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July 22, 2026

VIA OVERNIGHT MAIL

REDACTED

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: 2026 Annual Lifeline Data Request
Docket 20260000

2026 JUL 27 AM 10:22
COMMISSION
CLERK
REC'D VED-FPSC

Dear Sir or Madam:

Windstream Florida, LLC hereby provides its Annual 2026 Lifeline Data Request response.

We ask that the information contained in the enclosed response be treated as confidential under Section 364.183, F.S. and Rule 25-22.006, Florida Administrative Code. We deem this information to be confidential because it contains market-sensitive information that competitors could use to their economic advantage. Accordingly, we treat this information as confidential and proprietary within the Company and do not share it in any public forum.

Should you have any questions or concerns, please do not hesitate to contact me at 501.748.7442.

Sincerely,

A handwritten signature in dark ink that reads "Tim P. Loken".

Tim Loken

Attachments
TL/sdm

2026 LIFELINE DATA REQUEST

Section 364.10 of the Florida Statutes requires the Florida Public Service Commission to submit an Annual Report on the Lifeline program. This report is delivered to the Governor, President of the Senate, and Speaker of the House of Representatives. To assist us in this development, please submit your responses to the following questions by **August 3, 2026**. Your responses should include your company name, your name and title, and your contact information, including your email address, mailing address, and phone number.

Please answer the following questions as they relate to your company's Florida Lifeline customers, providing data for the reporting period of July 1, 2025, through June 30, 2026. For questions requesting the data be reported monthly, provide the appropriate number as of the last day of each month during the review period.

1. Provide the number of customers participating in Lifeline each month by service type (voice, broadband, or bundled). Do not include customers receiving the Transitional Lifeline discount. (See Attachment 1)
2. Provide the number of lifeline customers that qualify for Tribal support each month by service type (voice, broadband, or bundled). Do not include customers receiving the Transitional Lifeline discount. (See Attachment 1)
3. Pursuant to Section 364.105, Florida Statutes, how many customers receive the Transitional Lifeline discount each month? (See Attachment 1)
4. How is the Transitional Lifeline discount offered and applied to eligible customers? **If a customer ceases to qualify for Lifeline Assistance, they can contact Uniti within 30 days and request the Transitional Lifeline discount be applied to their basic local service. We will apply the discount to their account for a period of one year.**
5. What Lifeline plans are available to customers for voice, broadband, and/or bundled services? Please include any legacy plans (i.e., those still used by existing customers but no longer offered to new ones). For each plan, please indicate whether it meets the FCC's minimum service standards for voice, broadband, or both. (See Attachment 2)
6. Provide information on the following, if applicable:
 - a. Internal procedures for promoting Lifeline. **Internal training on lifeline procedures to ensure those interested in the program are able to apply.**
 - b. Outreach and educational efforts involving participation in community events. **Not Applicable**
 - c. Outreach and educational efforts involving mass media (newspaper, radio, television). (See Attachment 3-1)
 - d. Copies of Lifeline outreach materials used by your company. (See Attachment 3-2)
 - e. Links to any Lifeline information available on your company's website. **<https://www.gokinetic.com/about/lifeline-assistance-program>**
 - f. Organizations your company currently partners with, previously partnered with, and plans to partner with to educate and inform customers about Lifeline. **Not Applicable**
 - g. List all brands the company offers Lifeline under. **Kinetic**
 - h. If the company is a wireless or satellite provider, indicate if it offers free or discounted equipment to Lifeline customers. **Not Applicable**
 - i. If you have seen a significant change in the number of Lifeline customers you service since the last reporting period, please identify what factors you believe contributed. **Decrease due to increased USAC validation of subscriber eligibility.**
7. Are you assisting customers with their Lifeline applications through the National Verifier portal (e.g., through a company interface or sales representative)? If yes, please describe any issues you have experienced. If no, please describe your process for directing customers to apply with the National Verifier.

