

Application for staff-assisted rate case in Highlands County by
Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities.

DOCKET NO. 20250122-WS

Name Randa 3. Clark DiMaria
Address 9 Blue MARLIN SEBRING, FL 33875

COMMISSION
CLERK

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CUSTOMER COMMENTS

I have been a resident of Buttonwood Bay since 2007 and have a park model located on site 4012/4012 at 9 Blue MARLIN SEBRING, FL 33875.

For the past six (6) years our water service has been sporadic and miserable. Some mornings I would attempt my shower only to find no water. Other days I would return from 10am water aerobics only to find no water to shower. Little to no notifications were ever provided to residents. It has been a habitual nuisance quite frankly. The impression I have is that repairs that require do breaks and a long term "fix" of the problems has not been shared with residents.

I have had to replace my kitchen faucets because sediment has clogged them with the repeated shut offs and turn ons which loosen sediment in the lines and deposits in pipes to my kitchen sink.

I strongly oppose rate hikes at 72 years of age and desire Sun Communities/Outdoors to fix the problems.

Randa 3. Clark DiMaria



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