

Before the  
**FEDERAL COMMUNICATIONS COMMISSION**  
Washington, DC 20554

In the Matter of )  
 )  
Section 63.71 Application of )  
 )  
CenturyLink of Florida, Inc. and ) WC Docket No. 26-\_\_\_\_  
CenturyLink of Nevada, LLC )  
 )  
For Authority Pursuant to Section 214 of the )  
Communications Act of 1934, As Amended, )  
to Discontinue a Telecommunications )  
Service )

**REDACTED**

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COMMISSION  
CLERK

**SECTION 63.71 APPLICATION**

CenturyLink of Florida, Inc. (FRN: 0001-8252-98) and CenturyLink of Nevada, LLC (FRN: 0031-9423-11) (collectively, CenturyLink)<sup>1</sup> seek authority pursuant to Section 63.71 of the Federal Communications Commission’s (Commission) rules, 47 C.F.R. § 63.71, and Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. § 214, to discontinue legacy voice service (Affected Service) provided over certain fiber cable no longer owned by CenturyLink.<sup>2</sup>

This application follows CenturyLink’s transfer of certain telecommunications assets to AT&T<sup>3</sup>. In this Application, CenturyLink seeks authority to discontinue legacy voice service as of August 24, 2026, or as soon thereafter as CenturyLink obtains Commission approval, in the

<sup>1</sup> CenturyLink of Florida, Inc. (CenturyLink of Florida) and CenturyLink of Nevada, LLC (CenturyLink of Nevada) are subsidiaries of Lumen Technologies, Inc. (FRN: 0018-6268-53).  
<sup>2</sup> See *infra* Sec. 1.c for lists of cities (collectively, the “Affected Service Area”) where CenturyLink of Florida and CenturyLink of Nevada seek to discontinue such service respectively in Florida and Nevada.  
<sup>3</sup> See *Lumen Completes Sale of Consumer Fiber-to-the-Home Business to AT&T* (Feb. 2, 2026) Lumen - Lumen Completes Sale of Consumer Fiber-to-the-Home Business to AT&T.

Affected Service Area. The public convenience and necessity will not be adversely affected by this discontinuance, as the affected customers can seek equivalent substitute services in the Affected Service Area from at least seven other providers of, including but not limited to, voice over internet protocol (VoIP), cable, fixed wireless, mobile wireless, and/or broadband fiber services.<sup>4</sup>

CenturyLink provides the following information pursuant to Section 63.71 of the Commission's Rules:

**1. Information Required by 47 C.F.R. § 63.71(c).**

**a. Name and address of carrier.**

CenturyLink of Florida, Inc  
100 CenturyLink Drive  
Monroe, Louisiana 71203

CenturyLink of Nevada, LLC  
100 CenturyLink Drive  
Monroe, Louisiana 71203

**b. Date of planned service discontinuance, reduction or impairment.**

CenturyLink plans to discontinue the Affected Service beginning on August 24, 2026, or as soon thereafter as Commission approval is obtained.

**c. Points of geographic areas of service affected.**

CenturyLink of Florida seeks authority to discontinue the Affected Service in the following cities in Florida: Apopka, Bonita Springs, Cape Coral, Clermont, Estero, Ft. Myers, Gotha, Groveland, Kissimmee, Lady Lake, Leesburg, Longwood, Minneola, Mount Dora, Naples, Ocoee, Orlando, Oscala, Punta Gorda, Reunion, St. Cloud, Sorrento, Summerfield, Tavares, The Villages, Wildwood, Windermere, and Winter Garden.

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<sup>4</sup> Satellite providers also offer voice services in the Affected Service Area.

CenturyLink of Nevada seeks authority to discontinue the Affected Service in the following cities in Nevada: Boulder City, Henderson, Las Vegas and North Las Vegas.

**d. Brief description of the types of services affected.**

The Affected Service is legacy voice service, provisioned over certain fiber cable no longer owned by CenturyLink, providing voice-grade telephonic communications channels that can be used to place or receive one call at a time.

As noted, the fiber facilities used to provision the Affected Service have been transferred to AT&T. CenturyLink now seeks Commission authority to discontinue legacy voice service provisioned over those facilities in the Affected Service Area on or after August 24, 2026.

