

**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**  
**COMMISSION STAFF DIRECT TESTIMONY OF ANGELA L. KENDRICK**  
**DOCKET NO. 20260026-GU**

**July 28, 2026**

**Q. Please state your name and address.**

A. My name is Angela L. Kendrick. My address is 2540 Shumard Oak Boulevard;  
Tallahassee, Florida 32399-0850.

**Q. By whom are you employed and in what capacity?**

A. I am employed by the Florida Public Service Commission (FPSC or Commission) as  
the Assistant Director in the Office of Consumer Assistance.

**Q. Please give a brief description of your educational background and professional  
experience.**

A. I graduated from Florida State University in 1993 with a Bachelor of Arts degree. I  
have worked for the Commission for more than 26 years, and I have experience in  
consumer complaints and consumer outreach. I work in the Office of Consumer  
Assistance where I manage consumer complaints and inquiries.

**Q. What is the function of the Office of Consumer Assistance?**

A. The Office of Consumer Assistance's function is to resolve disputes between regulated  
companies and their customers as quickly, effectively, and inexpensively as possible.

**Q. Do all consumers that have a dispute with their regulated company contact the  
Office of Consumer Assistance?**

A. No. Consumers may initially file their complaint with the regulated company and reach  
a resolution without the Office's intervention. In fact, consumers are encouraged to  
allow the regulated company the opportunity to resolve the dispute prior to any  
Commission involvement.

1 **Q. What is the purpose of your testimony?**

2 A. The purpose of my testimony is to discuss/outline the number of consumer complaints  
3 logged with the Commission against Florida City Gas under Rule 25-22.032, Florida  
4 Administrative Code, Consumer Complaints, from July 1, 2022, to June 30, 2026. My  
5 testimony will also provide information on the type of complaints logged and those  
6 complaints that appear to be rule violations.

7 **Q. What do your records indicate concerning the number of complaints filed for**  
8 **Florida City Gas?**

9 A. From July 1, 2022, to June 30, 2026, the Commission logged 479 complaints against  
10 Florida City Gas. Of those, 286 were transferred to the Company for resolution via the  
11 Commission's Transfer-Connect (Warm-Transfer) System. This system allows the  
12 Commission to directly transfer a customer to Florida City Gas customer service  
13 personnel. Once the call is transferred to Florida City Gas, the Company can provide  
14 the customer with a proposed resolution.

15 **Q. What have been the most common types of complaints logged against Florida**  
16 **City Gas during the period of July 1, 2022, to June 30, 2026?**

17 A. During the specified time period, approximately forty-eight (48%) percent of the  
18 complaints logged with the Commission concerned quality of service issues, while  
19 approximately fifty-two (52%) percent of the complaints involved billing issues.

20 **Q. Do you have any exhibits attached to your testimony?**

21 A. Yes. I am sponsoring ALK-1 and ALK-2, which are listings of consumer complaints  
22 logged with the Commission against Florida City Gas under Rule 25-22.032, Florida  
23 Administrative Code. The complaints listed were received between July 1, 2022, to  
24 June 30, 2026, and were captured in the Commission's Consumer Activity Tracking  
25 System (CATS). Exhibit ALK-1 lists quality of service complaints and Exhibit ALK-2

1 lists billing complaints. Both exhibits group the complaints by Close Type.

2 **Q. What is a Close Type?**

3 A. A Close Type is an internal categorization code. It is assigned to each complaint once  
4 staff completes its investigation, and a proposed resolution is provided to the  
5 consumer.

6 **Q. Do you have any additional exhibits?**

7 A. Yes. Exhibit ALK-3 is a listing of complaints resolved as Close Type GI-02, Courtesy  
8 Call/Warm Transfer.

9 **Q. Can you explain Close Type GI-02?**

10 A. Yes. Florida City Gas participates in the Commission's Transfer-Connect (Warm-  
11 Transfer) System. This system allows the Commission to directly transfer a customer  
12 to the company's customer service personnel. Once the call is transferred to Florida  
13 City Gas, it provides the customer with a proposed resolution. Customers who are not  
14 satisfied with the company's proposed resolution have the option of re-contacting the  
15 Commission. While the Commission is able to categorize each of the complaints in the  
16 GI-02 category, a specific Close Type is not assigned because the proposed resolution  
17 is provided by the company. Consequently, the GI-02 Close Type only allows staff to  
18 monitor the number of complaints resolved via the Commission's Transfer-Connect  
19 System.

20 **Q. How many of the complaints summarized on your exhibit has staff determined**  
21 **may be a violation of Commission rules for Florida City Gas?**

22 A. Staff determined that, of the 479 complaints logged against Florida City Gas during the  
23 period of July 1, 2022, to June 30, 2026, there were 6 service quality complaints and  
24 20 billing complaints that appear to demonstrate a violation of Commission Rules.  
25

1 **Q. How were most Florida City Gas complaints received during the July 1, 2022, to**  
2 **June 30, 2026, resolved or closed?**

3 A. Exhibits ALK-1 and ALK-2 indicate that Commission staff closed the majority of the  
4 logged complaints as GI-72/72 Hour Close Outs.

5 **Q. Can you explain the Close Type GI-72?**

6 A. Yes. Florida City Gas participates in the Commission's Transfer-Connect (Warm  
7 Transfer) System. One of the benefits of a utility participating in the Warm Transfer  
8 System is that any complaint can be resolved within 72 hours as long as the customer  
9 is satisfied with the proposed resolution. If the customer accepts the company's  
10 resolution to the complaint, the complaint will not be reported in the number of  
11 complaints shown for that company in the PSC's Consumer Activity Report, which is  
12 published on the FPSC's website. However, all of the information is retained for the  
13 FPSC to perform its regulatory obligations.

14 **Q. What was the nature of the apparent rule violations?**

15 A. The apparent rule violations were related to billing errors, disconnections, and delay in  
16 restoring service.

17 **Q. Does that conclude your testimony?**

18 A. Yes.  
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# Exhibits

| Case Number | Enter Date | Utility                | Close Code | Close Type          | County       | SB Type | AppRuViolation | Close Date |
|-------------|------------|------------------------|------------|---------------------|--------------|---------|----------------|------------|
| 1490473G    | 12/1/2025  | GU602 Florida City Gas | GI-11      | REPAIR SERVICE      | MIAMI-DADE   | S       | FALSE          | 1/6/2026   |
| 1497428G    | 4/8/2026   | GU602 Florida City Gas | GI-11      | REPAIR SERVICE      | BREVARD      | S       | FALSE          | 5/13/2026  |
| 1498432G    | 4/28/2026  | GU602 Florida City Gas | GI-11      | REPAIR SERVICE      | MIAMI-DADE   | S       | FALSE          | 6/23/2026  |
| Case Number | Enter Date | Utility                | Close Code | Close Type          | County       | SB Type | AppRuViolation | Close Date |
| 1489941G    | 11/19/2025 | GU602 Florida City Gas | GI-15      | OUTAGES             | MIAMI-DADE   | S       | FALSE          | 1/6/2026   |
| Case Number | Enter Date | Utility                | Close Code | Close Type          | County       | SB Type | AppRuViolation | Close Date |
| 1399414G    | 7/12/2022  | GU602 Florida City Gas | GI-29      | DELAY IN CONNECTION | SAINT LUCIE  | S       | FALSE          | 9/2/2022   |
| 1469438G    | 4/29/2025  | GU602 Florida City Gas | GI-29      | DELAY IN CONNECTION | BREVARD      | S       | FALSE          | 5/12/2025  |
| 1490759G    | 12/4/2025  | GU602 Florida City Gas | GI-29      | DELAY IN CONNECTION | SAINT LUCIE  | S       | FALSE          | 1/8/2026   |
| 1490822G    | 12/5/2025  | GU602 Florida City Gas | GI-29      | DELAY IN CONNECTION | SAINT LUCIE  | S       | FALSE          | 1/13/2026  |
| 1491017G    | 12/9/2025  | GU602 Florida City Gas | GI-29      | DELAY IN CONNECTION | INDIAN RIVER | S       | FALSE          | 1/13/2026  |
| 1495191G    | 2/23/2026  | GU602 Florida City Gas | GI-29      | DELAY IN CONNECTION | BREVARD      | S       | FALSE          | 3/30/2026  |
| 1497970G    | 4/20/2026  | GU602 Florida City Gas | GI-29      | DELAY IN CONNECTION | MIAMI-DADE   | S       | FALSE          | 6/5/2026   |
| Case Number | Enter Date | Utility                | Close Code | Close Type          | County       | SB Type | AppRuViolation | Close Date |
| 1400755G    | 8/1/2022   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS  | BREVARD      | S       | FALSE          | 8/4/2022   |
| 1408539G    | 10/27/2022 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS  | BREVARD      | S       | FALSE          | 11/1/2022  |
| 1410316G    | 11/21/2022 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS  | MIAMI-DADE   | S       | FALSE          | 11/28/2022 |
| 1413863G    | 1/19/2023  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS  | BREVARD      | S       | FALSE          | 1/24/2023  |
| 1414756G    | 1/31/2023  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS  | BREVARD      | S       | FALSE          | 2/6/2023   |
| 1415008G    | 2/2/2023   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS  | MIAMI-DADE   | S       | FALSE          | 2/8/2023   |
| 1417921G    | 3/15/2023  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS  | BREVARD      | S       | FALSE          | 3/17/2023  |
| 1419277G    | 3/31/2023  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS  | BREVARD      | S       | FALSE          | 4/4/2023   |

