

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Tuesday, July 14, 2026 08:17 AM
To: markaustin51360@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Susan Austin,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: markaustin51360@gmail.com
Sent: Monday, July 13, 2026 08:27 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 241

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Susan Austin

Phone: 8145589339

Email: markaustin51360@gmail.com

Address: 37 Flounder DR, Sebring, Highlands, FL 33875

Submit Date: Monday, July 13, 2026 08:27 PM

Comment: I am a resident and a customer of Buttonwood Bay.

I am opposed to the significant water and waste water rate increase that is being sought by the Buttonwood Bay Utility.

I live on a fixed income of Social Security and a small monthly pension.

I feel Buttonwood Bay should spend money on projects by prioritizing them just like I must do every month and every year. In the three years that I have resided in Buttonwood Bay they have spent a considerable amount of money on many landscaping projects, installed numerous concrete pads, put in new homes that sit unfinished, unsold and unrented for months. These projects all look nice but should have been put on hold and the money spent on the water system.

I like to have nice looking clothes, my hair colored and styled, my nails professionally done but I must prioritize how I spend my money on the above items because every month I must pay lot rent, utilities, food, medication co-pays, doctor co-pays. Etc.

Buttonwood Bay should carefully manage how they spend money like I have too, not just spend, spend, spend and then pass the exorbitant costs onto people with limited incomes just so they can operate millions of dollars in the black each year.

Please look out for the people in this park on limited incomes and do the right thing and deny the rate increases being sought. Make them manage their park finances like we have to manage our finances.

Thank you.

Susan Austin