood Bay. An almost 3-fold increase, hurting those on fixed incomes. To me, the water quality is not the same as other locations, and the odor at times, and especially the taste, makes me wonder if it is ok to drink? Let's fix the problem vs giving us a rate increase on subpar product.