Docket No. 20260026-GU  
List of Service Complaints  
EXH. ALK-1 Page 2 of 4

| Case Number | Enter Date | Utility                | Close Code | Close Type         | County       | SB Type | AppRuViolation | Close Date |
|-------------|------------|------------------------|------------|--------------------|--------------|---------|----------------|------------|
| 1419644G    | 4/7/2023   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | S       | FALSE          | 4/13/2023  |
| 1422908G    | 6/8/2023   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | S       | FALSE          | 6/14/2023  |
| 1424837G    | 7/12/2023  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BROWARD      | S       | FALSE          | 7/17/2023  |
| 1426277G    | 8/2/2023   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | S       | FALSE          | 8/8/2023   |
| 1427063G    | 8/11/2023  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE  | S       | FALSE          | 9/7/2023   |
| 1428794G    | 9/7/2023   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE   | S       | FALSE          | 9/12/2023  |
| 1432300E    | 10/24/2023 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE   | S       | FALSE          | 10/30/2023 |
| 1434513G    | 11/29/2023 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | S       | FALSE          | 12/1/2023  |
| 1437515G    | 1/19/2024  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | S       | FALSE          | 2/16/2024  |
| 1447686G    | 6/12/2024  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | S       | FALSE          | 6/17/2024  |
| 1455047G    | 9/11/2024  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | INDIAN RIVER | S       | FALSE          | 9/13/2024  |
| 1456237G    | 9/30/2024  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | S       | FALSE          | 10/4/2024  |
| 1463288G    | 1/27/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE  | S       | FALSE          | 1/30/2025  |
| 1466665G    | 3/17/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE  | S       | FALSE          | 3/26/2025  |
| 1469869G    | 5/7/2025   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE  | S       | FALSE          | 5/13/2025  |
| 1470146G    | 5/12/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE  | S       | FALSE          | 5/16/2025  |
| 1470994G    | 5/27/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BROWARD      | S       | FALSE          | 5/30/2025  |
| 1471995G    | 6/10/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | S       | FALSE          | 6/16/2025  |
| 1474107G    | 7/8/2025   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | S       | FALSE          | 7/14/2025  |
| 1474291G    | 7/10/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | S       | FALSE          | 7/15/2025  |
| 1474965G    | 7/17/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE  | S       | FALSE          | 7/23/2025  |
| 1487184G    | 10/13/2025 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE   | S       | FALSE          | 10/24/2025 |
| 1491924G    | 12/29/2025 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE  | S       | FALSE          | 1/6/2026   |
| 1494032G    | 1/30/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE  | S       | FALSE          | 2/2/2026   |
| 1494250G    | 2/4/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE   | S       | FALSE          | 2/9/2026   |

| Case Number | Enter Date | Utility                | Close Code | Close Type                      | County      | SB Type | AppRuViolation | Close Date |
|-------------|------------|------------------------|------------|---------------------------------|-------------|---------|----------------|------------|
| 1494446G    | 2/9/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | BROWARD     | S       | FALSE          | 2/13/2026  |
| 1494611G    | 2/11/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | MIAMI-DADE  | S       | FALSE          | 2/17/2026  |
| 1494674G    | 2/12/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | BREVARD     | S       | FALSE          | 2/18/2026  |
| 1494972G    | 2/19/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | MIAMI-DADE  | S       | FALSE          | 2/25/2026  |
| 1494995G    | 2/19/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | BREVARD     | S       | FALSE          | 2/25/2026  |
| 1495357G    | 2/25/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | BREVARD     | S       | FALSE          | 3/3/2026   |
| 1495425G    | 2/27/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | BREVARD     | S       | FALSE          | 3/5/2026   |
| 1495686G    | 3/4/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | BREVARD     | S       | FALSE          | 3/10/2026  |
| 1496273G    | 3/16/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | BREVARD     | S       | FALSE          | 3/20/2026  |
| 1496747G    | 3/25/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | BREVARD     | S       | FALSE          | 3/31/2026  |
| 1496945G    | 3/30/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | BREVARD     | S       | FALSE          | 4/2/2026   |
| 1497445G    | 4/8/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | BREVARD     | S       | FALSE          | 4/14/2026  |
| 1497765G    | 4/15/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | BREVARD     | S       | FALSE          | 4/21/2026  |
| 1498034G    | 4/21/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | MIAMI-DADE  | S       | FALSE          | 4/27/2026  |
| 1498610G    | 5/1/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | SAINT LUCIE | S       | FALSE          | 5/7/2026   |
| 1498700G    | 5/4/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | SAINT LUCIE | S       | FALSE          | 5/7/2026   |
| 1498853G    | 5/6/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | BREVARD     | S       | FALSE          | 5/12/2026  |
| 1499413G    | 5/15/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | BREVARD     | S       | FALSE          | 5/21/2026  |
| 1499664G    | 5/21/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | BREVARD     | S       | FALSE          | 5/28/2026  |
| 1500596G    | 6/10/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | SAINT LUCIE | S       | FALSE          | 6/16/2026  |
| 1500813G    | 6/15/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS              | SAINT LUCIE | S       | FALSE          | 6/19/2026  |
| Case Number | Enter Date | Utility                | Close Code | Close Type                      | County      | SB Type | AppRuViolation | Close Date |
| 1497163G    | 4/2/2026   | GU602 Florida City Gas | GS-12      | DELAY IN RECONNECTING AFTER CUT | BREVARD     | S       | TRUE           | 5/29/2026  |
| 1497429G    | 4/8/2026   | GU602 Florida City Gas | GS-12      | DELAY IN RECONNECTING AFTER CUT | BREVARD     | S       | TRUE           | 5/21/2026  |

| Case Number | Enter Date | Utility                | Close Code | Close Type                                             | County       | SB Type | AppRuViolation | Close Date |
|-------------|------------|------------------------|------------|--------------------------------------------------------|--------------|---------|----------------|------------|
| 1399303G    | 7/11/2022  | GU602 Florida City Gas | GS-14      | SERVICE IMPROPERLY DISCONNECTED                        | MIAMI-DADE   | S       | TRUE           | 10/14/2022 |
| 1493069G    | 1/16/2026  | GU602 Florida City Gas | GS-14      | SERVICE IMPROPERLY DISCONNECTED                        | BREVARD      | S       | TRUE           | 1/23/2026  |
| Case Number | Enter Date | Utility                | Close Code | Close Type                                             | County       | SB Type | AppRuViolation | Close Date |
| 1481433G    | 9/16/2025  | GU602 Florida City Gas | GS-25      | Failure to provide full & accurate report              | INDIAN RIVER | S       | TRUE           | 1/21/2026  |
| Case Number | Enter Date | Utility                | Close Code | Close Type                                             | County       | SB Type | AppRuViolation | Close Date |
| 1497134G    | 4/1/2026   | GU602 Florida City Gas | GS-49      | FAILURE TO RESPOND TO COMMISSION<br>INQUIRY IN 15 DAYS | BREVARD      | S       | TRUE           | 5/6/2026   |
| Case Number | Enter Date | Utility                | Close Code | Close Type                                             | County       | SB Type | AppRuViolation | Close Date |
| 1500589G    | 6/9/2026   | GU602 Florida City Gas |            |                                                        | BREVARD      | S       | FALSE          |            |
| 1501304G    | 6/23/2026  | GU602 Florida City Gas |            |                                                        | MIAMI-DADE   | S       | FALSE          |            |
| 1501361G    | 6/24/2026  | GU602 Florida City Gas |            |                                                        | MIAMI-DADE   | S       | FALSE          |            |

