

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, August 4, 2026 2:14 PM
To: Cynthia Kaiser
Cc: Consumer Contact
Subject: RE: Docket: 20250108

Good Afternoon,

We will be placing your comments below in consumer correspondence in Docket No. 20250108, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Cynthia Kaiser <cakaiser215@gmail.com>
Sent: Tuesday, August 4, 2026 2:07 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket: 20250108

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Hi, I am writing to express my extreme disappointment in the outcome of Sunlake Estates' water rate case; specifically, that the consumption tiers were not adjusted to reflect mandatory twice-weekly lawn watering. This is a new condition which was added to the Prospectus in January of 2026...five months AFTER applying for a rate increase. Twice weekly lawn irrigation will result in an additional 3,300 gallons of nondiscretionary water use and put EVERY resident into the higher rate second tier.

I appreciate Staff's work on this case but feel you are remiss in addressing details that will negatively and unfairly impact all residents.

Respectfully,
Cynthia Kaiser