Yes, by providing emails to customers with instructions and the link to the National Verifier. See Attachment 4 for email sample.

8. Within the last year, has any of the following events occurred:
 - a. Filed for bankruptcy? If yes, please identify the chapter and the date filed. **No**
 - b. FCC enforcement actions relating to Florida Lifeline customers? If yes, please provide the date and FCC docket number. **No**
 - c. Changes to the ownership or corporate structure? If yes, please elaborate or explain. **Windstream and Uniti merged into Uniti Group effective August 1, 2025.**
9. For matters related to consumer complaints, who is the company's designated contact person? Please provide their name, title, telephone number, and email address. **Andrea Hairston Sr Director Customer Experience, 706-817-2497 Andrea.Hairston@uniti.com**

Windstream Florida, CO. 047
Data requested by Florida Staff
Year 2025-07 - 2026-06

[illegible]

ATTACHMENT 2

Residential Plans**Residential One-Party**

ASOC_ID	ASOC_DESCR_TXT	REV_AMT	CAT 2	Meet FCC Minimum Standards
R1	RESIDENTIAL LINE	48.63	Local	Yes - Voice
R1	RESIDENTIAL LINE	53.16	Local	Yes - Voice
LMB	GREENSTREAK ACCESS LINE	10.00	Local	Yes - Voice
MYLN	WINDSTREAM MYLINE	12.99	Local	Yes - Voice
RBIA*	FCC ACC CHG-RES/SINGL LN BUS	6.50	SLC	
	* The SLC applies to all residential lines			

Residential VOIP

ASOC_ID	ASOC_DESCR_TXT	REV_AMT	Cat 2	Meet FCC Minimum Standards
RVP1	RESIDENTIAL LINE - VOIP	48.63	VoIP	Yes - Voice
VS LC	VOIP ACC CHG-RES/SINGL LN	6.50	SLC	

Bundled Plans

ASOC_ID	ASOC_DESCR_TXT	REV_AMT	Cat 2	Meet FCC Minimum Standards
2HB12	6M INET+ULD+ 2NDLN	130.76	Local	Yes - Broadband if speed is >4/1MB and greatest available up to 25/3MB
AALDU	UNLIMITED PHONE	50.00	Local	No - Broadband, Yes - Voice
AASL	CONNECT SELECT	25.00	Local	No - Broadband, Yes - Voice
AAULD	PRICE FOR LIFE UNLIMITED PHONE	45.00	Local	Yes - Broadband if speed is > 25/3MB
ALPG1	PFL INTERNET BUNDLE-TIER 1	49.99	Local	Yes - Broadband if speed is > 25/3MB
ALPG2	PFL INTERNET BUNDLE-TIER 2	59.99	Local	Yes - Broadband if speed is > 25/3MB
ALP11	PFL INTERNET ACCESS BUNDLE	42.49	Local	Yes - Broadband if speed is > 25/3MB
ALP12	PFL INTERNET ACCESS BUNDLE	52.49	Local	Yes - Broadband if speed is > 25/3MB
APP1	PFL INTERNET BUNDLE	54.99	Local	Yes - Broadband if speed is > 25/3MB
APP10	PFL INTERNET BUNDLE	59.99	Local	Yes - Broadband if speed is > 25/3MB
APP12	INTERNET BUNDLE-NON PFL	105.26	Local	Yes - Broadband if speed is > 25/3MB
APP12	INTERNET BUNDLE-NON PFL	120.26	Local	Yes - Broadband if speed is > 25/3MB
APP14	INTERNET BUNDLE	132.51	Local	Yes - Broadband if speed is > 25/3MB
APP6	INTERNET BUNDLE	125.76	Local	Yes - Broadband if speed is > 25/3MB
APP97	BASE INTERNET BUNDLE	110.26	Local	Yes - Broadband if speed is > 25/3MB
APP97	BASE INTERNET BUNDLE	123.26	Local	Yes - Broadband if speed is > 25/3MB
APP97	BASE INTERNET BUNDLE	95.26	Local	Yes - Broadband if speed is > 25/3MB
APP97	BASE INTERNET BUNDLE	105.26	Local	Yes - Broadband if speed is > 25/3MB
KIN1C	INTERNET PLAN-TIER 4	109.02	Local	Yes - Broadband if speed is > 25/3MB
KIN1C	INTERNET PLAN-TIER 4	94.02	Local	Yes - Broadband if speed is > 25/3MB
KIN1C	INTERNET PLAN-TIER 4	114.02	Local	Yes - Broadband if speed is > 25/3MB
KIN1C	INTERNET PLAN-TIER 4	104.02	Local	Yes - Broadband if speed is > 25/3MB
KIN3A	INTERNET PLAN - TIER 1 & 2	80.02	Local	Yes - Broadband if speed is > 25/3MB
SIM30	KINETIC BENEFIT PLAN	82.37	Local	Yes - Broadband if speed is > 25/3MB
SIM30	KINETIC BENEFIT PLAN	59.37	Local	Yes - Broadband if speed is > 25/3MB
SIM30	KINETIC BENEFIT PLAN	74.37	Local	Yes - Broadband if speed is > 25/3MB
SIM30	KINETIC BENEFIT PLAN	69.37	Local	Yes - Broadband if speed is > 25/3MB
SIM31	KINETIC BENEFIT PLAN VOIP SOLO	59.37	Local	Yes - Broadband if speed is > 25/3MB

