

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Monday, August 3, 2026 10:37 AM
To: Nancy Hixon
Cc: Consumer Contact
Subject: RE: Docket # 20260026

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 2026026, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Nancy Hixon <nhixon47@gmail.com>
Sent: Sunday, August 2, 2026 6:15 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket # 20260026

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Nancy Hixon
1347 Dewey Ct.
Rockledge, FL 32955

Docket No. 20260026

Re: Proposed Rate increase for Florida City Gas

Dear Commissioners:

I oppose the proposed rate increase for the following reasons;

1. Over the years they have continually reduced the services they provide. My husband, Larry Hixon, was Vice President of City Gas and at that time City Gas sold appliances, installed appliances, rented appliances and responded to all service calls. They no longer do any of that.
2. If there is a leak call, they will respond but do not repair the leak, instead you must call another company for repairs.

With all the reductions in service I am quite sure there has been a drastic reduction in manpower. That being the case I see no valid reason for another increase. I'm sure the upper echelon can do without a raise this year since so many people are having such a hard time financially.

Instead, maybe they should be running new lines in new subdivisions to acquire new customers. City Gas used to pipe all new subdivisions at no cost to the contractor just to get new customers, I doubt that is happening at this time.

I understand that gas prices have risen due to Iran. When prices go down that decrease isn't passed on to customers.

I appreciate your time and consideration.

Sincerely,

Nancy Hixon