

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Tuesday, July 14, 2026 10:56 AM
To: dlgl23@embarqmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, LuLu Gibbs,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: dlgl23@embarqmail.com
Sent: Tuesday, July 14, 2026 10:39 AM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 263

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: LuLu Gibbs

Phone: 8634641580

Email: dlgl23@embarqmail.com

Address: 10000 Redbud Lane, Sebring, Highlands, FL 33875

Submit Date: Tuesday, July 14, 2026 10:39 AM

Comment: The water in the bathroom stools is black where the water comes in after the flush. It is in the holes at the top of the stool. I have scrubbed and scrubbed and cannot get the black stuff cleaned off.