SIM33	KINETIC BENEFIT PLAN	59.37	Local	Yes - Broadband if speed is > 25/3MB
SIM33	KINETIC BENEFIT PLAN	74.37	Local	Yes - Broadband if speed is > 25/3MB

Internet Plans

ASOC_ID	ASOC_DESCR_TXT	REV_AMT	Cat 2	Meet FCC Minimum Standards	
1GB10	1GIG SPEED RANGE	10.00	NonTel-Broadband	Yes - Broadband	Speed Add-on
1GB10	1GIG SPEED RANGE	8.67	NonTel-Broadband	Yes - Broadband	Speed Add-on
1GB15	1 GIG SPEED RANGE	15.00	NonTel-Broadband	Yes - Broadband	Speed Add-on
1GIG5	1GIG SPEED RANGE	5.00	NonTel-Broadband	Yes - Broadband	Speed Add-on
A250G	LOYAL HSI PLAN - 25MB - \$10	10.00	NonTel-Broadband	Yes - Broadband	
A255G	LOYAL HSI PLAN - 25MB - \$5	5.00	NonTel-Broadband	Yes - Broadband	
A500G	UP TO 50 MBPS (34 - 72 MBPS)	10.00	NonTel-Broadband	Yes - Broadband	Speed Add-on
ABS05	HSI 6M - BB PLUS	90.51	NonTel-Broadband	Yes - Broadband if speed is >4/1MB and greatest available up to 25/3MB	
ABS06	HSI BB 12M	93.51	NonTel-Broadband	Yes - Broadband if speed is >4/1MB and greatest available up to 25/3MB	
ALPSO	PRICE FOR LIFE SOLO INTERNET	44.99	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
ALS2A	PFL SOLO INTERNET - TIER 2	49.99	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
AP025	UP TO 25 MBPS (20 - 33 MBPS)	10.00	NonTel-Broadband	Yes - Broadband	Speed Add-on
AP25B	UP TO 25 MBPS (20 - 33 MBPS)	10.00	NonTel-Broadband	Yes - Broadband	Speed Add-on
APL16	3M INET+ULD PRICE4LIFE	49.99	NonTel-Broadband	No - Broadband	
APL23	3M INET+ULD PRICE4LIFE	59.99	NonTel-Broadband	No - Broadband	
APL24	6M INET+ULD PRICE4LIFE	64.99	NonTel-Broadband	Yes - Broadband if speed is >4/1MB and greatest available up to 25/3MB	
APL9	3M INET+ULD PRICE4LIFE	59.99	NonTel-Broadband	No - Broadband	
APP11	PRICE FOR LIFE SOLO-SIMP INET	57.99	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
APP2	PRICE FOR LIFE SOLO-SIMP INET	49.99	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
APP88	SOLO INTERNET	98.51	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
APP88	SOLO INTERNET	111.51	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
AULD2	KINETIC UNLIMITED PHONE	50.00	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
BN1GA	INTERNET PLAN-UPTO 1G	112.49	NonTel-Broadband	Yes - Broadband	
BN1GB	INTERNET PLAN-UPTO 1G	107.49	NonTel-Broadband	Yes - Broadband	
BNMAX	INTERNET PLAN-MAX QUAL	72.99	NonTel-Broadband	Yes - Broadband	
BNMAX	INTERNET PLAN-MAX QUAL	69.99	NonTel-Broadband	Yes - Broadband	
BNMAX	INTERNET PLAN-MAX QUAL	77.49	NonTel-Broadband	Yes - Broadband	
BNMAX	INTERNET PLAN-MAX QUAL	67.49	NonTel-Broadband	Yes - Broadband	
BNMAX	INTERNET PLAN-MAX QUAL	90.49	NonTel-Broadband	Yes - Broadband	
BR001	BROADBAND LITE-STANDALONE	83.61	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
K500T	500MB SPEED RANGE(451MB-799MB)	10.00	NonTel-Broadband	Yes - Broadband	Speed Add-on
KBP25	KINETIC INTERNET PLN-UPTO 100M	24.99	NonTel-Broadband	Yes - Broadband	
KIN10	KINETIC INTERNET PLAN	36.37	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
KIN2D	HSI RETENTION PLAN	43.99	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
KIN2D	HSI RETENTION PLAN	48.99	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
KIN2D	HSI RETENTION PLAN	35.99	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
KIN2D	HSI RETENTION PLAN	20.99	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
KIN2D	HSI RETENTION PLAN	30.99	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
KIN3B	INTERNET TIER 3	101.37	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
KIN3B	INTERNET TIER 3	86.37	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
KIN3C	INTERNET TIER 4	93.37	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
KIN3C	INTERNET TIER 4	108.37	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	