| Case Number | Enter Date | Utility                | Close Code | Close Type                                       | County       | SB Type | AppRuViolation | Close Date |
|-------------|------------|------------------------|------------|--------------------------------------------------|--------------|---------|----------------|------------|
| 1488701G    | 10/28/2025 | GU602 Florida City Gas | GB-01      | IMPROPER RATES APPLIED                           | PALM BEACH   | B       | TRUE           | 12/16/2025 |
| 1489382G    | 11/7/2025  | GU602 Florida City Gas | GB-01      | IMPROPER RATES APPLIED                           | BREVARD      | B       | TRUE           | 1/5/2026   |
| 1490083G    | 11/20/2025 | GU602 Florida City Gas | GB-01      | IMPROPER RATES APPLIED                           | MIAMI-DADE   | B       | TRUE           | 1/29/2026  |
| 1490423G    | 12/1/2025  | GU602 Florida City Gas | GB-01      | IMPROPER RATES APPLIED                           | MIAMI-DADE   | B       | TRUE           | 1/29/2026  |
| 1490555G    | 12/2/2025  | GU602 Florida City Gas | GB-01      | IMPROPER RATES APPLIED                           | MIAMI-DADE   | B       | TRUE           | 1/29/2026  |
| 1490971G    | 12/8/2025  | GU602 Florida City Gas | GB-01      | IMPROPER RATES APPLIED                           | SAINT LUCIE  | B       | TRUE           | 2/3/2026   |
| 1498207G    | 4/24/2026  | GU602 Florida City Gas | GB-01      | IMPROPER RATES APPLIED                           | BREVARD      | B       | TRUE           | 6/9/2026   |
| Case Number | Enter Date | Utility                | Close Code | Close Type                                       | County       | SB Type | AppRuViolation | Close Date |
| 1497434G    | 4/8/2026   | GU602 Florida City Gas | GB-03      | METER NOT RECORDING WITHIN STANDARD              | BREVARD      | B       | TRUE           | 5/13/2026  |
| Case Number | Enter Date | Utility                | Close Code | Close Type                                       | County       | SB Type | AppRuViolation | Close Date |
| 1499655G    | 5/21/2026  | GU602 Florida City Gas | GB-10      | METER NOT READ AT REGULAR<br>INTERVALS/CORRECTLY | MIAMI-DADE   | B       | TRUE           | 6/29/2026  |
| Case Number | Enter Date | Utility                | Close Code | Close Type                                       | County       | SB Type | AppRuViolation | Close Date |
| 1496950G    | 3/30/2026  | GU602 Florida City Gas | GB-11      | NOT RECEIVING BILLS                              | MIAMI-DADE   | B       | TRUE           | 5/8/2026   |
| 1497105G    | 4/1/2026   | GU602 Florida City Gas | GB-11      | NOT RECEIVING BILLS                              | SAINT LUCIE  | B       | TRUE           | 5/8/2026   |
| 1497185G    | 4/2/2026   | GU602 Florida City Gas | GB-11      | NOT RECEIVING BILLS                              | BREVARD      | B       | TRUE           | 5/7/2026   |
| 1498528G    | 4/29/2026  | GU602 Florida City Gas | GB-11      | NOT RECEIVING BILLS                              | MIAMI-DADE   | B       | TRUE           | 6/12/2026  |
| 1500162G    | 6/1/2026   | GU602 Florida City Gas | GB-11      | NOT RECEIVING BILLS                              | INDIAN RIVER | B       | TRUE           | 7/8/2026   |
| 1500241G    | 6/2/2026   | GU602 Florida City Gas | GB-11      | NOT RECEIVING BILLS                              | MIAMI-DADE   | B       | TRUE           | 7/13/2026  |

| Case Number | Enter Date | Utility                | Close Code | Close Type                                                 | County       | SB Type | AppRuViolation | Close Date |
|-------------|------------|------------------------|------------|------------------------------------------------------------|--------------|---------|----------------|------------|
| 1475421G    | 7/21/2025  | GU602 Florida City Gas | GB-13      | PAYMENT NOT CREDITED                                       | SAINT LUCIE  | B       | TRUE           | 8/27/2025  |
| Case Number | Enter Date | Utility                | Close Code | Close Type                                                 | County       | SB Type | AppRuViolation | Close Date |
| 1490565G    | 12/2/2025  | GU602 Florida City Gas | GB-16      | IMPROPER BILLING CALCULATION                               | POLK         | B       | TRUE           | 3/18/2026  |
| 1498671G    | 5/4/2026   | GU602 Florida City Gas | GB-16      | IMPROPER BILLING CALCULATION                               | SAINT LUCIE  | B       | TRUE           | 5/8/2026   |
| Case Number | Enter Date | Utility                | Close Code | Close Type                                                 | County       | SB Type | AppRuViolation | Close Date |
| 1490501G    | 12/1/2025  | GU602 Florida City Gas | GB-24      | BILLING WRONG CUSTOMER ERROR                               | MIAMI-DADE   | B       | TRUE           | 12/17/2025 |
| Case Number | Enter Date | Utility                | Close Code | Close Type                                                 | County       | SB Type | AppRuViolation | Close Date |
| 1497748G    | 4/15/2026  | GU602 Florida City Gas | GB-51      | FAILURE TO RESPOND IN 7 WKDY TO STAFF<br>REQ 25-22.032(6)E | BREVARD      | B       | TRUE           | 5/26/2026  |
| Case Number | Enter Date | Utility                | Close Code | Close Type                                                 | County       | SB Type | AppRuViolation | Close Date |
| 1408566G    | 10/27/2022 | GU602 Florida City Gas | GI-25      | IMPROPER BILLING                                           | SAINT LUCIE  | B       | FALSE          | 12/1/2022  |
| 1414896G    | 2/1/2023   | GU602 Florida City Gas | GI-25      | IMPROPER BILLING                                           | SAINT LUCIE  | B       | FALSE          | 5/30/2023  |
| 1418058G    | 3/16/2023  | GU602 Florida City Gas | GI-25      | IMPROPER BILLING                                           | SAINT LUCIE  | B       | FALSE          | 4/25/2023  |
| 1461233G    | 12/13/2024 | GU602 Florida City Gas | GI-25      | IMPROPER BILLING                                           | MIAMI-DADE   | B       | FALSE          | 1/21/2025  |
| 1462946G    | 1/17/2025  | GU602 Florida City Gas | GI-25      | IMPROPER BILLING                                           | MIAMI-DADE   | B       | FALSE          | 3/11/2025  |
| 1473031G    | 6/23/2025  | GU602 Florida City Gas | GI-25      | IMPROPER BILLING                                           | MIAMI-DADE   | B       | FALSE          | 9/2/2025   |
| 1474780G    | 7/16/2025  | GU602 Florida City Gas | GI-25      | IMPROPER BILLING                                           | SAINT LUCIE  | B       | FALSE          | 9/3/2025   |
| 1486081G    | 10/2/2025  | GU602 Florida City Gas | GI-25      | IMPROPER BILLING                                           | MIAMI-DADE   | B       | FALSE          | 1/5/2026   |
| 1489704G    | 11/14/2025 | GU602 Florida City Gas | GI-25      | IMPROPER BILLING                                           | MIAMI-DADE   | B       | FALSE          | 12/19/2025 |
| 1489871G    | 11/18/2025 | GU602 Florida City Gas | GI-25      | IMPROPER BILLING                                           | BREVARD      | B       | FALSE          | 12/23/2025 |
| 1490551G    | 12/2/2025  | GU602 Florida City Gas | GI-25      | IMPROPER BILLING                                           | INDIAN RIVER | B       | FALSE          | 1/7/2026   |

