

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, July 21, 2026 8:03 AM
To: 'Gail Allen'
Cc: Consumer Contact
Subject: RE: Docket No. 20260026 - Customer Comments

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 2026026, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Gail Allen <traveller3@cfl.rr.com>
Sent: Monday, July 20, 2026 6:51 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: FW: Docket No. 20260026 - Customer Comments

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Now with the attachment.

From: Gail Allen [<mailto:traveller3@cfl.rr.com>]
Sent: Monday, July 20, 2026 6:49 PM
To: 'clerk@psc.state.fl.us'
Subject: Docket No. 20260026 - Customer Comments

Please see attached document for comments regarding the subject docket (Florida City Gas rate increase application).

Regards,
Gail Allen
1590 Marcello Drive
Melbourne, FL 32934



Application for rate increase by
Florida City Gas

DOCKET NO. 20260026

Name GAIL A. ALLEN

Address 1590 MARCELLO DR., MELBOURNE, FL 32935

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

I contacted FPSC on 8 July upon receipt of FCGs undated form letter "Notice of Interim Rate Increase" which indicated a commission meeting/vote was to be held on 7 July and effective new rate increases on 20 July. Please note the vote was the day prior to receipt of the letter. This increase intent was also known since 20 April 2026! My issues:

1. It's highly unethical to mail such information without adequate time to respond and/or attend the meeting.
2. Upon review of the "Present Rates" vs "Interim Rates" and identifying that "RS-1" is my category as a residential customer, I discovered that FCG is proposing to stick much of the increase on residential customers to the **increase of 107.75%**! Whereas, the increases for the other customer Classes are not anywhere close to that for residential. A few random examples from the "Comparison of Current & Proposed Rates" chart included with the delinquent mailed letter.
 - a. RS-100 – 59.4% increase
 - b. GS-6K - 20.7% increase
 - c. GS-120K – 6.6% increase

I sent an email to speakersignup@PSC.state.fl.us on 8 July requesting to speak at the 29 July meeting. To this date, 20 July, I've not heard from anyone about it. You clearly don't want to hear from the public/residential customers. Another form letter arrived on 16 July with a short notice of the meeting on 29 July and the form I am using to express my concerns and complain about the unethical way FCG has been permitted to handle this rate increase demand. I only hope that other residential customers have read the chart and figured it out. You've been very coy in not stating clearly the % increases to each Class.

What should be happening is charging ALL NEW DEVELOPMENTS, DEVELOPERS and new residents the additional fees necessary to cover the projected costs. A very minimal increase should only be acceptable to existing residential customers.

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law.

This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or any member of the media.