KIN4C	INTERNET TIER 4	98.62	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KIN4C	INTERNET TIER 4	108.62	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KIN4C	INTERNET TIER 4	113.62	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KIN5A	HSI RETENTION PLAN	61.86	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KIN5A	HSI RETENTION PLAN	58.86	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KIN6A	INTERNET PLAN - TIER 1 & 2	82.52	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KIN6B	INTERNET TIER 3	101.52	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KIN6B	INTERNET TIER 3	86.52	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KIN6C	INTERNET PLAN-TIER 4	96.52	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KIN6C	INTERNET PLAN-TIER 4	106.52	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KIN6C	INTERNET PLAN-TIER 4	111.52	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KIN6C	INTERNET PLAN-TIER 4	124.52	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KIN7C	INTERNET TIER 4	95.87	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KIN8A	INTERNET PLAN - TIER 1 & 2	99.62	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KINF A	KINETIC INTERNET-FIBER & CABLE	49.99	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KINF A	KINETIC INTERNET-FIBER & CABLE	64.99	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KINR0	KINETIC INTERNET PLAN	16.00	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KINR0	KINETIC INTERNET PLAN	6.00	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KMAXQ	KINETIC INTERNET-DSL-FW	90.49	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KMAXQ	KINETIC INTERNET-DSL-FW	72.49	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KMAXQ	KINETIC INTERNET-DSL-FW	62.49	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KMAXQ	KINETIC INTERNET-DSL-FW	77.49	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB
KN1A	INTERNET PLAN-TIER A-COPPER	79.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1A	INTERNET PLAN-TIER A-COPPER	92.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1A	INTERNET PLAN-TIER A-COPPER	89.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1A	INTERNET PLAN-TIER A-COPPER	84.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1A	INTERNET PLAN-TIER A-COPPER	107.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1A	INTERNET PLAN-TIER A-COPPER	94.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1B	INTERNET PLAN-TIER B-COPPER	112.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1B	INTERNET PLAN-TIER B-COPPER	84.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1B	INTERNET PLAN-TIER B-COPPER	99.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1C	INTERNET PLAN-TIER C-COPPER	99.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1C	INTERNET PLAN-TIER C-COPPER	89.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1C	INTERNET PLAN-TIER C-COPPER	104.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1C	INTERNET PLAN-TIER C-COPPER	117.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1C	INTERNET PLAN-TIER C-COPPER	102.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1C	INTERNET PLAN-TIER C-COPPER	112.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB
KN1GB	INTERNET PLAN-UP TO 1 G	99.99	NonTel-Broadband	Yes - Broadband
KN1GB	INTERNET PLAN-UP TO 1 G	109.99	NonTel-Broadband	Yes - Broadband
KN1GB	INTERNET PLAN-UP TO 1 G	69.99	NonTel-Broadband	Yes - Broadband
KN1MA	INTERNET PLAN-TIER 1-MAX QUAL	55.00	NonTel-Broadband	Yes - Broadband
KN1MC	INTERNET PLAN-TIER 4-MAX QUAL	55.00	NonTel-Broadband	Yes - Broadband
KN2A	INTERNET PLAN-TIER A-UPTO 500M	94.36	NonTel-Credit Broadband	Yes - Broadband
KN2A	INTERNET PLAN-TIER A-UPTO 500M	89.36	NonTel-Credit Broadband	Yes - Broadband
KN2C	INTERNET PLAN-TIER C-UPTO 500M	89.36	NonTel-Broadband	Yes - Broadband
KN3A	INTERNET PLAN-TIER A-UPTO 1GIG	124.36	NonTel-Broadband	Yes - Broadband
KN3A	INTERNET PLAN-TIER A-UPTO 1GIG	109.36	NonTel-Broadband	Yes - Broadband
KN4GA	INTERNET PLAN-UPTO 1G0	109.36	NonTel-Broadband	Yes - Broadband