**e. Brief description of the dates and methods of notice to all affected customers.**

CenturyLink notified its customers in the Affected Service Area of the planned discontinuance of the Affected Service in a letter sent via United Parcel Service or U.S. Mail on July 8, 2026. Copies of the form of customer notification letter CenturyLink used are appended hereto. *See Attachment A.*

**f. Whether the carrier is considered dominant or non-dominant with respect to the services to be discontinued, reduced or impaired.**

CenturyLink is a non-dominant carrier with regard to the service to be discontinued.

**g. Service.**

In accordance with 47 C.F.R. § 63.71(a), CenturyLink has submitted a copy of this application to the Governor and public utility commission of each of the affected States identified in Section 1.c above, to the federally-recognized Tribal Nation with authority over the

Tribal lands in the geographic areas identified in Section 1.c above, and to the Special Assistant for Telecommunications under the Secretary of Defense.

**2. Conclusion.**

As demonstrated above, CenturyLink meets each of the Commission's criteria for discontinuing service under Section 63.71 of the Commission's rules and qualifies for automatic grant under Section 63.71(f)(1). As a result, the public convenience and necessity will not be adversely affected by CenturyLink's discontinuance of the Affected Service in the Affected Service Area. Advance notice has been provided to all affected customers, giving them time to arrange replacement services, which are readily available from at least seven other providers. CenturyLink therefore respectfully requests that the Commission approve this Section 63.71 application.

Respectfully submitted,

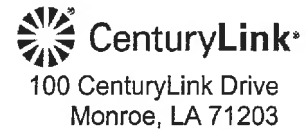
**CENTURYLINK OF FLORIDA, INC.  
CENTURYLINK OF NEVADA, LLC**

By: /s/ Michael J. Jacobs  
Michael J. Jacobs  
Lumen Technologies, Inc.  
660 North Capitol Street, NW  
Suite 240  
Washington, DC 20001  
(301) 593-1365  
Michael.Jacobs@lumen.com

Its Attorney

**DATE:** July 9, 2026

ATTACHMENT A



July 7, 2026



**Important Notice Regarding the Plan of CenturyLink of Florida, Inc.  
to Discontinue Voice Service in Your Area**  
*Effective on or after August 24, 2026*

Dear [REDACTED],

Our records indicate that you currently subscribe to legacy voice service provided by CenturyLink of Florida, Inc. in an area where we are making some changes.

We are writing to inform you that beginning on **August 24, 2026**, or as soon after that date as authorized by the Federal Communications Commission, we plan to stop offering legacy voice service provisioned over certain fiber cable in the following Florida cities: Apopka, Bonita Springs, Cape Coral, Clermont, Estero, Ft. Myers, Gotha, Groveland, Kissimmee, Lady Lake, Leesburg, Longwood, Minneola, Mount Dora, Naples, Ocoee, Orlando, Oscala, Punta Gorda, Reunion, St. Cloud, Sorrento, Summerfield, Tavares, The Villages, Wildwood, Windermere, and Winter Garden. This service, to which you currently subscribe, provides voice-grade telephonic communications channels that can be used to place or receive one call at a time.

The good news is that we now have a new service in your area – CenturyLink® Connected Voice with Air-Line™. Connected Voice with Air-Line is a feature-rich, digital home phone service that provides an upgrade to your traditional landline home phone. Both new and current customers can subscribe. Connected Voice with Air-Line works just like your current service, offering crystal-clear call quality and essential features like unlimited local calling, voicemail, call waiting, caller ID, and more. Plus, you can keep your current phone number if you switch.

**To keep your current home phone number and to ensure uninterrupted home phone service**, call us at **855-433-0838** Monday through Friday, 8:00 a.m. – 7:00 p.m. CT and let the agent know you'd like to switch to Connected Voice with Air-Line.

If you would prefer to transfer your service to another provider in your area, please contact your provider of choice directly. Voice service also is available in your area from providers of,

## ATTACHMENT A

including but not limited to, fixed wireless, 4G LTE mobile wireless, voice over internet protocol (VoIP) digital phone service, cable telephony, and/or broadband fiber.

