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August 5, 2026

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RE: Docket No. 20260000
FPSC 2026 Lifeline Report Data Request — i-Wireless, LLC

Dear Office of Commission Clerk:

On behalf of i-Wireless, LLC (d/b/a Access Wireless), enclosed please find the company's responses to the Florida Public Service Commission's 2026 Lifeline Report Data Request, as requested by Sam Day of the Office of Industry Development & Market Analysis in correspondence dated July 1, 2026, pursuant to Section 364.10, Florida Statutes. Mr. Day granted the company an extension of time to submit this filing, and this response is timely filed within that extension, which runs through August 7, 2026.

The enclosed responses cover the reporting period of July 1, 2025 through June 30, 2026, and include Exhibit A (monthly Lifeline participant data), Exhibit B (Lifeline rate plan information), and Exhibit C (discussion of year-over-year participation trends). Consistent with the Commission's request that filers refrain from seeking confidential treatment of June 2026 Lifeline and Transitional Lifeline participant data, no confidential treatment is requested for any portion of this filing.

While the company understands this information will be treated as part of the public record, portions of the enclosed data (including customer counts, plan details, and competitive positioning information) are commercially sensitive to i-Wireless. The company respectfully requests that access to this information within the Commission be limited to staff whose responsibilities require review of it, and that it not be circulated or disclosed more broadly than necessary to fulfill the Commission's statutory reporting obligations. Wider dissemination could be used by competing carriers or by parties evaluating a potential acquisition of the company in ways that would disadvantage i-Wireless commercially.

Please contact the undersigned with any questions regarding this filing.

Sincerely,

Matt Dean
Senior Consultant, JSI (on behalf of i-Wireless, LLC)
405-470-4649
Matt.Dean@jsitel.com

2026 LIFELINE DATA REQUEST

Section 364.10 of the Florida Statutes requires the Florida Public Service Commission to submit an Annual Report on the Lifeline program. This report is delivered to the Governor, President of the Senate, and Speaker of the House of Representatives. To assist us in this development, please submit your responses to the following questions by **August 3, 2026**. Your responses should include your company name, your name and title, and your contact information, including your email address, mailing address, and phone number.

Please answer the following questions as they relate to your company's Florida Lifeline customers, providing data for the reporting period of July 1, 2025, through June 30, 2026. For questions requesting the data be reported monthly, provide the appropriate number as of the last day of each month during the review period.

1. Provide the number of customers participating in Lifeline each month by service type (voice, broadband, or bundled). Do not include customers receiving the Transitional Lifeline discount.

Response: See Exhibit A.

2. Provide the number of lifeline customers that qualify for Tribal support each month by service type (voice, broadband, or bundled). Do not include customers receiving the Transitional Lifeline discount.

Response: i-Wireless doesn't offer Tribal in the state of Florida.

3. Pursuant to Section 364.105, Florida Statutes, how many customers receive the Transitional Lifeline discount each month?

Response: i-Wireless offers Transitional Lifeline service to former Lifeline customers upon request, with 0 customers participating.

4. How is the Transitional Lifeline discount offered and applied to eligible customers?

Response: i-Wireless does not have advertising efforts specific to Transitional Lifeline service. The customer may contact customer care to assist with setting up the transitional discount plan.

5. What Lifeline plans are available to customers for voice, broadband, and/or bundled services? Please include any legacy plans (i.e., those still used by existing customers but no longer offered to new ones). For each plan, please indicate whether it meets the FCC's minimum service standards for voice, broadband, or both.

Response: See Exhibit B

6. Provide information on the following, if applicable:

- a. Internal procedures for promoting Lifeline.
- b. Outreach and educational efforts involving participation in community events.
- c. Outreach and educational efforts involving mass media (newspaper, radio, television).
- d. Copies of Lifeline outreach materials used by your company.
- e. Links to any Lifeline information available on your company's website.
- f. Organizations your company currently partners with, previously partnered with, and plans to partner with to educate and inform customers about Lifeline.
- g. List all brands the company offers Lifeline under.
- h. If the company is a wireless or satellite provider, indicate if it offers free or discounted equipment to Lifeline customers.

