

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, July 28, 2026 2:20 PM
To: Denise DeFoe
Cc: Consumer Contact
Subject: RE: Docket # 20260026 Florida City Gas

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 2026026, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Denise DeFoe <ddefoe@cfl.rr.com>
Sent: Tuesday, July 28, 2026 2:16 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket # 20260026 Florida City Gas

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I'm really cutting it close but I hope this makes it in time to be considered during tomorrow's in-person hearing at 9:30.

Please open the attachment for my customer comments form. Many thanks!!!



Application for rate increase by
Florida City Gas

DOCKET NO. 20260026

Name D. D.

Address 1587 Auburn Lakes Dr Rockledge FL 32955

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

Hello and thank you for considering my comments.

Until July of 2021, I was very happy to have Florida City Gas in addition to my FPL account. I like gas dryers over electric ones but what I especially liked and what made the service worth it, was my air conditioner and gas furnace.

It died in July of 2021 – in the middle of covid – and I could not get a new gas furnace anywhere. I am still unhappy that I had to replace it with an electric one.

Currently I am paying roughly \$40 per month for my gas hot water heater (showers, washing machine, NO dishwasher used) and my gas clothes dryer. That's a lot of money for very little usage in a single-person home. In June I only used 4.23 therms! Rerating the June bill based on the proposed rates, my expense will be nearly \$50 per month. Well worth it when you have the gas over electric savings for the furnace in winter months but SO NOT worth it without it!

My current rate class is RS-1. I noticed in your proposal that you rolled the low cost RS-1 into the more expensive RS-100 and RS-600. My furnace situation is certainly not your fault or responsibility but I wonder...**could you possible carve out something for your very low use customers?**

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