| Case Number | Enter Date | Utility                | Close Code | Close Type       | County     | SB Type | AppRuViolation | Close Date |
|-------------|------------|------------------------|------------|------------------|------------|---------|----------------|------------|
| 1491248G    | 12/12/2025 | GU602 Florida City Gas | GI-25      | IMPROPER BILLING | BREVARD    | B       | FALSE          | 1/16/2026  |
| 1491951G    | 12/29/2025 | GU602 Florida City Gas | GI-25      | IMPROPER BILLING | BREVARD    | B       | FALSE          | 5/1/2026   |
| 1492287G    | 1/6/2026   | GU602 Florida City Gas | GI-25      | IMPROPER BILLING | BREVARD    | B       | FALSE          | 3/18/2026  |
| 1493700G    | 1/26/2026  | GU602 Florida City Gas | GI-25      | IMPROPER BILLING | MIAMI-DADE | B       | FALSE          | 3/18/2026  |
| 1494522G    | 2/10/2026  | GU602 Florida City Gas | GI-25      | IMPROPER BILLING | MIAMI-DADE | B       | FALSE          | 3/18/2026  |
| 1495201G    | 2/23/2026  | GU602 Florida City Gas | GI-25      | IMPROPER BILLING | BREVARD    | B       | FALSE          | 3/30/2026  |
| 1497745E    | 4/15/2026  | GU602 Florida City Gas | GI-25      | IMPROPER BILLING | BREVARD    | B       | FALSE          | 6/1/2026   |
| 1497857G    | 4/17/2026  | GU602 Florida City Gas | GI-25      | IMPROPER BILLING | MIAMI-DADE | B       | FALSE          | 5/22/2026  |

| Case Number | Enter Date | Utility                | Close Code | Close Type         | County      | SB Type | AppRuViolation | Close Date |
|-------------|------------|------------------------|------------|--------------------|-------------|---------|----------------|------------|
| 1399852G    | 7/19/2022  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE  | B       | FALSE          | 7/22/2022  |
| 1404119G    | 9/15/2022  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE  | B       | FALSE          | 9/21/2022  |
| 1410298G    | 11/21/2022 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 1/20/2023  |
| 1413363G    | 1/9/2023   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 1/13/2023  |
| 1415808G    | 2/14/2023  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 2/20/2023  |
| 1417797G    | 3/13/2023  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE  | B       | FALSE          | 3/17/2023  |
| 1425546G    | 7/24/2023  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE  | B       | FALSE          | 7/27/2023  |
| 1426234G    | 8/1/2023   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 8/7/2023   |
| 1438874G    | 2/12/2024  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 2/16/2024  |
| 1440285G    | 3/4/2024   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 3/11/2024  |
| 1443861G    | 4/30/2024  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 5/3/2024   |
| 1462110G    | 1/3/2025   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE | B       | FALSE          | 1/9/2025   |
| 1463624G    | 1/30/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE  | B       | FALSE          | 2/5/2025   |
| 1464431G    | 2/10/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 2/12/2025  |
| 1465909G    | 3/7/2025   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE | B       | FALSE          | 3/13/2025  |

Docket No. 20260026-GU  
List of Billing Complaints  
EXH. ALK-2 Page 4 of 6

| Case Number | Enter Date | Utility                | Close Code | Close Type         | County      | SB Type | AppRuViolation | Close Date |
|-------------|------------|------------------------|------------|--------------------|-------------|---------|----------------|------------|
| 1466798G    | 3/18/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE  | B       | FALSE          | 3/21/2025  |
| 1466833G    | 3/18/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 3/21/2025  |
| 1468194G    | 4/7/2025   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 4/11/2025  |
| 1469722G    | 5/5/2025   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 5/9/2025   |
| 1469776G    | 5/5/2025   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE  | B       | FALSE          | 5/9/2025   |
| 1469913G    | 5/7/2025   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS |             | B       | FALSE          | 5/12/2025  |
| 1470223G    | 5/13/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 5/19/2025  |
| 1470237G    | 5/13/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE  | B       | FALSE          | 5/16/2025  |
| 1471013G    | 5/27/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 5/30/2025  |
| 1471593G    | 6/4/2025   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE | B       | FALSE          | 6/9/2025   |
| 1471626G    | 6/5/2025   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 6/17/2025  |
| 1471963G    | 6/10/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 6/12/2025  |
| 1473957G    | 7/7/2025   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE | B       | FALSE          | 7/10/2025  |
| 1474712G    | 7/16/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE  | B       | FALSE          | 7/22/2025  |
| 1475242G    | 7/18/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE | B       | FALSE          | 7/29/2025  |
| 1476971G    | 8/6/2025   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 8/11/2025  |
| 1478261G    | 8/14/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE | B       | FALSE          | 8/19/2025  |
| 1478680G    | 8/18/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE  | B       | FALSE          | 8/25/2025  |
| 1479308G    | 8/25/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BROWARD     | B       | FALSE          | 8/28/2025  |
| 1479530G    | 8/27/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 9/2/2025   |
| 1482840G    | 9/22/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 9/25/2025  |
| 1488373G    | 10/22/2025 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE | B       | FALSE          | 10/28/2025 |
| 1488564G    | 10/24/2025 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 11/4/2025  |
| 1489011G    | 11/3/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | PALM BEACH  | B       | FALSE          | 11/7/2025  |
| 1489102G    | 11/4/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE | B       | FALSE          | 11/7/2025  |

Docket No. 20260026-GU  
List of Billing Complaints  
EXH. ALK-2 Page 5 of 6

| Case Number | Enter Date | Utility                | Close Code | Close Type         | County       | SB Type | AppRuViolation | Close Date |
|-------------|------------|------------------------|------------|--------------------|--------------|---------|----------------|------------|
| 1490498G    | 12/1/2025  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE   | B       | FALSE          | 12/5/2025  |
| 1491095G    | 12/10/2025 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE   | B       | FALSE          | 12/15/2025 |
| 1491590G    | 12/18/2025 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | B       | FALSE          | 12/22/2025 |
| 1491649G    | 12/19/2025 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | INDIAN RIVER | B       | FALSE          | 12/22/2025 |
| 1491974G    | 12/29/2025 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | INDIAN RIVER | B       | FALSE          | 1/5/2026   |
| 1492025G    | 12/29/2025 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE  | B       | FALSE          | 1/6/2026   |
| 1492034G    | 12/29/2025 | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE   | B       | FALSE          | 12/30/2025 |
| 1492603G    | 1/9/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE  | B       | FALSE          | 1/15/2026  |
| 1492647G    | 1/12/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | B       | FALSE          | 2/9/2026   |
| 1492757G    | 1/13/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | B       | FALSE          | 1/15/2026  |
| 1492770G    | 1/13/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | INDIAN RIVER | B       | FALSE          | 1/20/2026  |
| 1492800G    | 1/14/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE  | B       | FALSE          | 1/21/2026  |
| 1492886G    | 1/14/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | B       | FALSE          | 1/21/2026  |
| 1493122G    | 1/20/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE  | B       | FALSE          | 1/22/2026  |
| 1493133G    | 1/20/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | INDIAN RIVER | B       | FALSE          | 1/23/2026  |
| 1494135G    | 2/3/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE   | B       | FALSE          | 2/5/2026   |
| 1494425G    | 2/6/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE   | B       | FALSE          | 2/27/2026  |
| 1494638G    | 2/11/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE   | B       | FALSE          | 2/17/2026  |
| 1494758G    | 2/13/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | B       | FALSE          | 2/18/2026  |
| 1495305G    | 2/25/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE   | B       | FALSE          | 3/3/2026   |
| 1495972G    | 3/9/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE  | B       | FALSE          | 3/24/2026  |
| 1496190G    | 3/13/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE   | B       | FALSE          | 3/19/2026  |
| 1496295G    | 3/16/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE   | B       | FALSE          | 3/23/2026  |
| 1496320G    | 3/17/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE   | B       | FALSE          | 3/24/2026  |
| 1496579G    | 3/23/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD      | B       | FALSE          | 3/27/2026  |

| Case Number | Enter Date | Utility                | Close Code | Close Type         | County      | SB Type | AppRuViolation | Close Date |
|-------------|------------|------------------------|------------|--------------------|-------------|---------|----------------|------------|
| 1496896G    | 3/27/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE  | B       | FALSE          | 3/31/2026  |
| 1497126G    | 4/1/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 4/6/2026   |
| 1497275G    | 4/6/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE  | B       | FALSE          | 4/10/2026  |
| 1497463G    | 4/9/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE | B       | FALSE          | 4/13/2026  |
| 1497842G    | 4/16/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE  | B       | FALSE          | 4/27/2026  |
| 1498769G    | 5/5/2026   | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE | B       | FALSE          | 5/11/2026  |
| 1499441G    | 5/18/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | SAINT LUCIE | B       | FALSE          | 5/22/2026  |
| 1501128G    | 6/19/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | MIAMI-DADE  | B       | FALSE          | 6/25/2026  |
| 1501354G    | 6/24/2026  | GU602 Florida City Gas | GI-72      | 72 HOUR CLOSE OUTS | BREVARD     | B       | FALSE          | 6/30/2026  |

| Case Number | Enter Date | Utility                | Close Code | Close Type | County      | SB Type | AppRuViolation | Close Date |
|-------------|------------|------------------------|------------|------------|-------------|---------|----------------|------------|
| 1492211G    | 1/5/2026   | GU602 Florida City Gas | PR-03      | DEPOSITS   | SAINT LUCIE | B       | FALSE          | 2/26/2026  |

| Case Number | Enter Date | Utility                | Close Code | Close Type | County      | SB Type | AppRuViolation | Close Date |
|-------------|------------|------------------------|------------|------------|-------------|---------|----------------|------------|
| 1499821G    | 5/26/2026  | GU602 Florida City Gas |            |            | BREVARD     | B       | FALSE          |            |
| 1500493G    | 6/8/2026   | GU602 Florida City Gas |            |            | SAINT LUCIE | B       | FALSE          |            |
| 1500967G    | 6/17/2026  | GU602 Florida City Gas |            |            | BREVARD     | B       | FALSE          |            |
| 1501090G    | 6/18/2026  | GU602 Florida City Gas |            |            | BREVARD     | B       | FALSE          |            |
| 1501275G    | 6/23/2026  | GU602 Florida City Gas |            |            | BROWARD     | B       | FALSE          |            |

