
LOCAL EXCHANGE SERVICES

TITLE SHEET

FLORIDA TELECOMMUNICATIONS PRICE LIST

This Price List sets forth the descriptions, regulations and rates applicable to the furnishing of services and facilities for alternative local exchange telecommunications services provided by Cox Florida Telcom, L.P., d/b/a Cox Communications, with **principal** offices at **6205-B Peachtree Dunwoody Road, Atlanta, GA 30328**. This Price List applies for services furnished within the State of Florida. This Price List is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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All pages of this Price List are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original Price List in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
1 *	2nd Revised	40	Original	73	2 nd Revised
2 *	148th Revised	41	Original	74	3 rd Revised
3 *	130th Revised	42	Original	75	9 th Revised
4	Original	43	Original	75.1	3 rd Revised
5	Original	44	Original	75.2	3 rd Revised
6	Original	45	Original	76	6 th Revised
7	1 st Revised	46	Third Revised	76.1	1 st Revised
8	2 nd Revised	47	Original	77	8 th Revised
9	Original	48	Original	78	1 st Revised
10	2 nd Revised	49	2 nd Revised	79	4 th Revised
11	Original	50	Original	80	1 st Revised
12	Original	51	3 rd Revised	81	Original
13	Original	52	2 nd Revised	82	4 th Revised
14	Original	52.1	1 st Revised	82.1	Original
15	First Revised	53	3 rd Revised	83	Original
16	Original	53.1	1 st Revised	84	Original
17 *	5th Revised	54	1 st Revised	85	6 th Revised
17.1	Original	55	1 st Revised	86	Second Revised
18	Original	56	10 th Revised	87	53 rd Revised
19	1 st Revised	56.1	6 th Revised	87.1	38 th Revised
20	3 rd Revised	56.2	13 th Revised	87.1.0	26 th Revised
21	1 st Revised	57	2 nd Revised	87.2	37 th Revised
21.1	1 st Revised	58	2 nd Revised	87.2.1	15 th Revised
22	1 st Revised	59	2 nd Revised	87.2.2	17 th Revised
23	1 st Revised	60	3 rd Revised	87.3	38 th Revised
24	2 nd Revised	61	4 th Revised	87.4	24 th Revised
25	Original	62	10 th Revised	87.5	20 th Revised
26	Original	62.1	1 st Revised	87.6	25 th Revised
27 *	2nd Revised	62.2	1 st Revised	87.7	19 th Revised
28 *	4th Revised	63	5 th Revised	87.8	14 th Revised
29	Original	63.1	1 st Revised	87.9	5 th Revised
30	1 st Revised	64	1 st Revised	88	2 nd Revised
31	1 st Revised	65	3 rd Revised	89 *	3rd Revised
32	Original	66	3 rd Revised	89.1 *	4th Revised
33	Original	67	2 nd Revised	90	4 th Revised
34	5 th Revised	68	1 st Revised	91	5 th Revised
35	Original	69	8 th Revised	92	7 th Revised
36	Original	69.1	5 th Revised	93	10 th Revised
37	Original	69.2	11 th Revised		
38	Original	70	1 st Revised		
39	Original	71	2 nd Revised		
		72	2 nd Revised		

(*) Denotes new or revised page.

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SECTION 2 – Regulations, cont’d.

2.1 Undertaking of the Company, cont’d.

2.1.3 Terms and Conditions, cont’d.

1. Cox will reserve the telephone numbers for Customer’s new telephone service. Reserved telephone numbers may change prior to the time of installation of service. Customers shall not use, publish or advertise reserved numbers until service has been activated. Customer is solely responsible for any expense or loss resulting from Customer’s use, publication or dissemination of these numbers. The Customer has no property right in the telephone number associated with Cox telephone service; however, if Customer ports telephone numbers from another carrier to Cox, subject to federal or state law, or telephony industry guidelines, Cox will use such numbers with Customer’s telephone service. After activation, Cox reserves the right to change telephone numbers subject to federal or state law, or telephony industry guidelines.

Business Customers may switch class-of-service from Business to Residential, only at the expiration or termination of a commercial services agreement. Customers who switch class-of-service prior to either of the forgoing will be issued a new telephone number when the service is transferred to a Residential class-of-service. Additionally, call intercept will not be deployed to inform the caller of the new Residential service telephone number.

7. Service to certain Customers is provided via an Embedded Multimedia Terminal Adapter (“eMTA”). If service is provided via an eMTA, the Customer will receive an EMTA provided by Cox during installation. The eMTA works on household power and requires a battery to operate during a power outage. The battery will operate up to 24 hours in case of a power outage depending on usage. Services, including access to 9-1-1 services will not be available during outages without a battery or if the battery has been drained. The Customer may order a battery from Cox by calling the Cox customer service number or visiting a Cox retail store after telephone service is installed.
 - a. If the Customer ordered phone service before November 1, 2013, Cox will provide a battery and all replacements at no charge. The Customer is responsible for monitoring the battery and contacting Cox when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced.
 - b. If the Residential Customer ordered phone service on or after November 1, 2013, Cox will provide a battery upon request at the then-prevailing retail price, plus shipping if applicable. The Customer may obtain batteries from sources other than Cox if available, but the Customer is responsible for ensuring that any battery obtained from another source is compatible with the EMTA. The Customer is responsible for installation of the battery and for monitoring the battery and determining when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced.

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SECTION 2 - Regulations, cont'd.

