

Mediacom®

*Thomas J. Larsen
Senior Vice President
and General Counsel*

July 30, 2026

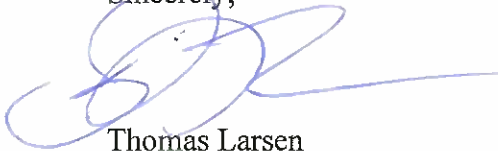
Sam Day
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32299

Re: 2026 Lifeline Data Request related to Docket No. 20260000

Dear Mr. Day,

Please find attached Mediacom's response to the 2026 Lifeline Report Data Request contained in your email to me dated July 1, 2026. We request that our responses be included in Docket No. 20260000, and we are not requesting confidential treatment of any information contained herein.

Sincerely,



Thomas Larsen

2026 LIFELINE DATA REQUEST

Company Name: Mediacom Communications Corporation
Contact Person: Thomas Larsen, SVP and General Counsel
Mailing Address: 1 Mediacom Way, Mediacom Park, NY 10918
Phone Number: (845)443-2754
Email Address: tlarsen@mediacomcc.com

1. Provide the number of customers participating in Lifeline each month by service type (voice, broadband, or bundled). Do not include customers receiving the Transitional Lifeline discount.

Answer: Zero, Mediacom currently has no Active Lifeline Customers.

2. Provide the number of lifeline customers that qualify for Tribal support each month by service type (voice, broadband, or bundled). Do not include customers receiving the Transitional Lifeline discount.

Answer: Zero, Mediacom currently has no Active Lifeline Customers.

3. Pursuant to Section 364.105, Florida Statutes, how many customers receive the Transitional Lifeline discount each month?

Answer: Zero, Mediacom currently has no Active Lifeline Customers.

4. How is the Transitional Lifeline discount offered and applied to eligible customers?

Answer: Mediacom offers a Lifeline Discount through its Mediacom Bolt Website (<https://mediacomcable.com/bolt>). Mediacom Bolt is a fixed wireless internet service that Mediacom has launched in limited markets including a small area in Florida.

5. What Lifeline plans are available to customers for voice, broadband, and/or bundled services? Please include any legacy plans (i.e., those still used by existing customers but no longer offered to new ones). For each plan, please indicate whether it meets the FCC's minimum service standards for voice, broadband, or both.

Answer: Mediacom Plans offered to Lifeline customers are below:

<i>Service</i>	<i>Speed</i>	<i>Allowance</i>	<i>Offer Price</i>	<i>FCC Minimum Standards</i>
Phone Service Only	N/A	N/A	\$29.99	Yes
Internet Service Only	100/20 Mbps	2000 GB	\$49.99	Yes
Bundle (Phone and Internet)	100/20 Mbps	2000 GB	\$69.98	Yes, Both

6. Provide information on the following, if applicable:

- a. Internal procedures for promoting Lifeline.

Answer: Mediacom promotes Lifeline services to the eligible customers, through our Bolt Website at <https://mediacomcable.com/bolt>.

- b. Outreach and educational efforts involving participation in community events.

Answer: Mediacom is not conducting educational efforts beyond normal website and marketing activities.

- c. Outreach and educational efforts involving mass media (newspaper, radio, television).

Answer: Not Applicable as Mediacom has a very small service area in Florida where Lifeline services are available.

- d. Copies of Lifeline outreach materials used by your company.

Answer: See attached Mediacom Lifeline FAQs

- e. Links to any Lifeline information available on your company's website.

Answer: Mediacom Bolt services website

<https://mediacomcable.com/bolt/> and <https://mediacomcable.com/bolt/bolt-lifeline-faqs>

- f. Organizations your company currently partners with, previously partnered with, and plans to partner with to educate and inform customers about Lifeline.

Answer: Mediacom is not partnering with any organizations currently.

- g. List all brands the company offers Lifeline under.

Answer: Mediacom Bolt.

- h. If the company is a wireless or satellite provider, indicate if it offers free or discounted equipment to Lifeline customers.

Answer: Mediacom Bolt is a fixed Wireless Serve, but we do not offer any free or discounted equipment to Lifeline customers.

- i. If you have seen a significant change in the number of Lifeline customers you service since the last reporting period, please identify what factors you believe contributed.

Answer: Not Applicable

7. Are you assisting customers with their Lifeline applications through the National Verifier portal (e.g., through a company interface or sales representative)? If yes, please describe any issues you have experienced. If no, please describe your process for directing customers to apply with the National Verifier.

Answer: Although Mediacom Agents do not assist customers through the National Verifier Portal, agents are trained to direct customer to the Lifeline Website to fill their application. Agents clarify and answer customers questions about the program like Lifeline requirements, Benefit Amounts and provides customers with Lifeline enrollment Forms (via email or mail).

8. Within the last year, has any of the following events occurred:

- a. Filed for bankruptcy? If yes, please identify the chapter and the date filed.

Answer: No, Mediacom has not filed for Bankruptcy.

- b. FCC enforcement actions relating to Florida Lifeline customers? If yes, please provide the date and FCC docket number.

Answer: No.

- c. Changes to the ownership or corporate structure? If yes, please elaborate or explain.

Answer: Yes. Mediacom's founder, Chairman, and CEO, Rocco B. Commisso, passed away in January 2026. His son, Giuseppe B. Commisso, has succeeded him as Mediacom's Chairman and CEO. Control of Mediacom now rests with a marital trust established under Article 1 of the Rocco B. Commisso 2025 Revocable Trust Agreement.

9. For matters related to consumer complaints, who is the company's designated contact person? Please provide their name, title, telephone number, and email address.

Answer: The designated contact for Lifeline Complaints and assistance for Mediacom customers is Carolina Miller, Supervisor Government Partnership Opportunities, Phone: 8509347622, cescobarparedes@mediacomcc.com.

Lifeline FAQs

Let's talk about your questions

What is Lifeline?

Lifeline is a federal program that provides up to a monthly discount on service for eligible qualifying low-income consumers.

Who qualifies for Lifeline?

Consumers can qualify for Lifeline through multiple ways, such as income, Federal Assistance Programs such as SNAP, Medicaid, or other programs, and through other means. To see the full qualifications, please visit [here](#).

Residents in California have different eligibility requirements and can learn more by visiting: [California Lifeline](#)

How do I apply for Lifeline?

Lifeline can be applied for online through the National Verifier or through mail. You can learn more about the application process [here](#).

How do I apply my Lifeline benefits with Mediacom?

Once you qualify and have a completed application, you can apply your Lifeline benefit with Mediacom by calling (877) 952-2575. Our agents will verify your eligibility and apply your benefit with Mediacom.

How do I keep my Lifeline benefit?

You will be required to recertify your eligibility every year. This may be done automatically through the National Verifier, but if it cannot be verified automatically you will be asked to submit required documentation to prove your eligibility.

Is Lifeline through Mediacom available in my area?