



August 4, 2026

Florida Public Service Commission
Office of Industry Development & Market Analysis
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Attention: Sam Day

Please see the attached LIFELINE DATA REQUEST 2026 for Global Connection Inc. of America dba StandUp Wireless. Should you have any questions, please do not hesitate to reach out to me at 352-233-2717 or tallen@telecomservicebureau.com.

Thank you,

A handwritten signature in cursive script, appearing to read "Jane C. Allen".

Compliance Director
Telecom Service Bureau, Inc
O: 352-233-2700
D: 352-233-2717
C: 352-361-9310
F: 352-233-2724

2026 LIFELINE DATA REQUEST

Section 364.10 of the Florida Statutes requires the Florida Public Service Commission to submit an Annual Report on the Lifeline program. This report is delivered to the Governor, President of the Senate, and Speaker of the House of Representatives. To assist us in this development, please submit your responses to the following questions by **August 3, 2026**. Your responses should include your company name, your name and title, and your contact information, including your email address, mailing address, and phone number.

Please answer the following questions as they relate to your company's Florida Lifeline customers, providing data for the reporting period of July 1, 2025, through June 30, 2026. For questions requesting the data be reported monthly, provide the appropriate number as of the last day of each month during the review period.

1. Provide the number of customers participating in Lifeline each month by service type (voice, broadband, or bundled). Do not include customers receiving the Transitional Lifeline discount.

Month	Voice	Broadband	Bundled	Total
Jan-25	0	0	90,682	90,682
Feb-25	0	0	97,530	97,530
Mar-25	0	0	106,211	106,211
Apr-25	0	0	104,250	104,250
May-25	0	0	94,207	94,207
Jun-25	0	0	78,096	78,096
Jul-25	0	0	63,383	63,383
Aug-25	0	0	53,915	53,915
Sep-25	0	0	47,857	47,857
Oct-25	0	0	43,259	43,259
Nov-25	0	0	39,662	39,662
Dec-25	0	0	35,840	35,840
Jan-26	0	0	32,348	32,348

2. Provide the number of lifeline customers that qualify for Tribal support each month by service type (voice, broadband, or bundled). Do not include customers receiving the Transitional Lifeline discount.

Global Connections Inc. of America, dba StandUp Wireless does not have any customers receiving Tribal support.

3. Pursuant to Section 364.105, Florida Statutes, how many customers receive the Transitional Lifeline discount each month?

Global Connection Inc. of America, dba StandUp Wireless, does not have any customers receiving the Transitional Lifeline discount.

4. How is the Transitional Lifeline discount offered and applied to eligible customers?

Global Connection Inc. of America, dba StandUp Wireless, does not have any customers receiving the Transitional Lifeline discount.

5. What Lifeline plans are available to customers for voice, broadband, and/or bundled services? Please include any legacy plans (i.e., those still used by existing customers but no longer offered to new ones). For each plan, please indicate whether it meets the FCC's minimum service standards for voice, broadband, or both.

Global Connection Inc. of America dba StandUp Wireless offers the following plans to Lifeline customers in Florida: 1,000 Minutes Talk, Unlimited Text, 4.5 GB Data

6. Provide information on the following, if applicable:
 - a. Internal procedures for promoting Lifeline.
 - b. Outreach and educational efforts involving participation in community events.

- c. Outreach and educational efforts involving mass media (newspaper, radio, television). Global Connection Inc. of America dba StandUp Wireless has not had any mass media outreach through newspapers, radio, or television during the data request timeframe. The company did advertise through Thrifty Nickel and online with Google Ad Words that linked to the company's own website.
- d. Copies of Lifeline outreach materials used by your company. Please see attached.
- e. Links to any Lifeline information available on your company's website.

