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Public Service Commission

August 6, 2026

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STAFF'S NINTH DATA REQUEST *via email*

Re: Docket No. 20250136-WS - Petition for an acquisition adjustment for a non-viable utility, by CSWR-Florida Utility Operating Company, LLC.

Dear Ms. Clark and Mr. Crabb:

By this letter, the Commission staff requests that CSWR-Florida Utility Operating Company (CSWR) provide responses to the following data requests:

1. Complete the following table with the number of customer complaints received by the Utility from July 2022 through June 2026, by year and category.

	Billing (e.g., high bills, billing accuracy, and payment disputes)	Customer Service (e.g., delayed responses, communication difficulties, and unresolved issues,)	Product Quality (Water Only) (e.g., taste, odor, color and sediment)	Wastewater Odor	Service Interruptions (e.g., outages, low pressure, sewer backups, and loss of service)
2022					
2023					
2024					
2025					
2026					

Please file all responses electronically no later than Thursday, August 13, 2026, through the Commission's website at www.floridapsc.com, by selecting the Clerk's Office tab and Electronic Filing Web Form. *In addition, please email the filed response to discovery-gcl@psc.state.fl.us.*

Please feel free to call me at (850) 413-6524 if you have any questions.

Sincerely,

/s/ Zachary Bloom
Zachary Bloom
Attorney

ZB/ds

cc: Office of Commission Clerk