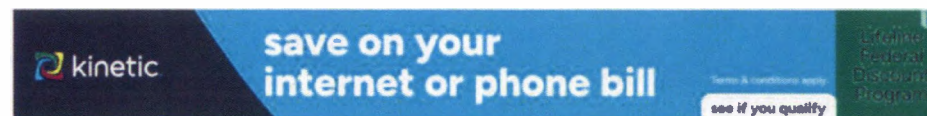
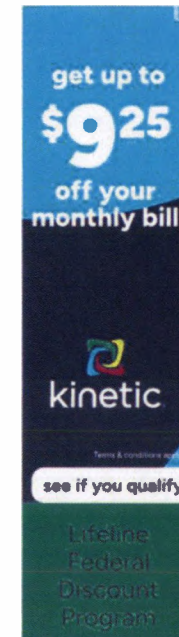
KN5MA	INTERNET PLAN-TIER 1-UPTO 300M	74.99	NonTel-Broadband	Yes - Broadband	
KN5MA	INTERNET PLAN-TIER 1-UPTO 300M	64.99	NonTel-Broadband	Yes - Broadband	
KN5MB	INTERNET PLAN-TIER3-UP TO 300M	69.99	NonTel-Broadband	Yes - Broadband	
KN6MA	INTERNET PLAN-TIER 1-UPTO 300M	79.36	NonTel-Broadband	Yes - Broadband	
KNC2F	KINETIC INTERNET	20.00	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
KNLDU	KINETIC UNLIMITED PHONE	50.00	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
KNMAX	INTERNET PLAN-MAX QUAL	59.99	NonTel-Broadband	Yes - Broadband	
KR210	200MBPS SPEED RANGE	10.00	NonTel-Broadband	Yes - Broadband	Speed Add-on
KR250	25MBPS SPEED RANGE	10.00	NonTel-Broadband	Yes - Broadband	Speed Add-on
KR300	300MBPS SPEED RANGE	10.00	NonTel-Broadband	Yes - Broadband	Speed Add-on
KRGIG	1GIG SPEED RANGE	30.00	NonTel-Broadband	Yes - Broadband	
KS50M	UP TO 50 MBPS (34 - 72 MBPS)	10.00	NonTel-Broadband	Yes - Broadband	Speed Add-on
KT100	100MBPS SPEED RANGE	10.00	NonTel-Broadband	Yes - Broadband	Speed Add-on
KT200	200MBPS SPEED RANGE	15.00	NonTel-Broadband	Yes - Broadband	Speed Add-on
KT50M	50MBPS SPEED RANGE	10.00	NonTel-Broadband	Yes - Broadband	Speed Add-on
KU1GB	KINETIC INTERNET 1G	54.99	NonTel-Broadband	Yes - Broadband	
KU1MB	KINETIC INTERNET 100M	29.99	NonTel-Broadband	Yes - Broadband	
KU3MB	KINETIC INTERNET 300M	44.99	NonTel-Broadband	Yes - Broadband	
KW1A	INTERNET PLAN-TIER A COPPER	91.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB	
KW1B	INTERNET PLAN-TIER B-COPPER	96.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB	
KW1C	INTERNET PLAN-TIER C-COPPER	121.36	NonTel-Credit Broadband	Yes - Broadband if speed is > 25/3MB	
KW2B	INTERNET PLAN-TIER B-UPTO 500M	86.36	NonTel-Credit Broadband	Yes - Broadband	
LLINT	LIFELINE INTERNET	63.62	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
LLINT	LIFELINE INTERNET	45.62	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