Docket No. 20260026-GU  
List of Warm Transfers  
EXH. ALK-3, Page 1 of 12

| Case Number | Enter Date | Utility                | Preliminary Type    | Close Type | County       | SB Type | Close Date |
|-------------|------------|------------------------|---------------------|------------|--------------|---------|------------|
| 1398953G    | 7/5/2022   | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |              | B       | 7/5/2022   |
| 1399847G    | 7/19/2022  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | MIAMI-DADE   | B       | 7/19/2022  |
| 1400070G    | 7/21/2022  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MARTIN       | B       | 7/21/2022  |
| 1400088G    | 7/22/2022  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE   | B       | 7/22/2022  |
| 1400250G    | 7/25/2022  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE   | B       | 7/25/2022  |
| 1400382G    | 7/26/2022  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |              | B       | 7/26/2022  |
| 1400446G    | 7/27/2022  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD      | B       | 7/27/2022  |
| 1400839G    | 8/2/2022   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE   | B       | 8/2/2022   |
| 1403298G    | 9/7/2022   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD      | B       | 9/7/2022   |
| 1406818G    | 10/10/2022 | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | INDIAN RIVER | B       | 10/10/2022 |
| 1407408G    | 10/17/2022 | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD      | B       | 10/17/2022 |
| 1407867G    | 10/21/2022 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | BREVARD      | B       | 10/21/2022 |
| 1407870G    | 10/21/2022 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | MIAMI-DADE   | B       | 10/21/2022 |
| 1408100G    | 10/24/2022 | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD      | B       | 10/24/2022 |
| 1409321G    | 11/4/2022  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | BREVARD      | B       | 11/4/2022  |
| 1410251G    | 11/18/2022 | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD      | B       | 11/18/2022 |
| 1410525G    | 11/22/2022 | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD      | B       | 11/22/2022 |
| 1410645G    | 11/28/2022 | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE   | B       | 11/28/2022 |
| 1411071G    | 12/1/2022  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE   | B       | 12/1/2022  |
| 1412805E    | 12/28/2022 | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | ORANGE       | B       | 12/28/2022 |
| 1417003G    | 3/2/2023   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD      | B       | 3/2/2023   |
| 1417737G    | 3/13/2023  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |              | B       | 3/13/2023  |
| 1420744G    | 4/27/2023  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE   | B       | 4/27/2023  |
| 1422041G    | 5/23/2023  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |              | B       | 5/23/2023  |
| 1425308G    | 7/19/2023  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD      | B       | 7/19/2023  |

| Case Number | Enter Date | Utility                | Preliminary Type    | Close Type | County      | SB Type | Close Date |
|-------------|------------|------------------------|---------------------|------------|-------------|---------|------------|
| 1425459G    | 7/21/2023  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE  | B       | 7/21/2023  |
| 1426332G    | 8/2/2023   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD     | B       | 8/2/2023   |
| 1428044G    | 8/24/2023  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD     | B       | 8/24/2023  |
| 1429636G    | 9/18/2023  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | BREVARD     | B       | 9/18/2023  |
| 1430599G    | 9/28/2023  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE  | B       | 9/28/2023  |
| 1430789G    | 10/2/2023  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE  | B       | 10/2/2023  |
| 1431027G    | 10/4/2023  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | BREVARD     | B       | 10/4/2023  |
| 1432533G    | 10/26/2023 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | BREVARD     | B       | 10/26/2023 |
| 1432594G    | 10/27/2023 | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MARTIN      | B       | 10/27/2023 |
| 1436138G    | 12/21/2023 | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 12/21/2023 |
| 1436236G    | 12/22/2023 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | BREVARD     | B       | 12/22/2023 |
| 1436769G    | 1/8/2024   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE  | B       | 1/8/2024   |
| 1439000G    | 2/13/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 2/13/2024  |
| 1439469G    | 2/21/2024  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | MIAMI-DADE  | B       | 2/21/2024  |
| 1440122G    | 2/29/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MARTIN      | B       | 2/29/2024  |
| 1440419G    | 3/5/2024   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 3/5/2024   |
| 1441416G    | 3/25/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 3/25/2024  |
| 1442860G    | 4/17/2024  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | BREVARD     | B       | 4/17/2024  |
| 1443263G    | 4/22/2024  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |             | B       | 4/22/2024  |
| 1443323G    | 4/23/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD     | B       | 4/23/2024  |
| 1443362G    | 4/23/2024  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |             | B       | 4/23/2024  |
| 1443457E    | 4/24/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 4/24/2024  |
| 1443878G    | 4/30/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | SAINT LUCIE | B       | 4/30/2024  |
| 1444113G    | 5/3/2024   | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |             | B       | 5/3/2024   |
| 1445089G    | 5/20/2024  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | BREVARD     | B       | 5/20/2024  |

Docket No. 20260026-GU  
List of Warm Transfers  
EXH. ALK-3, Page 3 of 12

| Case Number | Enter Date | Utility                | Preliminary Type    | Close Type | County      | SB Type | Close Date |
|-------------|------------|------------------------|---------------------|------------|-------------|---------|------------|
| 1445250G    | 5/21/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 5/21/2024  |
| 1446437G    | 5/30/2024  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |             | B       | 5/30/2024  |
| 1446933G    | 6/6/2024   | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |             | B       | 6/6/2024   |
| 1446998G    | 6/7/2024   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 6/7/2024   |
| 1449169E    | 6/18/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD     | B       | 6/18/2024  |
| 1449241G    | 6/19/2024  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |             | B       | 6/19/2024  |
| 1449636G    | 6/25/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE  | B       | 6/25/2024  |
| 1450130G    | 7/2/2024   | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |             | B       | 7/2/2024   |
| 1450351E    | 7/8/2024   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 7/8/2024   |
| 1450358G    | 7/8/2024   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | SAINT LUCIE | B       | 7/8/2024   |
| 1450555E    | 7/10/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD     | B       | 7/10/2024  |
| 1451307G    | 7/19/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 7/19/2024  |
| 1451319G    | 7/19/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD     | B       | 7/19/2024  |
| 1452368G    | 8/2/2024   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 8/2/2024   |
| 1452380G    | 8/2/2024   | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |             | B       | 8/2/2024   |
| 1452692G    | 8/7/2024   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 8/7/2024   |
| 1452886G    | 8/12/2024  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |             | B       | 8/12/2024  |
| 1453152G    | 8/14/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 8/14/2024  |
| 1453370G    | 8/19/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 8/19/2024  |
| 1453507G    | 8/20/2024  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 8/20/2024  |
| 1454129G    | 8/28/2024  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |             | B       | 8/28/2024  |
| 1454687G    | 9/5/2024   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |             | B       | 9/5/2024   |
| 1455408G    | 9/17/2024  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | MIAMI-DADE  | B       | 9/17/2024  |
| 1456401G    | 10/1/2024  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | SAINT LUCIE | B       | 10/1/2024  |
| 1457344G    | 10/15/2024 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |             | B       | 10/15/2024 |

