

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Tuesday, July 14, 2026 08:17 AM
To: beth_romanelli@yahoo.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, MaryBeth Romanelli,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: beth_romanelli@yahoo.com
Sent: Monday, July 13, 2026 09:06 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 244

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: MaryBeth Romanelli

Phone: 5862576936

Email: beth_romanelli@yahoo.com

Address: 562 Whip Poor Will Dr, Sebring, Highlands, FL 33875

Submit Date: Monday, July 13, 2026 09:06 PM

Comment: On many occasions we have had no water, brown water, bad smelling water and never has the water been drinkable. The only water we drink comes from buying water. We are on a fixed income and a raise hike would likely cause too much of a financial burden for something that still wont be drinkable.