

Bendria Fugnole

From: Office of Chairman Smith
Sent: Wednesday, August 5, 2026 2:33 PM
To: Commissioner Correspondence
Subject: Docket No. 20260000
Attachments: Formal Billing Complaint – Significant Increase in TECO Electric Charges

Please place the attached in Docket No. 20260000.

Thank you!

Bendria Fugnole

From: Fernanda <polit.fernanda@gmail.com>
Sent: Wednesday, August 5, 2026 1:43 PM
To: Office of Chairman Smith; Office of Commissioner La Rosa
Subject: Formal Billing Complaint – Significant Increase in TECO Electric Charges

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Dear Florida Public Service Commission,

I am writing to formally request that a billing complaint be opened regarding my electric service with Tampa Electric Company (TECO).

I have lived at my current residence since 2014, and over the last several months I have experienced a significant and concerning increase in my electricity bills. My monthly electric costs appear to have increased by more than 100% within a relatively short period of time.

What concerns me most is that there has not been a corresponding change in my household or electricity usage habits that would reasonably explain an increase of this magnitude. I have lived in the same property for approximately 12 years and am very familiar with the home's typical electricity consumption and seasonal fluctuations. While I understand that electricity costs and usage can vary, the recent month-to-month increases seem unusually high compared with my historical experience at this residence.

I have also heard similar concerns from other TECO customers regarding substantial increases in their electric bills. While I understand that each customer's circumstances are different, this further raises my concern and is one of the reasons I believe my account and billing history warrant review.

I respectfully request that the Florida Public Service Commission open an official billing complaint and review this matter. Specifically, I would appreciate assistance in determining whether the increases are attributable to actual electricity consumption, changes in TECO's rates, fuel or other charges, meter readings, billing calculations, or any other factors affecting my account.

I would also like TECO to provide, as part of this review, a clear explanation and breakdown of the changes in my billing and usage over the past several months compared with the same periods in prior years.

I am prepared to provide copies of my current and previous electric bills, account information, usage history, or any other documentation necessary to assist with the investigation.

I appreciate the Commission's role in overseeing regulated utilities in Florida and protecting the interests of consumers. I am not seeking to make an unsupported allegation against TECO; I am simply requesting a thorough review because the magnitude and pattern of these increases do not appear consistent with my historical electricity usage.

Please consider this correspondence a formal request to open a consumer billing complaint regarding my TECO account. Kindly provide me with a complaint or case number and advise me of any additional information or documentation required to proceed.

Thank you for your time and assistance. I look forward to your response.

Sincerely,

María Fernanda Polit
Service Address: 5829 Leopardstown Dr. Tampa, FL 33610
Phone: 863-398-9996