LLINT	LIFELINE INTERNET	48.62	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
LLINT	LIFELINE INTERNET	50.62	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
SABB1	ALWAYS ON INTERNET	70.61	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
SABB3	1.5MB HIGH SPEED INTERNET	90.51	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
SIM10	KINETIC ONE INTERNET - T1&2	86.37	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
SIM1A	KINETIC ONE INTERNET - T1&2	88.87	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
SIM1A	KINETIC ONE INTERNET - T1&2	78.87	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
SIM1A	KINETIC ONE INTERNET - T1&2	106.87	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
SIM1A	KINETIC ONE INTERNET - T1&2	93.87	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
SIM4A	KINETIC ONE INTERNET - T1&2	88.87	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	
SIM5A	KINETONE DIGITL VOIC+INET T1&2	122.87	NonTel-Broadband	Yes - Broadband if speed is > 25/3MB	

ATTACHMENT 3-1
DIGITAL/ONLINE ADVERTISING



October 28, 2025

Lifeline Banners



ATTACHMENT 3-2

Account number	Telephone number	Invoice date
		August 03, 2025

DISH NETWORK SERVICES SUMMARY OF CURRENT CHARGES (cont'd)

FROM 06/22/2025 5.00 CR
TELCO BUNDLE

Total Discounts 5.00 CR

DISH NETWORK SERVICES CUSTOMER MESSAGE

Non-payment of DISH Network Services may result in the disconnection of DISH Network Services.

SERVICE PROVIDER(S)

Your InterLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS 1-800-347-1991

Your IntraLATA long distance carrier(s) are*:

WINDSTREAM COMMUNICATIONS 1-800-347-1991

Your Local carrier is*:

WINDSTREAM FLORIDA INC 1-800-347-1991

* If you have multiple telephone numbers, further information concerning long distance carrier assignments for those additional lines are on record with your local business office.

IMPORTANT INFORMATION

This bill includes charges for:

WINDSTREAM CUSTOMER MESSAGE

If not paid on time, a late payment collection fee of \$6.50 will apply to any past due Internet balance.