<https://standupwireless.com/welcome>

<https://standupwireless.com/life-line-program>

<https://standupwireless.com/home-page>

<https://standupwireless.com/help-center>

<https://standupwireless.com/hc-lifeline-benefit-faq>

<https://standupwireless.com/why-choose-us>

- f. Organizations your company currently partners with, previously partnered with, and plans to partner with to educate and inform customers about Lifeline. The in-person distribution teams partnered with local welfare offices and community service centers in their area.
 - g. List all brands the company offers Lifeline under. Global Connection Inc. of America only offers Lifeline using the StandUp Wireless brand.
 - h. If the company is a wireless or satellite provider, indicate if it offers free or discounted equipment to Lifeline customers. Global Connection Inc. of America dba StandUp Wireless has offered free devices to the consumer, but beginning September 2025 the company switched to SIM only plans for both in-person and online customers so that they can use their own device.
 - i. If you have seen a significant change in the number of Lifeline customers you service since the last reporting period, please identify what factors you believe contributed. Due to the absence of the Affordable Connectivity Program, Global Connection Inc. of America dba StandUp Wireless has seen an impact in customers enrolling in the Lifeline only plan.
7. Are you assisting customers with their Lifeline applications through the National Verifier portal (e.g., through a company interface or sales representative)? If yes, please describe any issues you have experienced. If no, please describe your process for directing customers to apply with the National Verifier.

Global Connection Inc. of America dba StandUp Wireless did have in-person representatives who help the customer through the National Verifier as part of the in-person order process through Telgoo5's API access to the National Verifier. The reps do not have the ability to go to the National Verifier directly using the agent facing / sales representative facing National Verifier.

The company does not help customers through the National Verifier over the phone through the call center. Instead, the call center will direct the customer to apply online at <https://signup.standupwireless.com/ords/r/suw1/standup-wireless-enrollment/home> which will redirect them through the National Verifier application. For matters relating to recertification, address changes, or name changes, the CSRs will direct them to go directly to the National Verifier at [LifelineSupport.org](https://lifelinesupport.org).

The company has experienced outages with the National Verifier from time to time.

8. Within the last year, has any of the following events occurred:
- a. Filed for bankruptcy? If yes, please identify the chapter and the date filed. Global Connection Inc. of America, dba StandUp Wireless, has not filed for bankruptcy.
 - b. FCC enforcement actions relating to Florida Lifeline customers? If yes, please provide the date and FCC docket number. The company received a Letter of Inquiry in September 2025 from the FCC Enforcement Bureau to which the company has fully responded. No actions have been taken against the company as a result of this inquiry. It is not a public investigation and there is no FCC docket number.
 - c. Changes to the ownership or corporate structure? If yes, please elaborate or explain. Global Connection Inc. of America dba StandUp Wireless has not had any changes to ownership.
9. For matters related to consumer complaints, who is the company's designated contact person? Please provide their name, title, telephone number, and email address.

Monica Vasquez, Compliance Manager
770-658-4543 Direct line for FLPSC contact
1-800-544-4441 for customers
Compliance@StandUpWireless.com

Replace your roof with the best looking & longest lasting material steel from Erie Metal Roofs! 3 styles & multiple colors available. Guaranteed to last a lifetime! Limited Time Offer up to 50% off install + additional 10% off install (military, health & 1st responders.) 1-833-370-1234.

Safe Step, North America's #1 Walk-in tub. Comprehensive lifetime warranty. Top-of-the-line installation and service. Now featuring our free shower package & \$1600 off - limited time! Financing available. 1-855-417-1306.

641-229-1234

Thrifty Nickel
Lesser Known



More exciting than being a fly on the wall!

(563) 333-2601 • 1-800-446-7817

Career Opportunities...



Come work with us!

Whether you're just starting out or looking to step up, our company is a great place to build a career.

From news to sales to production to delivery and finance, Lee Enterprises offers outstanding career opportunities at 48 daily newspapers in 21 states.

Within Lee, you will find coast-to-coast career opportunities where professionals get to do more, be more and make an immediate difference.

Invest in your success...

Visit Lee.net/careers to start your search today!



