



Baker Tilly Advisory Group, LP
601 W Riverside Avenue
Suite 1800
Spokane, WA 99201
United States of America

T: +1 (509) 747 2600
F: +1 (509) 624 5129

bakertilly.com

VIA E-FILING

August 3, 2026

Mr. Adam Teitzman
Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket 20260000 - TL712 – ITS Telecommunications Systems, LLC d/b/a Blue Stream Fiber
2026 Lifeline Report Data Request

Dear Mr. Teitzman:

Attached please find ITS Telecommunications, LLC d/b/a Blue Stream Fiber's (TL712) 2026 Lifeline Report Data Request. Please file this response under Docket Number 20260000.

The contact at ITS Telecommunications Systems, LLC d/b/a Blue Stream Fiber is:

ITS Telecommunications Systems, LLC d/b/a Blue Stream Fiber
Ruby Evans, Accounting Manager
PO Box 397
Indiantown, FL 34956
Phone: (772) 597-1958
Email: revans@bluestreamfiber.com

Please contact me should you have any questions at (509) 777-0209, or by email at samantha.simatos@bakertilly.com.

Sincerely,

A handwritten signature in black ink, appearing to read "Samantha Simatos", written over a horizontal line.

Samantha Simatos
Authorized Representative for
ITS Telecommunications Systems, LLC d/b/a Blue Stream Fiber
Manager for Baker Tilly Advisory Group, LP
Phone: 509-777-0209
Email: samantha.simatos@bakertilly.com

Attachment

2026 LIFELINE DATA REQUEST

Section 364.10 of the Florida Statutes requires the Florida Public Service Commission to submit an Annual Report on the Lifeline program. This report is delivered to the Governor, President of the Senate, and Speaker of the House of Representatives. To assist us in this development, please submit your responses to the following questions by August 3, 2026. Your responses should include your company name, your name and title, and your contact information, including your email address, mailing address, and phone number.

Please answer the following questions as they relate to your company's Florida Lifeline customers, providing data for the reporting period of July 1, 2025, through June 30, 2026. For questions requesting the data be reported monthly, provide the appropriate number as of the last day of each month during the review period.

1. Provide the number of customers participating in Lifeline each month by service type (voice, broadband, or bundled). Do not include customers receiving the Transitional Lifeline discount.

	Jul25	Aug25	Sep25	Oct25	Nov25	Dec25	Jan26	Feb26	Mar26	Apr26	May26	Jun26
Broadband	13	12	12	11	11	11	10	9	9	9	8	8
Bundled	3	3	3	3	3	3	3	3	3	3	3	3
Voice	1	1	1	1	1	1	1	1	1	1	1	1
Total	17	16	16	15	15	15	14	13	13	13	12	12

2. Provide the number of lifeline customers that qualify for Tribal support each month by service type (voice, broadband, or bundled). Do not include customers receiving the Transitional Lifeline discount.

ITS does not have any customers that qualify for Tribal support.

3. Pursuant to Section 364.105, Florida Statutes, how many customers receive the Transitional Lifeline discount each month?

ITS does not have any customers receiving the Transitional Lifeline discount.

4. How is the Transitional Lifeline discount offered and applied to eligible customers?

Upon approval, Blue Stream Fiber Representatives update in NLAD and ITS/Blue Stream Fiber's billing system.

5. What Lifeline plans are available to customers for voice, broadband, and/or bundled services? Please include any legacy plans (i.e., those still used by existing customers but no longer offered to new ones). For each plan, please indicate whether it meets the FCC's minimum service standards for voice, broadband, or both.

ITS/Blue Stream Fiber's plans for voice, broadband and bundled services are all offered to ITS/Blue Stream Fiber's Lifeline customers. All plans meet or exceed standards.

6. Provide information on the following, if applicable:

- a. Internal procedures for promoting Lifeline.

Interested parties are provided with materials for eligibility.

- b. Outreach and educational efforts involving participation in community events.

Outreach for this is done by announcing it on the customer bills/invoices and information at the Indiantown office.

- c. Outreach and educational efforts involving mass media (newspaper, radio, television).

Newsletters to subscribers and perspective subscribers.

- d. Copies of Lifeline outreach materials used by your company.

Print and digital.

- e. Links to any Lifeline information available on your company's website.

www.bluestreamfiber.com/lifeline

- f. Organizations your company currently partners with, previously partnered with, and plans to partner with to educate and inform customers about Lifeline.

N/A

- g. List all brands the company offers Lifeline under.

All services that ITS offers are available for Lifeline if the subscriber is eligible for Lifeline.

- h. If the company is a wireless or satellite provider, indicate if it offers free or discounted equipment to Lifeline customers.

N/A

- i. If you have seen a significant change in the number of Lifeline customers you service since the last reporting period, please identify what factors you believe contributed.

ITS/Blue Stream has experienced some loss of Lifeline customers throughout the year mostly due to the result of USAC's recertification process.

7. Are you assisting customers with their Lifeline applications through the National Verifier portal (e.g., through a company interface or sales representative)? If yes, please describe any issues you have experienced. If no, please describe your process for directing customers to apply with the National Verifier.

Yes. Blue Stream Fiber Customer Service Representatives assist customers whenever possible. The NLAD system can be confusing to customers, so the CSRs are very willing to help.

8. Within the last year, has any of the following events occurred:

- a. Filed for bankruptcy? If yes, please identify the chapter and the date filed. **No**

- b. FCC enforcement actions relating to Florida Lifeline customers? If yes, please provide the date and FCC docket number. **No**

- c. Changes to the ownership or corporate structure? If yes, please elaborate or explain. **No**

9. For matters related to consumer complaints, who is the company's designated contact person? Please provide their name, title, telephone number, and email address.

**Ruby Evans
Accounting Manager
(772) 597-1958
revans@bluestreamfiber.com**