

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, July 14, 2026 2:36 PM
To: Rick shaw
Cc: Consumer Contact
Subject: RE: Comments to Docket No. 20250122-WS

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250122, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Rick shaw <rlshaw2010@gmail.com>
Sent: Tuesday, July 14, 2026 2:34 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Comments to Docket No. 20250122-WS

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20250122-WS, Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities

Rick & Linda Shaw
720 Whip Poor Will Drive
Sebring, FL. 33875

The proposed rate increases are EXORBITANT and detrimental to the community as a whole.

Per our most recent bill, we paid \$43.50 for water and wastewater service. Recalculated using the proposed rates yields a charge of \$120.95 for one low-usage month. This is an increase of 178% above my current bill.

In my 10+ years as a seasonal resident of BWB, the water has been poor or very poor. We have faced various quality problems each season: iron taste, sulfur odor, tea-colored water -- which resulted in

buying bottled water and/or improved filters for the supposedly POTABLE water that we received. After system improvements in recent years, quality has improved. Service has been unreliable at best -- frequent outages and low pressure events and boil water notices. Obviously adequate funds are needed to operate and maintain the system. It is also obvious that better record keeping, better maintenance, and better system management are needed. None of these needs support a 178% increase.