Lee Enterprises is a drug free workplace and an equal opportunity employer.

females, long hair or short hair, colors to choose from. microchipped, puppy shots, vet checked. text or message 319-750-3123



FRENCH bulldogs, \$1000 - \$1300, males and females available, colors to choose, microchipped, puppy shots, vet checked, text or message 319-750-3123

colors to choose from, microchipped, puppy shots, vet checked, text or message 319-750-3123



MINI bernedoodles, \$850 - \$1200, 1st and 2nd generation, males and females, colors to choose from, microchipped, puppy shots, vet checked and ready to go, 319-750-3123

SHIH Tzu pups, AKC. Ready to go, Gold female, B/W Male, all shots current, health guarantee, \$750 Call Barb, 563-349-5735.



SHIH Tzu, \$700, male or female, colors to choose from, microchipped, puppy shots, vet checked, text or call 319-750-3123



WITHOUT PUBLIC NOTICES, YOU'RE LEFT GUESSING.

You have a right to know how state and local governments spend your hard-earned tax dollars - and it's your responsibility to find out.

Without public notice, you're left to guess how elected officials are spending your money.

iowanotices.org

All Iowa public notices in one place... free, searchable and online!

stand up
WIRELESS

1,000 Minutes, Unlimited Texts with 4.5 GB High-Speed Data

Bring Your Own Phone Number • Runs on the strongest 5G LTE Network

Qualify by participation in one of these programs:
Medicaid • SNAP • SSI • Section 8 • Veterans Pension • Qualify by Income • Other Programs May Apply

SEE IF YOU QUALIFY, APPLY TODAY! standupwireless.com/printad

Unresolved questions or complaints may be directed to your local Public Utilities Commission or customers in the states listed below may direct unresolved questions or complaints to the following organizations: • Colorado Public Utilities Commission: Consumer Affairs - 800-456-0858, 303-894-8070 • Georgia Public Service Commission: Consumer Affairs - 800-282-5813, 404-656-4501 • Pennsylvania Utility Commission Bureau of Consumer Services - 800-692-7380 or for FDD PARelay Center 800-682-8706 (voice) or 800-682-8786 (TTY) • Kansas Commission's Office of Public Affairs and Consumer Protection - 800-662-0027 or 785-271-3140, TD 800-766-3777 • Massachusetts Consumer Divisions Department of Telecommunications & Cable - 800-392-6066 or 617-305-3531 • Washington: Washington State Office of Attorney General, Consumer Protection Division at 1-800-551-4636 or 206-464-6684 or <https://www.atg.wa.gov/consumer-protection>

This is a Lifeline supported service. Lifeline is a government assistance program. Only eligible consumers may enroll. Eligibility is based on income or participation in certain government benefit programs and is determined by the National Verifier (documentation may be required). You must be eligible to be enrolled in Lifeline. Lifeline benefits are non-transferable and limited to one per household (wireless or wireline). Customers who willfully make false statements in order to obtain the Lifeline Benefit can be punished by fine, imprisonment, or being barred from the program. Plans include a minimum of 1,000 minutes, Unlimited Text, and 4.5 GB of Data. Offers vary by state and service may not be available in all states or areas. Service provided by Global Connection Inc. of America d/b/a StandUp Wireless. Visit www.standupwireless.com for Lifeline eligibility criteria and applicable terms & conditions. 05/2024.



Like us!

facebook.com/qctimes



Quad-City Times
qctimes.com

1,000 Minutes of Talk, Unlimited Text, and 4.5 GB of Data!

Free every month
with your Lifeline benefit.



**You may have to show proof of participation, like a benefit letter
or official document, when you apply for Lifeline.**

How to Qualify

You can get Lifeline if your household income is at or below 135% of the Federal Poverty Guidelines, or if you (or someone in your household) participate in:

- ▶ Supplemental Nutrition Assistance Program (SNAP)
- ▶ Medicaid
- ▶ Supplemental Security Income (SSI)
- ▶ Federal Public Housing Assistance (Section 8)
- ▶ Veterans Pension and Survivors Benefit
- ▶ Other programs may apply - ask your enrollment representative!

