

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: July 21, 2026

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Ranika Rashawn, Public Utility Analyst I, Division of Economics

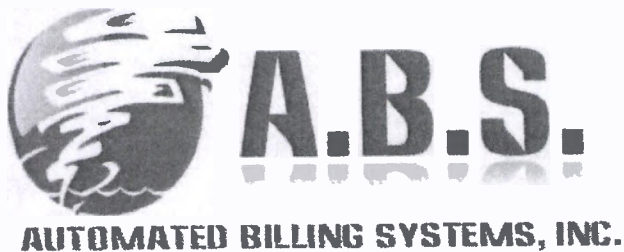
RE: 20250144-WU Application for transfer of majority organizational control of Wildwood Water Company

Please place the attached documents, regarding customer billing and notification of changes to connection fees and miscellaneous charges, in the above-referenced docket file.

RR/

Attachment

2026 JUL 21 PM 12:22
COMMISSION
CLERK
4- JEFFD-1-FSL



CUSTOMER ACCOUNT	
CUSTOMER NAME	SAMPLE CUSTOMER
ACCOUNT NUMBER	000000-000000
BILLING PERIOD	06/01/26 - 06/30/26
SERVICE ADDRESS	SAMPLE ADDRESS

CHARGES AND FEES	
Previous Balance	\$ 0
Payment	\$ 0
Water Charge	\$ 0
Late Fee	\$ 0
Total Due	\$ 0

DUE DATE	PAY THIS AMOUNT
07/21/2026	\$0

BILLING DETAILS	
Utility Provider:	Billing Provider:
Wildwood Water Company	Automated Billing Systems
3520 Lewis Speedway	610 Fairway Drive #206
ST AUGUSTINE, FL 32084	ST AUGUSTINE, FL 32084
(904) 829-3400	(872) 216-9227
Payments Options:	
BY MAIL:	RETURN SLIP BELOW
BY PHONE:	(872) 216-9227
ONLINE:	www.abs.us.com

DETAILS REGARDING YOUR STATEMENT
Your monthly metered water service is billed using a Tiered Rate Formula: - Tier 1 (0-4000 Gallons) at .0000 per gallon (\$35.43 Flat fee) - Tier 2 (4001-10000 Gallons) at .00480 per gallon - Tier 3 (10001 - 20000 Gallons) at .00588 per gallon - Tier 4 (20001 - 99999 Gallons) at .00714 per gallon Please visit Facebook.com/WildwoodWater

Annual Water Quality Report: Starting July 1, 2026, you will be able to view the Wildwood Water annual water quality report online at <https://abs.us.com/2025-Wildwood-CCR.pdf> This report contains important information about the source and quality of your drinking water. Please call (904) 829-3400 if you would like a paper report delivered to your home.

Connection fees and Misc Service Charges have been renamed Premise Visit Charge (\$35.00)

----- TO ENSURE PROPER CREDIT - PLEASE RETURN THIS PORTION WITH YOUR PAYMENT -----



[NOTE: NEW PAYMENT ADDRESS]

BILLING SUMMARY	
ACCOUNT NAME:	SAMPLE CUSTOMER
NUMBER #:	000000-000000
BILLING DATE:	07/01/2026
DUE DATE:	07/21/2026
TOTAL DUE:	\$0

SAMPLE CUSTOMER
123 MAIN STREET
ANYTOWN, USA 00000-0000

Wildwood Water Company

Physical Office: 3520 Lewis Speedway, St. Augustine, FL 32084
Mailing address: 610 Fairway Dr., Unit 206, St. Augustine, FL 32084
Email: Wildwood@wildwoodwater.com
Phone: 904-829-3400
www.wildwoodwater.com

July 1, 2026

RE: Payment options and payment checks

Dear Wildwood Water Company Customer,

Wildwood Water Company would like to take this opportunity to clarify and update our customers on some items that have been delaying payments and a required update to the name of charges per the Public Service Commission. Regarding payments, please review the payment instructions below which are also found on each month's bill and on our website www.wildwoodwater.com.

Payment Options:

Make checks payable to the company in bold when delivered to the address listed below it

Mailing Only - (not drop off)

(checks & money orders)

ABS (Automated Billing Systems)

610 Fairway Dr. #206

St. Augustine, FL 32084

*payments left under the door
are not secure

Drop off Only - (not mailing)

(checks, money orders, and cash)

*please use door slot when staff not present

Wildwood Water Company

3520 Lewis Speedway

St. Augustine, FL 32084

online at www.abs.us.com – 24/7 use the account number with the “-” if applicable

*at this time duplicate charges on the same card, even if on a separate account will be declined;

we have been in contact with our billing service to hopefully rectify this soon

over the phone at 904-829-3400 M-Th, 9a-4p and Fridays 9a -12p

Unfortunately, we have been alerted by the bank that they will no longer accept checks that have a discrepancy. The errors causing a check to not be accepted include missing payee information, no numerical amount listed in the box, no written/scripted amount, or if the amounts of the written/scripted amount and the numerical amount do not match. Checks with these errors will be returned to the customer via USPS mail along with the following month's bills and the account will remain unpaid until we receive a check that is acceptable by the bank's standards. Please note, lates fees will be accrued until payment is made to the account. Please also ensure that the account number listed on checks are correct.

Thank you for your understanding and cooperation in the matters above. We appreciate you as a valued Wildwood Water Company customer.

NOTE: Connection Fees and Miscellaneous Charges have been renamed “Premise Visit Charge” (\$35.00)

Sincerely,
Wildwood Water Company
Wildwood@wildwoodwater.com
904-829-3400