

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Tuesday, July 14, 2026 10:08 AM
To: fluegs1@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Kim Fluegel,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: fluegs1@gmail.com
Sent: Tuesday, July 14, 2026 10:01 AM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 258

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Kim Fluegel

Phone: 3092673368

Email: fluegs1@gmail.com

Address: 460 Swan Dr., Sebring, Highlands, FL 33875

Submit Date: Tuesday, July 14, 2026 10:01 AM

Comment: We have had various times when the water smelled like rotten eggs. The pressure is questionable day to day. When my wife does laundry, the fresh water coming in appears to be a dirty brown water at times. We don't feel the increase they are trying to collect should be back billed so to speak to cover repairs and upgrades they should have been maintained through our normal fees.