

BEFORE THE
FLORIDA PUBLIC SERVICE COMMISSION

In the Matter of:

DOCKET NO. 20260078-EI

Complaint by Karen Kostantis against
Duke Energy Florida, LLC.

PROCEEDINGS: COMMISSION CONFERENCE AGENDA
ITEM NO. 4

COMMISSIONERS
PARTICIPATING: CHAIRMAN GABRIELLA PASSIDOMO SMITH
COMMISSIONER GARY F. CLARK
COMMISSIONER MIKE LA ROSA
COMMISSIONER BOBBY PAYNE
COMMISSIONER ANA ORTEGA

DATE: Tuesday, August 4, 2026

PLACE: Betty Easley Conference Center
Room 148
4075 Esplanade Way
Tallahassee, Florida

REPORTED BY: DEBRA R. KRICK
Court Reporter and Notary
Public in and for the State
of Florida at Large

PREMIER REPORTING
TALLAHASSEE, FLORIDA
(850) 894-0828

1 P R O C E E D I N G S

2 CHAIRMAN SMITH: Item No. 4, Ms. Crawford.

3 MS. CRAWFORD: Good morning. Jennifer
4 Crawford for legal staff.

5 Item 4 is staff's recommendation regarding a
6 formal complaint by Karen Kostantis against Duke
7 Energy Florida.

8 The complaint concerns the installation and
9 cost associated with a non-AMI meter at service
10 address and the appropriate rate classification of
11 the customer's electric service.

12 Staff's recommendation is to deny the motion
13 to dismiss filed by Duke in Issue 1.

14 For Issue 2, staff recommends you deny the
15 formal complaint for failing to demonstrate that
16 Duke violated a Commission rule, statute, order or
17 Duke's tariff with respect to its provision of
18 service.

19 Comments from the customer addressing staff's
20 recommendation were placed in the docket file
21 yesterday, and representatives for Duke and
22 Commission staff are available for any questions.

23 CHAIRMAN SMITH: Commissioners, are there
24 questions on this item?

25 Seeing none, I will take a motion, then.

1 COMMISSIONER CLARK: Move staff
2 recommendation, Madam Chair.

3 COMMISSIONER LA ROSA: Second.

4 CHAIRMAN SMITH: I have a motion and a second.
5 All those in favor, please say aye.

6 (Chorus of ayes.)

7 CHAIRMAN SMITH: Aye.

8 None opposed?

9 (No response.)

10 CHAIRMAN SMITH: All right. Item No. 4
11 passes. Thank you very much.

12 (Agenda item concluded.)

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CERTIFICATE OF REPORTER

STATE OF FLORIDA)
COUNTY OF LEON)

I, DEBRA KRICK, Court Reporter, do hereby
certify that the foregoing proceeding was heard at the
time and place herein stated.

IT IS FURTHER CERTIFIED that I
stenographically reported the said proceedings; that the
same has been transcribed under my direct supervision;
and that this transcript constitutes a true
transcription of my notes of said proceedings.

I FURTHER CERTIFY that I am not a relative,
employee, attorney or counsel of any of the parties, nor
am I a relative or employee of any of the parties'
attorney or counsel connected with the action, nor am I
financially interested in the action.

DATED this 11th day of August, 2026.


DEBRA R. KRICK
NOTARY PUBLIC
COMMISSION #HH575054
EXPIRES AUGUST 13, 2028