

**Tristan Davis**

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**From:** John Plescow  
**Sent:** Tuesday, July 14, 2026 1:25 PM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: Buttonwood Bay Water Proposal  
**Attachments:** Documentwater.docx

Please, add to docket 20250122.

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**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us> **On Behalf Of** Consumer Contact  
**Sent:** Tuesday, July 14, 2026 11:53 AM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** FW: Buttonwood Bay Water Proposal

Forward to clerks 20250122

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**From:** Jo McPhall <[jomcphall@yahoo.com](mailto:jomcphall@yahoo.com)>  
**Sent:** Tuesday, July 7, 2026 6:31 PM  
**To:** Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>  
**Subject:** Buttonwood Bay Water Proposal

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**Docket No. 20250122-WS, Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities"**

To Whom It May Concern :

I am a homeowner at Buttonwood Bay & I am writing this letter with deep concerns regarding the information myself & other residents have received pertaining to a proposed financial water increase within our community. We definitely understand that increases are nessacery in maintaining any municipality & how the cost to provide maintaining them have increased. However, I would like to state that as a resident we are being forced to pay for water & sewer treatment within our community even if we never turn the water on. This fee is to maintain the water & sewer treatmentment. To make the situation worse we are supplied water that we are unable to drink out of any of our homes or buildings within the community. Therefore forcing resident to buy expensive water filtration systems which are costly to maintain or carry large 5 gallons of waters which we purchase to make coffee, brush or teeth or prepare meals. The water that is supplied to us has the most

foul odor on some days & other days it is so heavenly chlorinated that it smells like a swimming pool. The film the water leaves on my shower curtain is like white milk & my curtain has to be thrown out every few months. I am also asking that you consider the financial & physical burden the undrinkable water situation already puts on the residents of our community. Consider how difficult it makes our daily life as we continue to purchase water & figure out how to get it into our home when we are already paying for water each month that we can not drink or use in food preparation. Our residents are already facing increases in rent, insurance, utilities, medications, groceries & now with such a large proposed increase in another necessity like water it is truly going to cause a financial downfall for many residents of our community. I feel raising the rate on water that we can not drink is unacceptable & should be considered when weighing out options in your decision . I appreciate your time & consideration regarding the above mentioned issues.

Sincerely

Lee Mcphall

Buttonwood Bay Resident