| Case Number | Enter Date | Utility                | Preliminary Type    | Close Type | County     | SB Type | Close Date |
|-------------|------------|------------------------|---------------------|------------|------------|---------|------------|
| 1458173E    | 10/24/2024 | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE | B       | 10/24/2024 |
| 1458647G    | 10/30/2024 | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |            | B       | 10/30/2024 |
| 1459414G    | 11/13/2024 | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |            | B       | 11/13/2024 |
| 1459421G    | 11/13/2024 | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |            | B       | 11/13/2024 |
| 1460062G    | 11/22/2024 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | MIAMI-DADE | B       | 11/22/2024 |
| 1461210G    | 12/13/2024 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |            | B       | 12/13/2024 |
| 1461211G    | 12/13/2024 | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |            | B       | 12/13/2024 |
| 1461581G    | 12/18/2024 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |            | B       | 12/18/2024 |
| 1461585G    | 12/18/2024 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |            | B       | 12/18/2024 |
| 1461590E    | 12/19/2024 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |            | B       | 12/19/2024 |
| 1461609E    | 12/19/2024 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |            | B       | 12/19/2024 |
| 1461638G    | 12/19/2024 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |            | B       | 12/19/2024 |
| 1462822G    | 1/15/2025  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | MIAMI-DADE | B       | 1/15/2025  |
| 1463675G    | 1/31/2025  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | MIAMI-DADE | B       | 1/31/2025  |
| 1463810G    | 2/3/2025   | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |            | B       | 2/3/2025   |
| 1463870G    | 2/4/2025   | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |            | B       | 2/4/2025   |
| 1464037G    | 2/5/2025   | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |            | B       | 2/5/2025   |
| 1464184G    | 2/6/2025   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE | B       | 2/6/2025   |
| 1464378G    | 2/10/2025  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |            | B       | 2/10/2025  |
| 1465402G    | 2/26/2025  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |            | B       | 2/26/2025  |
| 1465490G    | 2/28/2025  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | BREVARD    | B       | 2/28/2025  |
| 1465645G    | 3/4/2025   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE | B       | 3/4/2025   |
| 1466019G    | 3/10/2025  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |            | B       | 3/10/2025  |
| 1466356G    | 3/13/2025  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |            | B       | 3/13/2025  |
| 1466587G    | 3/17/2025  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | MIAMI-DADE | B       | 3/17/2025  |

Docket No. 20260026-GU  
List of Warm Transfers  
EXH. ALK-3, Page 5 of 12

| Case Number | Enter Date | Utility                | Preliminary Type    | Close Type | County       | SB Type | Close Date |
|-------------|------------|------------------------|---------------------|------------|--------------|---------|------------|
| 1466681G    | 3/17/2025  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |              | B       | 3/17/2025  |
| 1466730G    | 3/18/2025  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |              | B       | 3/18/2025  |
| 1470276E    | 5/13/2025  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |              | B       | 5/13/2025  |
| 1470447G    | 5/15/2025  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |              | B       | 5/15/2025  |
| 1471946G    | 6/10/2025  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |              | B       | 6/10/2025  |
| 1473319G    | 6/25/2025  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD      | B       | 6/25/2025  |
| 1473726G    | 7/1/2025   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |              | B       | 7/1/2025   |
| 1478868G    | 8/20/2025  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | MIAMI-DADE   | B       | 8/20/2025  |
| 1478888G    | 8/20/2025  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | BREVARD      | B       | 8/20/2025  |
| 1483043G    | 9/22/2025  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | BREVARD      | B       | 9/22/2025  |
| 1489367G    | 11/7/2025  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |              | B       | 11/7/2025  |
| 1489907G    | 11/18/2025 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | BREVARD      | B       | 11/18/2025 |
| 1490851G    | 12/5/2025  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |              | B       | 12/5/2025  |
| 1491548G    | 12/17/2025 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |              | B       | 12/17/2025 |
| 1491710G    | 12/22/2025 | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |              | B       | 12/22/2025 |
| 1493028G    | 1/16/2026  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | MIAMI-DADE   | B       | 1/16/2026  |
| 1493033G    | 1/16/2026  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | MIAMI-DADE   | B       | 1/16/2026  |
| 1493569G    | 1/23/2026  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | BREVARD      | B       | 1/23/2026  |
| 1494320G    | 2/5/2026   | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | INDIAN RIVER | B       | 2/5/2026   |
| 1495265G    | 2/24/2026  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE   | B       | 2/24/2026  |
| 1495958G    | 3/9/2026   | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | MIAMI-DADE   | B       | 3/9/2026   |
| 1497191E    | 4/2/2026   | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |              | B       | 4/2/2026   |
| 1497552G    | 4/10/2026  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      |              | B       | 4/10/2026  |
| 1497775G    | 4/15/2026  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD      | B       | 4/15/2026  |
| 1498738G    | 5/4/2026   | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | MIAMI-DADE   | B       | 5/4/2026   |

| Case Number | Enter Date | Utility                | Preliminary Type    | Close Type | County     | SB Type | Close Date |
|-------------|------------|------------------------|---------------------|------------|------------|---------|------------|
| 1498760E    | 5/5/2026   | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |            | B       | 5/5/2026   |
| 1500550G    | 6/9/2026   | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      | BREVARD    | B       | 6/9/2026   |
| 1501218G    | 6/22/2026  | GU602 Florida City Gas | IMPROPER BILLS      | GI-02      |            | B       | 6/22/2026  |
| 1501466G    | 6/25/2026  | GU602 Florida City Gas | PAYMENT ARRANGEMENT | GI-02      | BREVARD    | B       | 6/25/2026  |
| 1399016G    | 7/6/2022   | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE | S       | 7/6/2022   |
| 1399287G    | 7/11/2022  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | BROWARD    | S       | 7/11/2022  |
| 1399920G    | 7/20/2022  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | BROWARD    | S       | 7/20/2022  |
| 1400031G    | 7/21/2022  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE | S       | 7/21/2022  |
| 1400272G    | 7/25/2022  | GU602 Florida City Gas | OUTAGES             | GI-02      | MIAMI-DADE | S       | 7/25/2022  |
| 1400379G    | 7/26/2022  | GU602 Florida City Gas | DELAY IN CONNECTION | GI-02      | BREVARD    | S       | 7/26/2022  |
| 1400469G    | 7/27/2022  | GU602 Florida City Gas | SAFETY ISSUE        | GI-02      |            | S       | 7/27/2022  |
| 1400836G    | 8/2/2022   | GU602 Florida City Gas | DELAY IN CONNECTION | GI-02      | BREVARD    | S       | 8/2/2022   |
| 1400935G    | 8/3/2022   | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | BROWARD    | S       | 8/3/2022   |
| 1401687G    | 8/16/2022  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | BREVARD    | S       | 8/16/2022  |
| 1401906G    | 8/18/2022  | GU602 Florida City Gas | DELAY IN CONNECTION | GI-02      | BROWARD    | S       | 8/18/2022  |
| 1402584G    | 8/29/2022  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | BROWARD    | S       | 8/29/2022  |
| 1405822G    | 9/29/2022  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE | S       | 9/29/2022  |
| 1406486E    | 10/5/2022  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | BREVARD    | S       | 10/5/2022  |
| 1407374G    | 10/14/2022 | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | BREVARD    | S       | 10/14/2022 |
| 1407602G    | 10/18/2022 | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE | S       | 10/18/2022 |
| 1408335G    | 10/25/2022 | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE | S       | 10/25/2022 |
| 1409551G    | 11/8/2022  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | BREVARD    | S       | 11/8/2022  |
| 1409972G    | 11/15/2022 | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE | S       | 11/15/2022 |
| 1410590E    | 11/28/2022 | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | BREVARD    | S       | 11/28/2022 |
| 1411238G    | 12/5/2022  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | BREVARD    | S       | 12/5/2022  |

