

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Thursday, August 6, 2026 8:28 AM
To: 'Chassity McCray'
Cc: Consumer Contact
Subject: RE:

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250052, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Chassity McCray <chughes1102@gmail.com>
Sent: Wednesday, August 5, 2026 5:04 PM
To: clerk@psc.stste.fl.us; Records Clerk <CLERK@PSC.STATE.FL.US>
Subject:

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Chassity McCray

4236 Whiting Dr
Sebring, FL 33870
Chughes1102@gmail.com

Date: 8/3/2026

Florida Public Service Commission
Office of Commission Clerk
111 West Madison Street, Room 812
Tallahassee, FL 32399

Re: Docket No. 20250052-WS – CSWR-Florida Utility Operating Company Rate Increase Request (Sebring Ridge/The Crossings)

Dear Commissioners,

I am writing as a resident and customer of the Sebring Ridge wastewater system in The Crossings neighborhood to respectfully oppose the proposed wastewater rate increase.

I understand that utility companies must recover reasonable operating costs and maintain safe, reliable infrastructure. However, a proposed increase of approximately 267% places an extraordinary burden on the families who live in our community.

Many residents of The Crossings are retirees, individuals on fixed incomes, working families, and single homeowners. A rate increase of this magnitude is not simply an inconvenience—it creates real financial hardship. Rising costs for groceries, insurance, property taxes, healthcare, and other essential expenses have already strained household budgets. Adding such a significant increase to a basic necessity like wastewater service would force many residents to make difficult financial decisions.

Current homeowners should not be required to bear the full cost of decades of historical underpricing or previous management decisions that occurred long before many of us purchased our homes. Most residents bought their homes based on the utility rates that existed at the time and had no involvement in the utility's prior financial or operational decisions.

I respectfully ask the Commission to carefully consider the impact this increase would have on our community. If additional revenue is truly necessary, I urge the Commission to consider a more reasonable, gradual approach that balances the utility's legitimate needs with the financial realities faced by its customers. Incremental increases over a longer period would be far less harmful than imposing such a substantial increase all at once.

The residents of The Crossings deserve wastewater service that is both reliable and affordable. I respectfully request that the Florida Public Service Commission deny the proposed rate increase as submitted, or significantly reduce and phase in any approved increase to minimize the financial burden on customers.

Thank you for your time, your service, and your careful consideration of the concerns of the residents of Sebring Ridge and The Crossings.

Respectfully,

Chassity McCray