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Public Service Commission

July 30, 2026

Mr. Daniel J. McGinn
Special Counsel
Jones Law Firm
106 East College Avenue, Suite 1200
Tallahassee, FL 32301
dmcginn@joneswalker.com

STAFF'S EIGHTH DATA REQUEST VIA EMAIL

Re: Docket No. 20250122-WS – Application for staff-assisted rate case in Highlands County, by Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities.

Dear Mr. McGinn:

By this letter, Commission staff requests that Buttonwood Bay Utilities (Buttonwood or Utility) provide responses to Staff's Eighth Data Request **by Thursday, August 20, 2026.**

1. **Service Interruptions:** Pursuant to Rule 25-30.251(1), Florida Administrative Code (F.A.C.), utilities are required to maintain records of all interruptions affecting 10 percent or more of customers. Additionally, Rule 25-30.251(2), F.A.C., requires utilities to notify the Commission of any such interruptions. Please provide a list of all interruptions in service between January 1, 2020, and December 2025. As part of your response, provide the following information for each interruption:
 - a. The number and percentage of customers impacted by the interruption.
 - b. The time and date of the interruption.
 - c. The duration of the interruption.
 - d. The cause of the interruption.
 - e. The date a boil water notice was issued and the date it was rescinded, if applicable.

If the percentage of customers impacted was greater than 10 percent, provide the following additional information as required by Rule 25-30.251, F.A.C.:

- f. The remedy for the interruption.
- g. What step(s), if any, were taken to prevent a recurrence of the interruption.
- h. Whether the Utility notified the Commission. If not, explain why.

2. **Meter Tests:** Rules 25-30.265, 25-30.266, and 25-30.267, F.A.C., relate to meter tests. Specifically, the rules relate to a utility's testing intervals, how customers can request a test, and the utility's records of such request.
 - a. For each meter size utilized by the Utility, provide the date of inspection and testing of its water meters, the size of the representative sample used, and the computed accuracy before and after any repair conducted as a result of the testing.
 - b. Please provide the number of customer requests for meter testing the Utility received annually for each year from 2020 through 2025.
3. **Customer Comments:** For the following questions, please refer to the customer meeting conducted on July 16, 2026, and the customer comments filed in the docket file.
 - a. Explain what actions, if any, the Utility has taken to address and respond to both the customer comments received at the July 16, 2026, customer meeting as well as customer comments filed in the docket file.
 - b. Please explain the Utility's procedures for receiving and responding to emergency calls pursuant to Rule 25-30.355, F.A.C.

Please file all responses electronically no later than **Thursday, August 20, 2026**, via the Commission's website at www.floridapsc.com by selecting the Clerk's Office tab and Electronic Filing Web Form (reference Docket No. 20250122-WS). In addition, please email the filed response to discovery-gcl@psc.state.fl.us.

Please contact me by phone at (850) 413-6582 or by email at gdavis@psc.state.fl.us, if you have any questions.

Sincerely,

s/ Greg Davis

Greg Davis
Engineering Specialist
Bureau of Reliability and Resource Planning
Division of Engineering

PGD:da