Docket No. 20260026-GU  
List of Warm Transfers  
EXH. ALK-3, Page 7 of 12

| Case Number | Enter Date | Utility                | Preliminary Type     | Close Type | County       | SB Type | Close Date |
|-------------|------------|------------------------|----------------------|------------|--------------|---------|------------|
| 1413964G    | 1/20/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | MIAMI-DADE   | S       | 1/20/2023  |
| 1414267G    | 1/25/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | MIAMI-DADE   | S       | 1/25/2023  |
| 1414362G    | 1/25/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | BREVARD      | S       | 1/25/2023  |
| 1414745G    | 1/31/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | MIAMI-DADE   | S       | 1/31/2023  |
| 1415289G    | 2/7/2023   | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | PALM BEACH   | S       | 2/7/2023   |
| 1416107G    | 2/20/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | BREVARD      | S       | 2/20/2023  |
| 1416112G    | 2/20/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | BREVARD      | S       | 2/20/2023  |
| 1417719G    | 3/10/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | MIAMI-DADE   | S       | 3/10/2023  |
| 1419790G    | 4/11/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | MIAMI-DADE   | S       | 4/11/2023  |
| 1420029G    | 4/17/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |              | S       | 4/17/2023  |
| 1420756E    | 4/27/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |              | S       | 4/27/2023  |
| 1420958G    | 5/2/2023   | GU602 Florida City Gas | REPAIR               | GI-02      |              | S       | 5/2/2023   |
| 1421163G    | 5/5/2023   | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | SAINT LUCIE  | S       | 5/5/2023   |
| 1422270G    | 5/25/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |              | S       | 5/25/2023  |
| 1423271G    | 6/14/2023  | GU602 Florida City Gas | DELAY IN CONNECTION  | GI-02      | MIAMI-DADE   | S       | 6/14/2023  |
| 1424417G    | 7/6/2023   | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | SAINT LUCIE  | S       | 7/6/2023   |
| 1424938E    | 7/13/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |              | S       | 7/13/2023  |
| 1425070G    | 7/17/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | SAINT LUCIE  | S       | 7/17/2023  |
| 1425387E    | 7/20/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |              | S       | 7/20/2023  |
| 1425583G    | 7/24/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | INDIAN RIVER | S       | 7/24/2023  |
| 1425615G    | 7/25/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |              | S       | 7/25/2023  |
| 1427529G    | 8/17/2023  | GU602 Florida City Gas | IMPROPER DISCONNECTS | GI-02      |              | S       | 8/17/2023  |
| 1429527E    | 9/15/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |              | S       | 9/15/2023  |
| 1429921G    | 9/20/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |              | S       | 9/20/2023  |
| 1429938G    | 9/20/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | MIAMI-DADE   | S       | 9/20/2023  |

Docket No. 20260026-GU  
List of Warm Transfers  
EXH. ALK-3, Page 8 of 12

| Case Number | Enter Date | Utility                | Preliminary Type     | Close Type | County      | SB Type | Close Date |
|-------------|------------|------------------------|----------------------|------------|-------------|---------|------------|
| 1430708E    | 9/29/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 9/29/2023  |
| 1431795G    | 10/16/2023 | GU602 Florida City Gas | DELAY IN CONNECTION  | GI-02      | MIAMI-DADE  | S       | 10/16/2023 |
| 1431989G    | 10/18/2023 | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 10/18/2023 |
| 1433001G    | 11/2/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 11/2/2023  |
| 1433191G    | 11/6/2023  | GU602 Florida City Gas | REPAIR               | GI-02      | MIAMI-DADE  | S       | 11/6/2023  |
| 1433228G    | 11/6/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 11/6/2023  |
| 1433666G    | 11/13/2023 | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 11/13/2023 |
| 1433774G    | 11/14/2023 | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 11/14/2023 |
| 1434242G    | 11/21/2023 | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 11/21/2023 |
| 1435211G    | 12/8/2023  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 12/8/2023  |
| 1436048G    | 12/20/2023 | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 12/20/2023 |
| 1436216E    | 12/22/2023 | GU602 Florida City Gas | IMPROPER DISCONNECTS | GI-02      |             | S       | 12/22/2023 |
| 1436255G    | 12/27/2023 | GU602 Florida City Gas | DELAY IN CONNECTION  | GI-02      | BREVARD     | S       | 12/27/2023 |
| 1436374G    | 12/28/2023 | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | BROWARD     | S       | 12/28/2023 |
| 1436897G    | 1/10/2024  | GU602 Florida City Gas | IMPROPER DISCONNECTS | GI-02      |             | S       | 1/10/2024  |
| 1437247G    | 1/16/2024  | GU602 Florida City Gas | SAFETY ISSUE         | GI-02      | MIAMI-DADE  | S       | 1/16/2024  |
| 1438158G    | 1/30/2024  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 1/30/2024  |
| 1438359G    | 2/2/2024   | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 2/2/2024   |
| 1438511G    | 2/6/2024   | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 2/6/2024   |
| 1438684G    | 2/7/2024   | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 2/7/2024   |
| 1439341G    | 2/19/2024  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | SAINT LUCIE | S       | 2/19/2024  |
| 1440314G    | 3/4/2024   | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 3/4/2024   |
| 1440661G    | 3/8/2024   | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 3/8/2024   |
| 1441428G    | 3/25/2024  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 3/25/2024  |
| 1442013G    | 4/3/2024   | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |             | S       | 4/3/2024   |

Docket No. 20260026-GU  
List of Warm Transfers  
EXH. ALK-3, Page 9 of 12

| Case Number | Enter Date | Utility                | Preliminary Type    | Close Type | County     | SB Type | Close Date |
|-------------|------------|------------------------|---------------------|------------|------------|---------|------------|
| 1442209G    | 4/5/2024   | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE | S       | 4/5/2024   |
| 1443634G    | 4/26/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 4/26/2024  |
| 1444086G    | 5/3/2024   | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 5/3/2024   |
| 1444398G    | 5/8/2024   | GU602 Florida City Gas | REPAIR              | GI-02      |            | S       | 5/8/2024   |
| 1444634G    | 5/14/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 5/14/2024  |
| 1444660G    | 5/14/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 5/14/2024  |
| 1445116G    | 5/20/2024  | GU602 Florida City Gas | SAFETY ISSUE        | GI-02      |            | S       | 5/20/2024  |
| 1445585G    | 5/23/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 5/23/2024  |
| 1449057G    | 6/17/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 6/17/2024  |
| 1449687G    | 6/25/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 6/25/2024  |
| 1449764G    | 6/26/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | BREVARD    | S       | 6/26/2024  |
| 1450580G    | 7/10/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 7/10/2024  |
| 1451269E    | 7/19/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 7/19/2024  |
| 1451321G    | 7/19/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 7/19/2024  |
| 1451395G    | 7/22/2024  | GU602 Florida City Gas | DELAY IN CONNECTION | GI-02      | MIAMI-DADE | S       | 7/22/2024  |
| 1451517G    | 7/23/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 7/23/2024  |
| 1453460G    | 8/19/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 8/19/2024  |
| 1453597G    | 8/21/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 8/21/2024  |
| 1453598G    | 8/21/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE | S       | 8/21/2024  |
| 1454592G    | 9/4/2024   | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 9/4/2024   |
| 1454662E    | 9/5/2024   | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 9/5/2024   |
| 1455093G    | 9/11/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 9/11/2024  |
| 1456113E    | 9/30/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE | S       | 9/30/2024  |
| 1456165E    | 9/30/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 9/30/2024  |
| 1456324G    | 10/1/2024  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |            | S       | 10/1/2024  |

| Case Number | Enter Date | Utility                | Preliminary Type   | Close Type | County     | SB Type | Close Date |
|-------------|------------|------------------------|--------------------|------------|------------|---------|------------|
| 1457162G    | 10/14/2024 | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      | MIAMI-DADE | S       | 10/14/2024 |
| 1457997G    | 10/22/2024 | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      | BREVARD    | S       | 10/22/2024 |
| 1459089G    | 11/6/2024  | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      | MIAMI-DADE | S       | 11/6/2024  |
| 1459950G    | 11/20/2024 | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      |            | S       | 11/20/2024 |
| 1461155E    | 12/12/2024 | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      |            | S       | 12/12/2024 |
| 1461282G    | 12/16/2024 | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      |            | S       | 12/16/2024 |
| 1461862G    | 12/27/2024 | GU602 Florida City Gas | REPAIR             | GI-02      |            | S       | 12/27/2024 |
| 1462009G    | 1/2/2025   | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      |            | S       | 1/2/2025   |
| 1463539G    | 1/30/2025  | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      |            | S       | 1/30/2025  |
| 1463702G    | 2/3/2025   | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      |            | S       | 2/3/2025   |
| 1464215G    | 2/7/2025   | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      |            | S       | 2/7/2025   |
| 1465300G    | 2/25/2025  | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      |            | S       | 2/25/2025  |
| 1465703E    | 3/4/2025   | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      |            | S       | 3/4/2025   |
| 1466122G    | 3/11/2025  | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      | BREVARD    | S       | 3/11/2025  |
| 1466234G    | 3/12/2025  | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      | BREVARD    | S       | 3/12/2025  |
| 1467071G    | 3/20/2025  | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      |            | S       | 3/20/2025  |
| 1468540G    | 4/11/2025  | GU602 Florida City Gas | SAFETY ISSUE       | GI-02      | BREVARD    | S       | 4/11/2025  |
| 1468624G    | 4/14/2025  | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      | MIAMI-DADE | S       | 4/14/2025  |
| 1468673G    | 4/15/2025  | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      |            | S       | 4/15/2025  |
| 1469056G    | 4/21/2025  | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      | MIAMI-DADE | S       | 4/21/2025  |
| 1469669G    | 5/2/2025   | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      |            | S       | 5/2/2025   |
| 1469871G    | 5/7/2025   | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      |            | S       | 5/7/2025   |
| 1470740G    | 5/20/2025  | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      | BREVARD    | S       | 5/20/2025  |
| 1471202G    | 5/29/2025  | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      | MIAMI-DADE | S       | 5/29/2025  |
| 1471877G    | 6/9/2025   | GU602 Florida City Gas | QUALITY OF SERVICE | GI-02      | BREVARD    | S       | 6/9/2025   |

