

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Tuesday, July 14, 2026 10:29 AM
To: Tjneely@cox.net
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Terry Neely,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: Tjneely@cox.net
Sent: Tuesday, July 14, 2026 10:15 AM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 259

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Terry Neely

Phone: 9183464655

Email: Tjneely@cox.net

Address: 11 Mako, Sebring, Highlands, FL 33876

Submit Date: Tuesday, July 14, 2026 10:15 AM

Comment: The rate increases out forth by Sub Communities specifically Buttonwood Bay RV Resort are not warranted as their water system is horrible with many times a boil order, brown tainted water. I refuse to drink their water because of that and buy drinking water at my expense. All this I am stating is a known, continuing problem. Please consider the residents at the park who already pay a hefty amount of money each month. We are all senior citizens.