2.4 Obligations of the Customer

2.4.1 General

The Customer shall be responsible for:

1. the payment of all applicable charges pursuant to this Price List;
2. reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
3. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
4. If an eMTA is installed at the customer premises, monitoring the battery in the eMTA and contacting Cox for a replacement when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced;

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5. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.4.1.3, above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service. (T)
6. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work; (T)

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SECTION 2 - Regulations, cont'd.

2.4 Obligations of the Customer, cont'd.

2.4.1 General, cont'd.

The Customer shall be responsible for: cont'd.

- 7.** complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the right-of-way for which Customer is responsible under Section 2.4.1.4 above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; (T)
- 8.** not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and (T)
- 9.** making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes. (T)
- 10.** allowing the Company, or its agent, access to the property, with no notice, to remove Company facilities and/or equipment after the Customer has discontinued service. (T)
- 11.** providing the Company with written notification of any change in name, ownership or control. (T)
- 12.** ensuring that the Customer-provided equipment (CPE), such as a Private-Branch Exchange (PBX), provisioned on the Company's network is maintained and operated in a fashion to deter fraudulent or unauthorized access to the CPE. The Customer is responsible for payment of all charges incurred on their monthly billing statement. (T)
- 13.** ensuring that station location information for all Customer-provided Multi-Line Telephone Systems (MLTS), or PBXs is current in the PS-ALO so that emergency responders have the ability to locate the station in emergency situations. (T)

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Section 7 - Residential Assistance Offerings

7.1 Reserved

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(M) Material relocated to Page 111, Obsolete Services Section.

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LOCAL EXCHANGE SERVICES

Section 7 - Residential Assistance Offerings

7.1 Reserved

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(M) Material relocated to Page 112, Obsolete Services Section.

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SECTION 9 - Obsolete Service Offerings

9.3 Lifeline Assistance

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Lifeline Assistance Plan (Lifeline) assists low-income households/applicants by reducing their monthly costs for one telephone line per household at the principal place of residence. The applicant must satisfy certain program-based or income-based eligibility tests established by the Florida Public Service Commission. The plan is currently available only in non-rural portions of Cox's Florida service area.

9.3.1 Eligibility Requirements

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1. Applicant must participate in one of the following programs:
 - Medicaid;
 - Supplemental Nutrition Assistance Program (Food Stamps or SNAP);
 - Supplemental Security Income (SSI); Federal Public Housing Assistance (Section 8);
 - Reserved;
 - Reserved;
 - Reserved;
 - National School Lunch Program (NSL);
 - Veterans Pension Benefits.
2. Applicants not participating in the programs listed above may still qualify for Lifeline services if they certify and furnish proof that their total gross annual household income does not exceed 135% of the Federal Poverty Guidelines (FPG).
3. Applicant must request assistance by completing a Company provided form, and may also apply directly via the Florida Public Service Commission (FPSC) or the Office of Public Counsel (OPC).
4. Proof of income, or proof of eligibility in any of the qualifying low income assistance programs listed above, should be provided to Cox at the time of application for service. The Lifeline discount will not be established until proof of eligibility has been received by Cox or by the two state agencies listed in 7.1.1.3. If the Customer requests installation prior to Cox's receipt of such proof, the service requested will be provided, but without the Lifeline discount. When eligibility documentation is rendered post installation, the Lifeline discount will apply on a going-forward basis.
5. The use or disclosure of information concerning Cox's Lifeline applicants and Customers is limited solely to purposes directly connected with the administration of the Lifeline Program and will be treated as highly confidential.

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(M) Material relocated from Page 89.

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SECTION 9 - Obsolete Service Offerings

9.3 Lifeline Assistance, Cont'd

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9.3.1 Eligibility Requirements, cont'd.

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6. It is the Lifeline Customer's responsibility to notify Cox if the Customer ceases to be eligible for Lifeline service.

Lifeline eligibility will be verified annually. If after verification a Lifeline Customer is identified as being ineligible, the Company will send the Lifeline Customer a written notice of discontinued eligibility. If no proof of eligibility is furnished to Cox within **60** days, the Customer's Lifeline discount will be discontinued. If proof is furnished to Cox, the Lifeline discount will be restored as of the date Cox received proof of continued Lifeline eligibility.

Florida Statute 364.105 provides for a continuing discount for Lifeline subscribers who no longer qualify for Lifeline service (i.e., Transitional Lifeline). The Transitional Lifeline discount provides discounted residential basic local service at seventy percent (70%) of the tariffed basic local service rate (i.e., local access line monthly recurring charge only) for any subscriber who becomes ineligible for Lifeline, and who requests such service. Upon such request, the former Lifeline customer will receive the Transitional Lifeline discount for one year after the date the subscriber ceases to be qualified for Lifeline, after which time the Customer will automatically be billed the tariffed rates. If, during this one-year period, the customer disconnects telephone service, such disconnection will nullify the Customer's eligibility for the remaining balance of the one-year period.

9.3.2 Rates

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Customers meeting the eligibility requirements herein will have the FCC Access Fee associated with the primary residential access line waived and receive a reduction from the CDT Starter Residential rate, described in Sections 3.1.A.2.b and 3.1.B.2.1.b of this tariff. Such reductions will be based on the procedures mandated in the FCC Lifeline Rules at Section 54.403.

9.3.3 Additional Regulations

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No deposit will be required of a Lifeline Customer if the Customer voluntarily subscribes to Toll Restriction.

If a Customer does not elect Toll Restriction, regular deposit guidelines and regulations will apply.

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(M) Material relocated from Page 89.1.