| Case Number | Enter Date | Utility                | Preliminary Type    | Close Type | County       | SB Type | Close Date |
|-------------|------------|------------------------|---------------------|------------|--------------|---------|------------|
| 1471944G    | 6/10/2025  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |              | S       | 6/10/2025  |
| 1471989G    | 6/10/2025  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |              | S       | 6/10/2025  |
| 1472131G    | 6/12/2025  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |              | S       | 6/12/2025  |
| 1472519G    | 6/17/2025  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | INDIAN RIVER | S       | 6/17/2025  |
| 1474516G    | 7/14/2025  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE   | S       | 7/14/2025  |
| 1475504E    | 7/21/2025  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE   | S       | 7/21/2025  |
| 1479596G    | 8/27/2025  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |              | S       | 8/27/2025  |
| 1489863G    | 11/18/2025 | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |              | S       | 11/18/2025 |
| 1490271G    | 11/24/2025 | GU602 Florida City Gas | SAFETY ISSUE        | GI-02      |              | S       | 11/24/2025 |
| 1490846E    | 12/5/2025  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE   | S       | 12/5/2025  |
| 1491413G    | 12/15/2025 | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE   | S       | 12/15/2025 |
| 1492292G    | 1/6/2026   | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | BREVARD      | S       | 1/6/2026   |
| 1493875G    | 1/28/2026  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |              | S       | 1/28/2026  |
| 1494883G    | 2/18/2026  | GU602 Florida City Gas | REPAIR              | GI-02      | MIAMI-DADE   | S       | 2/18/2026  |
| 1494967G    | 2/19/2026  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |              | S       | 2/19/2026  |
| 1495106G    | 2/23/2026  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE   | S       | 2/23/2026  |
| 1495147G    | 2/23/2026  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE   | S       | 2/23/2026  |
| 1495260G    | 2/24/2026  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE   | S       | 2/24/2026  |
| 1495536G    | 3/2/2026   | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | BREVARD      | S       | 3/2/2026   |
| 1495769E    | 3/5/2026   | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE   | S       | 3/5/2026   |
| 1496467G    | 3/19/2026  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      | MIAMI-DADE   | S       | 3/19/2026  |
| 1497392G    | 4/8/2026   | GU602 Florida City Gas | REPAIR              | GI-02      | MIAMI-DADE   | S       | 4/8/2026   |
| 1497731G    | 4/15/2026  | GU602 Florida City Gas | DELAY IN CONNECTION | GI-02      |              | S       | 4/15/2026  |
| 1497798G    | 4/16/2026  | GU602 Florida City Gas | QUALITY OF SERVICE  | GI-02      |              | S       | 4/16/2026  |
| 1498102G    | 4/22/2026  | GU602 Florida City Gas | DELAY IN CONNECTION | GI-02      | SAINT LUCIE  | S       | 4/22/2026  |

| Case Number | Enter Date | Utility                | Preliminary Type     | Close Type | County     | SB Type | Close Date |
|-------------|------------|------------------------|----------------------|------------|------------|---------|------------|
| 1498158G    | 4/23/2026  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | MIAMI-DADE | S       | 4/23/2026  |
| 1498229E    | 4/24/2026  | GU602 Florida City Gas | SAFETY ISSUE         | GI-02      | MIAMI-DADE | S       | 4/24/2026  |
| 1498354G    | 4/27/2026  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | MIAMI-DADE | S       | 4/27/2026  |
| 1498741G    | 5/4/2026   | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | MIAMI-DADE | S       | 5/4/2026   |
| 1499197G    | 5/13/2026  | GU602 Florida City Gas | DELAY IN CONNECTION  | GI-02      | MIAMI-DADE | S       | 5/13/2026  |
| 1499614G    | 5/20/2026  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | BREVARD    | S       | 5/20/2026  |
| 1499725G    | 5/22/2026  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | PALM BEACH | S       | 5/22/2026  |
| 1500277G    | 6/3/2026   | GU602 Florida City Gas | REPAIR               | GI-02      | MIAMI-DADE | S       | 6/3/2026   |
| 1500392G    | 6/4/2026   | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      |            | S       | 6/4/2026   |
| 1501489G    | 6/25/2026  | GU602 Florida City Gas | IMPROPER DISCONNECTS | GI-02      |            | S       | 6/25/2026  |
| 1501523G    | 6/26/2026  | GU602 Florida City Gas | QUALITY OF SERVICE   | GI-02      | MIAMI-DADE | S       | 6/26/2026  |

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for rate increase by Florida  
City Gas.

DOCKET NO. 20260026-GU

DATED: JULY 28, 2026

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of STAFF'S DIRECT TESTIMONY  
OF ANGELA L. KENDRICK has been served by electronic mail to the following this 28th day  
of July, 2026:

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
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| <p>Beth Keating<br/>Gunster, Yoakley &amp; Steart, P.A.<br/>215 South Monroe Street<br/>Suite 601<br/>Tallahassee, Florida 32301<br/><a href="mailto:bkeating@gunster.com">bkeating@gunster.com</a></p> <p>Joanah Baugh, Director Regulatory Affairs<br/>Chesapeake Utilities Corp./Florida City Gas<br/>1635 Meathe Drive<br/>West Palm Beach, Florida 33411<br/><a href="mailto:jbaugh@chpk.com">jbaugh@chpk.com</a></p> <p>Thomas A. Jernigan<br/>Leslie R. Newton, Maj, USAF<br/>Matthew R. Vondrasek, Capt, USAF<br/>Ebony M. Payton<br/>James B. Ely, MSgt, USAF<br/>139 Barnes Drive, Suite 1<br/>Tyndall Air Force Base, Florida 32403<br/><a href="mailto:Thomas.jernigan.3@us.af.mil">Thomas.jernigan.3@us.af.mil</a><br/><a href="mailto:Leslie.newton.1@us.af.mil">Leslie.newton.1@us.af.mil</a><br/><a href="mailto:Matthew.vondrasek.1@us.af.mil">Matthew.vondrasek.1@us.af.mil</a><br/><a href="mailto:Ebony.payton.ctr@us.af.mil">Ebony.payton.ctr@us.af.mil</a><br/><a href="mailto:James.ely@us.af.mil">James.ely@us.af.mil</a><br/><a href="mailto:ULFSC.Tyndall@us.af.mil">ULFSC.Tyndall@us.af.mil</a></p> | <p>Matthew Everngam, AVP Regulatory Affairs<br/>Chesapeake Utilities Corp./Florida City Gas<br/>208 Wildlight Avenue<br/>Yulee, Florida 32097<br/><a href="mailto:meverngam@chpk.com">meverngam@chpk.com</a></p> <p>Walt Trierweiler / Charles Rehwinkel /<br/>Austin Watrous<br/>Office of Public Counsel<br/>c/o The Florida Legislature<br/>111 W. Madison Street, Room 812<br/>Tallahassee, Florida 32399<br/><a href="mailto:Trierweiler.walt@leg.state.fl.us">Trierweiler.walt@leg.state.fl.us</a><br/><a href="mailto:Rehwinkel.charles@leg.state.fl.us">Rehwinkel.charles@leg.state.fl.us</a><br/><a href="mailto:Watrous.austin@leg.state.fl.us">Watrous.austin@leg.state.fl.us</a><br/><a href="mailto:Opc-discovery@leg.state.fl.us">Opc-discovery@leg.state.fl.us</a></p> |
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*/s/ Major Thompson*

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MAJOR THOMPSON

Senior Attorney, Office of the General Counsel

FLORIDA PUBLIC SERVICE COMMISSION

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