### **Important notes:**

- Existing contracts for this service (where applicable) will not be renewed, and no early termination penalties will be applied when service is disconnected.
- If you subscribe to other services from CenturyLink, those services will not be impacted by this discontinuance.
- When your CenturyLink service is discontinued, we will automatically apply any applicable deposits or credits to your bill. If the amount of the bill is less than any deposits and credits, we will issue a refund for the remaining balance.
- If you choose to disconnect your service in advance of discontinuance, no early termination fees will apply.

We appreciate your business and look forward to continuing to serve you.

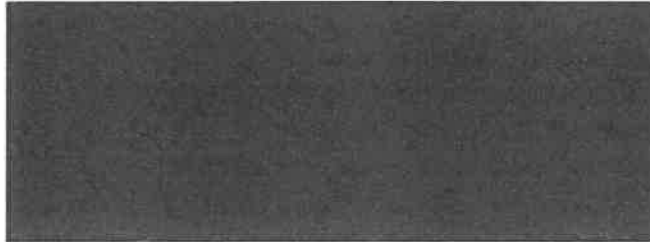
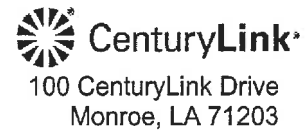
Sincerely,

CenturyLink of Florida, Inc.

### **The following statement is required by the FCC:**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of CenturyLink of Florida, Inc. and CenturyLink of Nevada, LLC to Discontinue a Telecommunications Service. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

July 7, 2026



**Important Notice Regarding the Plan of CenturyLink of Nevada, LLC  
to Discontinue Voice Service in Your Area**  
*Effective on or after August 24, 2026*

Dear [REDACTED],

Our records indicate that you currently subscribe to legacy voice service provided by CenturyLink of Nevada, LLC in an area where we are making some changes.

We are writing to inform you that beginning on **August 24, 2026**, or as soon after that date as authorized by the Federal Communications Commission, we plan to stop offering legacy voice service provisioned over certain fiber cable in Boulder City, Henderson, Las Vegas and North Las Vegas, Nevada. This service, to which you currently subscribe, provides voice-grade telephonic communications channels that can be used to place or receive one call at a time.

The good news is that we now have a new service in your area – CenturyLink® Connected Voice with Air-Line™. Connected Voice with Air-Line is a feature-rich, digital home phone service that provides an upgrade to your traditional landline home phone. Both new and current customers can subscribe. Connected Voice with Air-Line works just like your current service, offering crystal-clear call quality and essential features like unlimited local calling, voicemail, call waiting, caller ID, and more. Plus, you can keep your current phone number if you switch.

**To keep your current home phone number and to ensure uninterrupted home phone service**, call us at **855-433-0838** Monday through Friday, 8:00 a.m. – 7:00 p.m. CT and let the agent know you'd like to switch to Connected Voice with Air-Line.

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**Important notes:**

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- If you subscribe to other services from CenturyLink, those services will not be impacted by this discontinuance.
- When your CenturyLink service is discontinued, we will automatically apply any applicable deposits or credits to your bill. If the amount of the bill is less than any deposits and credits, we will issue a refund for the remaining balance.
- If you choose to disconnect your service in advance of discontinuance, no early termination fees will apply.

We appreciate your business and look forward to continuing to serve you.

Sincerely,

CenturyLink of Nevada, LLC

**The following statement is required by the FCC:**

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of CenturyLink of Florida, Inc. and CenturyLink of Nevada, LLC to Discontinue a Telecommunications Service. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

**APPLICATION** to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the public utility commissions listed on the attached service list;
- 4) Served via email on the Regulatory Authority for the Tribal Nation listed on the attached service list; and
- (5) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense.

/s/ *Marjorie Herlth*  
Marjorie Herlth

July 9, 2026

Office of Governor  
The Capitol, PL05  
400 S. Monroe St.  
Tallahassee, FL 32399

Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Office of the Governor  
State Capitol Building  
101 N. Carson Street  
Carson City, NV 89701

Public Utilities Commission of Nevada  
1150 E. William Street  
Carson City, NV 89701-3109

Las Vegas Tribe of Paiute Indians of the Las  
Vegas Indian Colony  
btso@lvpaiute.com

Department of Defense  
Special Assistant for Telecommunications  
Pentagon  
Washington, DC 20301