

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Tuesday, July 14, 2026 08:17 AM
To: rich@funmark.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Rich Schott,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: rich@funmark.com
Sent: Monday, July 13, 2026 05:08 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 237

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Rich Schott

Phone: 4107032760

Email: rich@funmark.com

Address: 467 Bobwhite Drive, Sebring, Highlands, FL 33875

Submit Date: Monday, July 13, 2026 05:08 PM

Comment: I never received anything about this, however heard about it from other friends in Buttonwood Bay. I have lived in Buttonwood Bay going on 4 years and to think that the prices can go up on anything to do with water is crazy since we have never had consistent water quality. Water issues have been the biggest problem about living in this community. The water quality has been fair at best. I have had both yellow and brown water that was suppose to be fresh several times a year. In addition, there have also been suggestions to even boil water for several days at times. Do to the current water quality issues, I buy reverse osmosis water from a vending machine near the park for drinking. I initially chose Buttonwood Bay to call home as a result of fair monthly rates. However, the lot rents have gone up several times as well and it now seems crazy to think water related expenses may go up when reliable service has never been guaranteed. As a result of all the price increases and being on a fixed income it is beginning to get expensive and starting to be concerning.