Ask If You Qualify! standupwireless.com 1-800-544-4441

Unresolved questions or complaints may be directed to your local Public Utilities Commission or customers in the states listed below may direct unresolved questions or complaints to the following organizations:

Colorado Public Utilities Commission: Consumer Affairs - 800-456-0858, 303-894-8070

Georgia Public Service Commission: Consumer Affairs - 800-282-5813, 404-656-4501

Pennsylvania Utility Commission Bureau of Consumer Services-800-692-7380 or for FDD PA Relay Center 800-682-8706 (voice) or 800-682-8786 (TTY)

Kansas Commission's Office of Public Affairs and Consumer Protection - 800-662-0027 or 785-271-3140, TD 800-766-3777

Massachusetts Consumer Divisions Department of Telecommunications & Cable - 800-392-6066 or 617-305-3531

This is a Lifeline supported service. Lifeline is a government assistance program. Only eligible consumers may enroll. Eligibility is based on income or participation in certain government benefit programs and is determined by the National Verifier (documentation may be required). You must be eligible to be enrolled in Lifeline. Lifeline benefits are non-transferable and limited to one per household (wireless or wireline). Customers who willfully make false statements in order to obtain the Lifeline benefit can be punished by fine, imprisonment, or being barred from the program. Plans include a minimum of 1,000 Minutes, Unlimited Text, and 4.5 GB of Data. Offers vary by state and service may not be available in all states or areas. Service provided by Global Connection Inc. of America d/b/a StandUp Wireless. Visit www.standupwireless.com for Lifeline eligibility criteria and applicable terms & conditions.

The Lifeline Program

WHAT YOU NEED TO APPLY:

Unexpired Government Issued ID

HOW TO QUALIFY:

- Food Stamps – Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Veterans Pension and Survivors Benefit
- Income Eligibility (household income must be at or below 135% of the federal poverty line)
- Other Programs Available. Ask your agent for more information!



USE YOUR SERVICE:

• USE WITH YOUR PHONE

You may use your StandUp Wireless SIM card in a phone to make calls and send text messages. You can also use the SIM card in a phone to make it a mobile hotspot and create your own WiFi. Then, you can access the Internet on a tablet or computer.

• ONE PER HOUSEHOLD

Only one monthly service discount and one device discount is allowed per household. Separate households that live at the same address are eligible, including residents of homeless shelters and nursing homes.

standupwireless.com **1-800-544-4441** support@standupwireless.com

Unresolved questions or complaints may be directed to your local Public Utilities Commission or customers in the states listed below may direct unresolved questions or complaints to the following organizations:

Colorado Public Utilities Commission: Consumer Affairs – 800-456-0858, 303-894-8070

Georgia Public Service Commission: Consumer Affairs – 800-782-5883, 404-656-4521

Pennsylvania Utility Commission Bureau of Consumer Services – 800-682-7380 or for TDD/PA Relay Center 800-682-8706 (voice) or 800-682-8786 (TTY)

Kansas Commission's Office of Public Affairs and Consumer Protection – 800-662-0027 or 785-271-3140, TDD 800-766-3777

Massachusetts Consumer Divisions Department of Telecommunications & Cable – 800-392-6066 or 617-325-3531

Telecommunications Bureau of the Puerto Rico Public Service Regulatory Board: Unresolved questions or complaints and to seek revision of any adverse decision contact: 500 Ave. Roberto H. Todd (Parada 18-Santurce), San Juan, Puerto Rico 00907-3941

Washington: Washington State Office of Attorney General, Consumer Protection Division at 1-800-551-4636 or 206-464-6684 or <https://www.atg.wa.gov/consumer-protection>

This is a Lifeline supported service. Lifeline is a government assistance program. Only eligible consumers may enroll. Eligibility is based on income or participation in certain government benefit programs and is determined by the National Verifier (documentation may be required). You must be eligible to be enrolled in Lifeline. Lifeline benefits are non-transferable and limited to one per household (wireless or wireline). Customers who willfully make false statements in order to obtain the Lifeline benefit can be punished by fine, imprisonment, or being barred from the program. Plans include a minimum of 1,000 Minutes, Unlimited Text, and 4.5 GB of Data. Offers vary by state and service may not be available in all states or areas. Service provided by Global Connection Inc. of America d/b/a StandUp Wireless. Visit www.standupwireless.com for Lifeline eligibility criteria and applicable terms & conditions.