Online payments must be made by 4:00 pm eastern time in order to post for the current day.

You have subscribed to Windstream's dynamic High-Speed Internet plan. The Internet plan you have subscribed to is provisioned as a range, with a minimum and maximum speed. The specific range was provided to you at the time of sale, you can also find it in the service description portion of this invoice. Windstream has provisioned your location for the fastest speed available within your speed range but cannot guarantee the speed. See www.windstream.com for complete Terms and Conditions.

Windstream reserves the right to delete your windstream.net email account, without notice, if unused for one hundred and eighty (180) consecutive days. The contents of the email account will be unrecoverable once the account has been deleted.

Windstream is dedicated to delivering top-quality service and support. We offer the option to bill third-party services to your Windstream account for convenience. However, we recognize this might not suit everyone. We encourage reviewing your bill monthly and reaching out with any questions about charges. To enhance control and security, we also provide a free option to block third-party charges on your bill, excluding Windstream-related services you subscribe to. If you wish to activate this block, please contact a Windstream representative using the phone number located on this bill.

CONVENIENCE FEE:

WINDSTREAM CUSTOMER MESSAGE (cont'd)

A convenience fee will be assessed on all card payments to cover the administrative costs of processing payments. No part of this fee goes to Windstream.

COMING THIS YEAR: A fresh new look to your Kinetic bill. To serve you better, we're upgrading to a new and improved billing system designed to provide a more seamless and intuitive experience. This enhancement will not impact your service or terms. To learn more, please visit www.windstream.com/yournewbill

Service may be disconnected for non-payment of regulated charges. Call the office number shown above for details on these charges.

Further written itemization of local billing available upon request.

Windstream is proud to offer a financial assistance program: Lifeline Florida.

Windstream offers a federal telephone assistance program developed in response to concerns about the affordability of telephone service or Broadband Internet Access service for limited or fixed income citizens. If you currently participate in a public assistance program, you might qualify for Lifeline services.

Only one non-transferable benefit per household, consisting of either voice service, broadband service, or broadband voice bundle service is available to qualifying customers. The program provides a discount of up to \$5.25 per month for voice only service or a discount of up to \$9.25 per month for broadband service or broadband voice bundle service that meet the qualifying standards.

Only eligible customers may enroll in the program. To qualify for this plan, customers must receive benefits from at least one of the following programs:

- Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps
- Medicaid
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Veterans Pension and Survivors Benefit

If your annual household income is at or below 135 percent of the federal poverty guidelines, you may also qualify.

In addition, if you live on a federally recognized tribal land and are eligible for benefits through the Bureau of Indian Affairs General Assistance, Tribal Temporary Assistance for Needy Families (TANF), Tribal Head Start (only households that meet the income qualifying standard) or the Food Distribution Program on Indian Reservation (FDPRI), you qualify for expanded Lifeline assistance.

Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

If you have any questions or would like more information, please call the USAC/ Lifeline Support at 1-800-234-9473 or visit <https://www.lifelinesupport.org/>

ATTACHMENT 4



Congratulations! You Qualify for the Lifeline Assistance Program

Dear Valued Customer

Lifeline is a program offered by the Federal Communications Commission providing monthly discounts for communication services such as phone or Internet to eligible households. Kinetic is proud to participate in this program to provide a fast, reliable home Internet connection for work, school, entertainment and staying in touch with family and friends.

GOOD news is you qualify for the Lifeline Assistance Program. Please note the Lifeline benefit can only be used with a single service provider and is limited to one discount per household.

To sign up for the Lifeline program with Kinetic:

- Visit windstream.com/lifeline
- Follow instructions to get enrolled

Have questions or need assistance? Kinetic is here to help! Call us at (800) 347-7991

Thank you for the honor to serve you and keep you connected to what matters most in your life.

Sincerely,
Kinetic