- i. If you have seen a significant change in the number of Lifeline customers you service since the last reporting period, please identify what factors you believe contributed.

Response: See Exhibit C.

7. Are you assisting customers with their Lifeline applications through the National Verifier portal (e.g., through a company interface or sales representative)? If yes, please describe any issues you have experienced. If no, please describe your process for directing customers to apply with the National Verifier.

Response: No, i-Wireless is not currently assisting customers with their Lifeline program applications through the National Verifier. If a customer contacts our customer care department or visits our website, they are advised and routed to the National Verifier website to complete their qualification prior to enrolling with Access Wireless.

8. Within the last year, has any of the following events occurred:

- a. Filed for bankruptcy? If yes, please identify the chapter and the date filed.

Response: No

- b. FCC enforcement actions relating to Florida Lifeline customers? If yes, please provide the date and FCC docket number.

Response: No

- c. Changes to the ownership or corporate structure? If yes, please elaborate or explain.

Response: No

9. For matters related to consumer complaints, who is the company's designated contact person? Please provide their name, title, telephone number, and email address.

Response: Gay Johns, Customer Service Manager, gjohns@iwirelesshome.com

EXHIBIT A

		Total residential access lines in service	Total End of Period Lifeline customers	Voice Lifeline Customers	Broadband Lifeline Customers	Bundled Lifeline Customers
7	2025	2375	2,128	0	0	2,128
8	2025	2248	2,054	0	0	2,054
9	2025	2196	2,027	0	0	2,027
10	2025	2093	1,922	0	0	1,922
11	2025	2052	1,886	0	0	1,886
12	2025	2035	1,855	0	0	1,855
1	2026	2056	1,883	0	0	1,883
2	2026	2051	1,885	0	0	1,885
3	2026	1993	1,827	0	0	1,827
4	2026	2102	1,889	0	0	1,889
5	2026	1995	1,768	0	0	1,768
6	2026	1941	1,716	0	0	1,716

EXHIBIT B

	Lifeline Only
National Plan Voice Minutes (non-rollover)	1,000
Text	Unlimited
Data	4.5GB
Additional Airtime	Available with purchase of Top Up
Free SIM or Data-Capable Device	X
Local Calls	X
Nationwide Long Distance	X
Voicemail, Caller ID, Call Waiting	X
Free 911	X
Free 611	X
Balance Inquiries	X
Text Included	X
Data Allowance	X
Participation in Kroger Wireless	X
Retail Price	n/a
Federal Lifeline Subsidy	\$9.25
Federal ACP Subsidy	n/a
Lifeline Consumer Price	\$0

ACCESS WIRELESS TOP UP*

	Purchased Minutes	Text (SMS/MMS)	Data
\$5	250	Unlimited	500 MB
\$10	500	Unlimited	1 GB
\$15	1000	Unlimited	3 GB
\$25	Unlimited	Unlimited	5 GB
\$35	Unlimited	Unlimited	7 GB
\$50	Unlimited	Unlimited	10 GB
\$70	Unlimited	Unlimited	20 GB
\$11	Unlimited	Unlimited	50 GB

* Valid for 30 days from date applied to account

For full Terms and Conditions, please see

<https://www.accesswireless.com/support/terms-and-conditions>

EXHIBIT C

- a. The company promotes lifeline with online advertising.
- b. The company is not currently involved in community events.
- c. The company is not involved in mass media.
- d.



- e. www.accesswireless.com/lifeline
- f. i-Wireless has sent materials on our Lifeline services to organizations that support low-income residents, but outreach efforts have been limited.
- g. Access Wireless
- h. i-Wireless offers a SIM card to approved Lifeline customers or an option to purchase a phone for \$25.
- i. The company hasn't experienced significant change year over year.