

Commission Clerk
Room 152, Gunter Building
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Re: Amerimex Communications Corp. d/b/a SafetyNet Wireless, 2026 Lifeline Data Request Responses

Dear Commission Clerk

Pursuant to Section 364.183, Florida Statutes, and Rule 25-22.006, Florida Administrative code, the Company hereby files it's 2026 Annual Lifeline Data request.

Please feel free to contact me directly with any questions regarding this filing.

Sincerely,

Sam Bailey
Director of Compliance
Amerimex Communications Corp. d/b/a SafetyNet Wireless

2026 LIFELINE DATA REQUEST

Section 364.10 of the Florida Statutes requires the Florida Public Service Commission to submit an Annual Report on the Lifeline program. This report is delivered to the Governor, President of the Senate, and Speaker of the House of Representatives. To assist us in this development, please submit your responses to the following questions by August 3, 2026. Your responses should include your company name, your name and title, and your contact information, including your email address, mailing address, and phone number.

Please answer the following questions as they relate to your company's Florida Lifeline customers, providing data for the reporting period of July 1, 2025, through June 30, 2026. For questions requesting the data be reported monthly, provide the appropriate number as of the last day of each month during the review period.

1. Provide the number of customers participating in Lifeline each month by service type (voice, broadband, or bundled). Do not include customers receiving the Transitional Lifeline discount.

RESPONSE: Please find the chart below:

Month	Voice	Broadband	Bundled
JUL 2025	0	30	634
AUG 2025	0	25	597
SEP 2025	0	33	588
OCT 2025	0	51	563
NOV 2025	0	54	549
DEC 2025	0	53	787
JAN 2026	0	89	668
FEB 2026	0	82	554
MAR 2026	0	81	437
APR 2026	0	41	186
MAY 2026	0	28	217
JUN 2026	0	18	74

2. Provide the number of lifeline customers that qualify for Tribal support each month by service type (voice, broadband, or bundled). Do not include customers receiving the Transitional Lifeline discount.

RESPONSE: No customers were enrolled for tribal support during the selected time period.

3. Pursuant to Section 364.105, Florida Statutes, how many customers receive the Transitional Lifeline discount each month?

RESPONSE: No customers participated in the Transitional Lifeline discount during the reporting period. Customers whose benefits ended with SafetyNet Wireless were de-enrolled for non-usage or voluntarily cancelled service by transferring their benefit or contacting Customer Service to request cancellation.

4. How is the Transitional Lifeline discount offered and applied to eligible customers?

RESPONSE: Former Lifeline participants are eligible for a 30% discount on prepaid plans if payment is made within 24 hours of the initial loss of Lifeline benefits. The discount remains available for up to 12 consecutive months with continued timely monthly payments.

5. What Lifeline plans are available to customers for voice, broadband, and/or bundled services? Please include any legacy plans (i.e., those still used by existing customers but no longer offered to new ones). For each plan, please indicate whether it meets the FCC's minimum service standards for voice, broadband, or both.

RESPONSE: See plans below.

Current

- Lifeline 1000 Talk and Text and 4.5 GB Data, both
- Lifeline 1000 Talk and Unlimited Text and 5GB (\$1), both
- Thrive Lifeline Unlimited 10GB - (\$10), both
- Thrive Lifeline Unlimited 5GB - (\$10), both
- Thrive Lifeline Voice and Data 6 GB (Tribal), both
- Thrive Lifeline Voice and Data 10 GB, both
- Thrive Lifeline Voice and Data 5 GB, both
- Lifeline Unlimited Talk & Text & 4.5GB Data (\$0)(Tribal), both
- Lifeline Unlimited Talk & Text & 4.5GB Data (MVP), both

Legacy

- Lifeline 350 Talk & Unlimited Text with 4.5GB Data, data, broadband
- Lifeline 1000 Talk & Unl Text & 4.5GB Data (\$1), both
- \$1 Per Day- Tribal, broadband bundle
- \$1 Per Day, broadband bundle

6. Provide information on the following, if applicable:

- a. Internal procedures for promoting Lifeline.

RESPONSE: Customer Service representatives are trained to educate callers about Lifeline eligibility, benefits, and application procedures. The SafetyNet Wireless website contains a dedicated Lifeline information section.

- b. Outreach and educational efforts involving participation in community events.

RESPONSE: SafetyNet promotes lifeline services at community events that target potential lifeline customers.

- c. Outreach and educational efforts involving mass media (newspaper, radio, television).

RESPONSE: In 2025, ran a Lifeline advertisement in USA Today (Friday edition; distributed Friday–Sunday nationwide, including Florida).

- d. Copies of Lifeline outreach materials used by your company.

RESPONSE: Provided as attachments.

- e. Links to any Lifeline information available on your company's website.

RESPONSE: www.safetynetwireless.com

- f. Organizations your company currently partners with, previously partnered with, and plans to partner with to educate and inform customers about Lifeline.

RESPONSE: PulseWrx, Children's Hospital, Florida Medicaid through PulseWrx, Monarch MVP Marketing.

- g. List all brands the company offers Lifeline under.

RESPONSE: SafetyNet Wireless markets and provides service only under the SafetyNet Wireless brand.

- h. If the company is a wireless or satellite provider, indicate if it offers free or discounted equipment to Lifeline customers.

RESPONSE: SafetyNet Wireless offers discounted devices for purchase through its website and Customer Service. Free devices are not available at this time due to cost constraints.

- i. If you have seen a significant change in the number of Lifeline customers you service since the last reporting period, please identify what factors you believe contributed.

RESPONSE: SafetyNet has experienced a decrease in its Lifeline subscriber base over the past six months. The primary factors contributing to this decline are subscriber transfers to other Lifeline providers and de-enrollments resulting from non-usage.

7. Are you assisting customers with their Lifeline applications through the National Verifier portal (e.g., through a company interface or sales representative)? If yes, please describe any issues you have experienced. If no, please describe your process for directing customers to apply with the National Verifier.

RESPONSE: SafetyNet Wireless uses an integrated enrollment platform that allows applicants to input and validate their information prior to National Verifier submission. If further interaction is required, customers are linked directly to their application within the National Verifier. This process eliminates the need for applicants to set up a user account before submission.

8. Within the last year, has any of the following events occurred:

- a. Filed for bankruptcy? If yes, please identify the chapter and the date filed.

RESPONSE: None

- b. FCC enforcement actions relating to Florida Lifeline customers? If yes, please provide the date and FCC docket number.

RESPONSE: None

- c. Changes to the ownership or corporate structure? If yes, please elaborate or explain.

RESPONSE: As stated in SafetyNet's response email on 7/28/26 the ownership transactions that was filed with the FCC has not occurred yet. There have been no changes to SafetyNet's ownership or corporate structure at this time. The transaction shall close upon all required governmental approvals, including FCC approval of SafetyNet's Amended Compliance Plan. SafetyNet expects to formally refile its ETC petition with the Florida Public Service Commission upon FCC approval of SafetyNet's Amended Compliance Plan.

9. For matters related to consumer complaints, who is the company's designated contact person? Please provide their name, title, telephone number, and email address.

RESPONSE: Sam Bailey, Director of Compliance, sambailey@safetynetwireless.com

